IBM ServicePac® SELECTION GUIDE

Nordic Edition - November 2007

This Guide are for reference purpose only - p/n's and prices may be changed without any notice if subject to errors or announcement changes
IBM ServicePac® is non-return/non-refundable. Exceptions to this will only be considered within a 30 day period from the date of purchase
IBM ServicePac® is no longer subject to the Stock Rotation process and is therefore non-returnable/non-refundable.
A ServicePac are only valid in that country where the ServicePac has been purchased
Attention: For taxation reasons, all ServicePac orders must be processed and invoiced in the service provision country.

ServicePac for Warranty Service Upgrade should best be ordered at the same time as the hardware. In order to avoid loss in coverage-value, it's recommended that purchase is done as close as possible to the Warranty start date, that due to the fact that Warranty Service Upgrade begins and runs in parallel to normal Base Warranty Service and typical response times are provided with the pac within 100 Kms of an IBM Service Centre

IBM Onsite Repair (IOR) limitations

Limitations - The customer must provide fault information to IBM at the time of the customer call placement and provide diagnostic information to the servicer who visits On-Site. In extreme situations IBM may require to remove a Machine in order to complete the repair. IBM reserves the right not to deliver service in Business premises (including Home / Office) if considered not to be appropriate in the standpoint of safety or Electro-Static Discharge protection.
The customer must provide the servicers with the factory supplied Preload CD in case of a hardfile failure. The offerings does not include the restoration of any data not loaded at the time of manufacturing.
The Customer must provide a suitable working area to allow disassembly and reassembly of the IBM Machine. The area must be clean, well lit and suitable for the purpose.

Direct access --->

1'st Level System x **2'nd Level System x** **1'st Level System x Options** **2'nd Level System x Options**
Storage Division **System x Monitors** **Implementation** **OpenPower SAP** **OpenPower SOF**
System i WSU **System p WSU/MSU** **Intellistations**
Maintenance Service Upgrade for # **ThinkPad** **Server** **Storage** **IntelliStation** **DeskTop** **Display** **Printer**
IBM Remote Technical Support # **90 or 180 Days** **VMWare** **Linux** **System x** **BladeCenter** **IBM Director**
CutSheet Printers **Workgroup Printers** **Industrial Printers**
POS/RSS ServicePacs # **3Year 24x7xSBD** **2year ePac's** **3year ePac's** **Multi-Vendor POS/RSS ePac's (MVS)**
Learning Services # **EducationPacs for ClassRoom courses**

Entries highlighted in blue are new additions or revisions to the previous version of the IBM ServicePac Selection Guide
Entries highlighted in red are marked for deletion, and will be removed in the next version of the IBM ServicePac Selection Guide

1st Level System x Servers

Up to 5 years on-site service which include IBM keyboard, Mouse, and IBM internal installed options, except.
where stated otherwise. All services include attached IBM Netfinity Expansion Enclosures, with M/T of: 3517, 3518, 3519, 3520.
Monitors and Flat panels are not covered in these offerings

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		3	3Yrs onsite NBD response	PC119	61P7391	1.217	164	1.378	1.483
		3	5days x 9hrs - 4hrs.response	PC120	61P7392	2.512	338	2.842	3.060
		3	7days x 24hrs - 4hrs.response	PC121	61P7393	3.364	453	3.806	4.098
		4	4Yrs onsite NBD response	PC183	96P2640	2.166	292	2.450	2.638
		4	5days x 9hrs - 4hrs.response	PC189	96P2652	3.685	496	4.168	4.488
		4	7days x 24hrs - 4hrs.response	PC191	96P2656	4.832	651	5.466	5.885
		5	5Yrs onsite NBD response	PC184	96P2642	2.884	388	3.262	3.512
		5	5days x 9hrs - 4hrs.response	PC190	96P2654	4.832	651	5.466	5.885
		5	7days x 24hrs - 4hrs.response	PC192	96P2658	6.261	843	7.082	7.625
8480	System x 205		see above						
8482	System x 206		see above						
8836	System x 306		see above						
		3	3Yrs onsite NBD response	PC122	61P7416	1.872	252	1.818	2.263
		3	5days x 9hrs - 4hrs.response	PC123	61P7417	4.685	631	4.548	5.662
		3	7days x 24hrs - 4hrs.response	PC124	61P7418	6.211	836	6.029	7.505
		4	4Yrs onsite NBD response	PC187	96P2648	2.359	323	2.492	2.906
		4	5days x 9hrs - 4hrs.response	PC193	96P2660	5.451	745	5.758	6.712
		4	7days x 24hrs - 4hrs.response	PC195	96P2664	7.176	980	7.579	8.835
		5	5Yrs onsite NBD response	PC188	96P2650	3.144	430	3.321	3.871
		5	5days x 9hrs - 4hrs.response	PC194	96P2662	6.968	952	7.360	8.580
		5	7days x 24hrs - 4hrs.response	PC196	96P2666	9.127	1250	9.639	11.237
8649	System x 225		see above						
		3	3Yrs onsite NBD response	PC125	61P7422	1.916	233	1.959	2.381
		3	5days x 9hrs - 4hrs.response	PC120	61P7392	2.512	338	2.842	3.060
		3	7days x 24hrs - 4hrs.response	PC121	61P7393	3.364	453	3.806	4.098
		4	4Yrs onsite NBD response	PC185	96P2644	2.178	298	2.301	2.682
		4	5days x 9hrs - 4hrs.response	PC189	96P2652	3.685	496	4.168	4.488
		4	7days x 24hrs - 4hrs.response	PC191	96P2656	4.832	651	5.466	5.885
		5	5Yrs onsite NBD response	PC186	96P2646	2.910	398	3.074	3.584

1st Level System x Servers

Up to 5 years on-site service which include IBM keyboard, Mouse, and IBM internal installed options, except.
where stated otherwise. All services include attached IBM Netfinity Expansion Enclosures, with M/T of: 3517, 3518, 3519, 3520.
Monitors and Flat panels are not covered in these offerings

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		5	5days x 9hrs - 4hrs.response	PC190	96P2654	4.832	651	5.466	5.885
		5	7days x 24hrs - 4hrs.response	PC192	96P2658	6.261	843	7.082	7.625
8673	System x 305		see above						
		3	3Yrs onsite NBD response	PC285	38R3486	1.845	249	2.088	2.248
		3	5days x 9hrs - 4hrs.response	PC286	38R3487	3.617	486	3.943	4.532
		3	7days x 24hrs - 4hrs.response	PC287	38R3488	4.157	558	4.531	5.207
		4	4Yrs onsite NBD response	PC288	38R3489	2.884	388	3.262	3.512
		4	5days x 9hrs - 4hrs.response	PC289	38R3490	4.909	661	5.553	5.979
		4	7days x 24hrs - 4hrs.response	PC290	38R3491	6.454	869	7.300	7.860
		5	5Yrs onsite NBD response	PC291	38R3492	3.845	518	4.350	4.683
		5	5days x 9hrs - 4hrs.response	PC292	38R3493	6.454	869	7.300	7.860
		5	7days x 24hrs - 4hrs.response	PC293	38R3494	8.389	1.130	9.489	10.216
8648	System x 226		see above						
7973	System x 3400		see above						
7975	System x 3400		see above						
		3	5days x 9hrs - 4hrs.response	PC294	38R3450	3.037	409	3.436	3.700
		3	7days x 24hrs - 4hrs.response	PC295	38R3451	4.608	620	5.212	5.612
		4	5days x 9hrs - 4hrs.response	PC296	38R3452	4.826	650	5.459	5.877
		4	7days x 24hrs - 4hrs.response	PC297	38R3453	6.120	824	6.923	7.454
		5	5days x 9hrs - 4hrs.response	PC298	38R3454	5.960	802	6.742	7.259
		5	7days x 24hrs - 4hrs.response	PC299	38R3455	8.402	1.140	9.503	10.232
8837	System x 336		see above						
		3	5days x 9hrs - 4hrs.response	PC300	38R3462	3.635	489	4.037	4.434
		3	7days x 24hrs - 4hrs.response	PC301	38R3463	6.189	832	6.872	7.547
		4	5days x 9hrs - 4hrs.response	PC302	38R3464	6.677	897	7.413	8.142
		4	7days x 24hrs - 4hrs.response	PC303	38R3465	10.876	1.470	12.075	13.263
		5	5days x 9hrs - 4hrs.response	PC304	38R3466	10.876	1.470	12.075	13.263
		5	7days x 24hrs - 4hrs.response	PC305	38R3467	14.187	1.910	15.750	17.299
8840	System x 346		see above						

1st Level System x Servers

Up to 5 years on-site service which include IBM keyboard, Mouse, and IBM internal installed options, except.
where stated otherwise. All services include attached IBM Netfinity Expansion Enclosures, with M/T of: 3517, 3518, 3519, 3520.
Monitors and Flat panels are not covered in these offerings

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		3	5days x 9hrs - 4hrs.response	PC306	38R3474	4.161	559	4.621	5.075
		3	7days x 24hrs - 4hrs.response	PC307	38R3475	8.335	1.120	9.255	10.165
		4	5days x 9hrs - 4hrs.response	PC308	38R3476	8.636	1.160	9.588	10.531
		4	7days x 24hrs - 4hrs.response	PC309	38R3477	10.876	1.470	12.075	13.263
		5	5days x 9hrs - 4hrs.response	PC310	38R3478	11.652	1.570	12.937	14.209
		5	7days x 24hrs - 4hrs.response	PC311	38R3479	15.188	2.040	16.862	18.520
8841	System x 236		see above						
		3	3Yrs onsite NBD response	PC332	38R3672	2.339	315	2.646	2.849
		3	5days x 9hrs - 4hrs.response	PC333	38R3673	3.653	492	4.132	4.449
		3	7days x 24hrs - 4hrs.response	PC334	38R3674	4.774	643	5.401	5.815
		4	4Yrs onsite NBD response	PC335	38R3675	3.864	520	4.371	4.707
		4	5days x 9hrs - 4hrs.response	PC336	38R3676	4.928	663	5.575	6.002
		4	7days x 24hrs - 4hrs.response	PC337	38R3677	6.383	859	7.220	7.774
		5	5Yrs onsite NBD response	PC338	38R3678	4.935	664	5.582	6.010
		5	5days x 9hrs - 4hrs.response	PC339	38R3679	6.601	888	7.466	8.039
		5	7days x 24hrs - 4hrs.response	PC340	38R3680	8.396	1.130	9.496	10.224
8848	System x 326		see above						
7969	System x 326		see above						
		3	5days x 9hrs - 4hrs.response	PC616	42V1162	1.842	247	2.011	2.307
		3	7days x 24hrs - 4hrs.response	PC617	42V1163	2.945	395	3.214	3.687
		4	5days x 9hrs - 4hrs.response	PC618	42V1164	4.405	591	4.806	5.514
		4	7days x 24hrs - 4hrs.response	PC619	42V1165	5.777	774	6.303	7.231
		5	5days x 9hrs - 4hrs.response	PC620	42V1166	6.853	919	7.477	8.577
		5	7days x 24hrs - 4hrs.response	PC621	42V1167	8.534	1.150	9.311	10.682
7992	System x 326		see above						
		3	5days x 9hrs - 4hrs.response	PC344	38R3840	1.368	184	1.525	1.716
		3	7days x 24hrs - 4hrs.response	PC345	38R3841	1.998	269	2.227	2.505
		4	5days x 9hrs - 4hrs.response	PC346	38R3842	2.634	354	2.935	3.302
		4	7days x 24hrs - 4hrs.response	PC347	38R3843	3.868	519	4.310	4.848

1st Level System x Servers

Up to 5 years on-site service which include IBM keyboard, Mouse, and IBM internal installed options, except.
where stated otherwise. All services include attached IBM Netfinity Expansion Enclosures, with M/T of: 3517, 3518, 3519, 3520.
Monitors and Flat panels are not covered in these offerings

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		5	5days x 9hrs - 4hrs.response	PC348	38R3844	3.938	529	4.388	4.937
		5	7days x 24hrs - 4hrs.response	PC349	38R3845	5.879	789	6.550	7.369
8843	Blade HS20		see above						
8832	Blade HS20		see above						
7981	Blade HS20		see above						
		3	7days x 24hrs - 4hrs. response	PC441	41C5918	9.271	1.250	10.213	11.342
8720	Blade Chassis		see above						
8730	Blade Chassis		see above						
8740	Blade Chassis		see above						
8750	Blade Chassis		see above						
		3	7days x 24hrs - 4hrs. response	PC615	42V0923	8.958	1.200	9.774	11.212
8852	BladeCent H Chass		see above						
		3	5days x 9hrs - 4hrs. response	PC622	42V1196	1.375	185	1.532	1.724
		3	7days x 24hrs - 4hrs. response	PC623	42V1197	2.036	274	2.270	2.553
		4	5days x 9hrs - 4hrs. response	PC624	42V1198	2.840	382	3.164	3.560
		4	7days x 24hrs - 4hrs. response	PC625	42V1199	3.771	507	4.202	4.727
		5	5days x 9hrs - 4hrs. response	PC626	42V1200	3.913	526	4.360	4.905
		5	7days x 24hrs - 4hrs. response	PC627	42V1201	5.577	749	6.214	6.990
8844	BladeCentre JS21		see above						
		3	5days x 9hrs - 4hrs. response	PC382	40M6851	743	100	819	910
		3	7days x 24hrs - 4hrs. response	PC383	40M6852	1.616	218	1.781	1.978
		4	5days x 9hrs - 4hrs. response	PC384	40M6853	1.907	257	2.102	2.334
		4	7days x 24hrs - 4hrs. response	PC385	40M6854	3.016	406	3.323	3.690
		5	5days x 9hrs - 4hrs. response	PC386	40M6855	3.078	415	3.391	3.766
		5	7days x 24hrs - 4hrs. response	PC387	40M6856	4.446	599	4.899	5.440
8487	System x 206		see above						
		3	5days x 9hrs - 4hrs. response	PC388	40M6863	557	75	614	682
		3	7days x 24hrs - 4hrs. response	PC389	40M6864	1.158	156	1.276	1.417
		4	5days x 9hrs - 4hrs. response	PC390	40M6865	1.362	184	1.501	1.667

1st Level System x Servers

Up to 5 years on-site service which include IBM keyboard, Mouse, and IBM internal installed options, except.
where stated otherwise. All services include attached IBM Netfinity Expansion Enclosures, with M/T of: 3517, 3518, 3519, 3520.
Monitors and Flat panels are not covered in these offerings

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		4	7days x 24hrs - 4hrs. response	PC391	40M6866	2.118	285	2.334	2.592
		5	5days x 9hrs - 4hrs. response	PC392	40M6867	2.161	291	2.381	2.645
		5	7days x 24hrs - 4hrs. response	PC393	40M6868	3.096	417	3.411	3.789
8489	System x 306		see above						
		3	5days x 9hrs - 4hrs. response	PC400	40M6919	1.182	160	1.304	1.448
		3	7days x 24hrs - 4hrs. response	PC401	40M6920	2.279	307	2.511	2.789
		4	5days x 9hrs - 4hrs. response	PC402	40M6921	3.084	415	3.398	3.773
		4	7days x 24hrs - 4hrs. response	PC403	40M6922	4.898	660	5.397	5.993
		5	5days x 9hrs - 4hrs. response	PC404	40M6923	5.016	675	5.526	6.137
		5	7days x 24hrs - 4hrs. response	PC405	40M6924	7.258	977	7.996	8.880
8488	System x 226		see above						
7974	System x 3400		see above						
7976	System x 3400		see above						
		3	5days x 9hrs - 4hrs. response	PC394	40M6875	7.502	1.010	8.176	9.397
		3	7days x 24hrs - 4hrs. response	PC395	40M6876	13.941	1.870	14.611	18.008
		4	5days x 9hrs - 4hrs. response	PC396	40M6877	11.462	1.540	12.013	14.806
		4	7days x 24hrs - 4hrs. response	PC397	40M6878	17.421	2.340	18.259	22.503
		5	5days x 9hrs - 4hrs. response	PC398	40M6879	16.938	2.280	17.752	21.879
		5	7days x 24hrs - 4hrs. response	PC399	40M6880	22.123	2.970	23.187	28.577
8863	System x 366, 3850		see above						
8864	System x 3850		see above						
		3	5days x 9hrs - 4hrs. response	PC435	41C5906	1.387	187	1.547	1.740
		3	7days x 24hrs - 4hrs. response	PC436	41C5907	2.017	271	2.248	2.529
		4	5days x 9hrs - 4hrs. response	PC437	41C5908	2.640	355	2.942	3.310
		4	7days x 24hrs - 4hrs. response	PC438	41C5909	3.746	503	4.174	4.695
		5	5days x 9hrs - 4hrs. response	PC439	41C5910	3.887	522	4.331	4.872
		5	7days x 24hrs - 4hrs. response	PC440	41C5911	5.558	746	6.192	6.966
8850	Blade LS20		see above						
		3	5days x 9hrs - 4hrs. response	PC444	41C5924	9.665	1.300	10.533	12.107

1st Level System x Servers

Up to 5 years on-site service which include IBM keyboard, Mouse, and IBM internal installed options, except.
where stated otherwise. All services include attached IBM Netfinity Expansion Enclosures, with M/T of: 3517, 3518, 3519, 3520.
Monitors and Flat panels are not covered in these offerings

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		3	7days x 24hrs - 4hrs. response	PC445	41C5925	14.555	1.960	15.862	18.232
		4	5days x 9hrs - 4hrs. response	PC446	41C5926	13.344	1.780	14.531	16.519
		4	7days x 24hrs - 4hrs. response	PC447	41C5927	17.980	2.400	19.580	22.257
		5	5days x 9hrs - 4hrs. response	PC448	41C5928	18.857	2.510	20.535	23.343
		5	7days x 24hrs - 4hrs. response	PC449	41C5929	24.934	3.320	27.152	30.865
8872	System x 460, 3950		see above						
8874	System x 460, 3950		see above						
8878	System x 3850		see above						
8879	System x 3950		see above						
		3	5days x 9hrs - 4hrs. response	PC450	41C5936	9.266	1.250	9.712	11.970
		3	7days x 24hrs - 4hrs. response	PC451	41C5937	12.159	1.630	13.266	15.218
		4	5days x 9hrs - 4hrs. response	PC452	41C5938	13.851	1.860	14.517	17.892
		4	7days x 24hrs - 4hrs. response	PC453	41C5939	18.436	2.480	19.322	23.814
		5	5days x 9hrs - 4hrs. response	PC454	41C5940	20.280	2.720	21.255	26.196
		5	7days x 24hrs - 4hrs. response	PC455	41C5941	27.447	3.690	28.766	35.454
8865	System x 260		see above						
8866	System x 3800		see above						
		3	3Yrs onsite NBD response	PC471	41W9116	1.459	196	1.553	1.827
		3	5days x 9hrs - 4hrs.response	PC472	41W9117	2.848	383	3.104	3.568
		3	7days x 24hrs - 4hrs.response	PC473	41W9118	3.599	483	3.923	4.509
		4	4Yrs onsite NBD response	PC474	41W9119	2.192	294	2.333	2.745
		4	5days x 9hrs - 4hrs.response	PC475	41W9120	3.750	503	3.992	4.696
		4	7days x 24hrs - 4hrs.response	PC476	41W9121	4.886	655	5.200	6.117
		5	5Yrs onsite NBD response	PC477	41W9122	2.925	393	3.113	3.662
		5	5days x 9hrs - 4hrs.response	PC478	41W9123	4.886	655	5.200	6.117
		5	7days x 24hrs - 4hrs.response	PC479	41W9124	6.266	840	6.669	7.845
8485	System x 206M		see above						
8849	System x 306M		see above						
4364	System x 3250		see above						

1st Level System x Servers

Up to 5 years on-site service which include IBM keyboard, Mouse, and IBM internal installed options, except.
where stated otherwise. All services include attached IBM Netfinity Expansion Enclosures, with M/T of: 3517, 3518, 3519, 3520.
Monitors and Flat panels are not covered in these offerings

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		3	5days x 9hrs - 4hrs. response	PC480	41W9125	785	106	837	984
		3	7days x 24hrs - 4hrs. response	PC481	41W9126	1.670	224	1.778	2.092
		4	5days x 9hrs - 4hrs. response	PC482	41W9127	1.948	262	2.073	2.439
		4	7days x 24hrs - 4hrs. response	PC483	41W9128	3.077	413	3.275	3.852
		5	5days x 9hrs - 4hrs. response	PC484	41W9129	3.077	413	3.275	3.852
		5	7days x 24hrs - 4hrs. response	PC485	41W9130	4.490	602	4.779	5.621
8490	System x 206M		see above						
8491	System x 306M		see above						
4365	System x 3250		see above						
		3	3Yrs onsite NBD response	PC486	41W9143	739	100	787	926
		3	5days x 9hrs - 4hrs.response	PC487	41W9144	1.232	166	1.369	1.504
		3	7days x 24hrs - 4hrs.response	PC488	41W9145	1.614	217	1.793	1.969
		4	4Yrs onsite NBD response	PC489	41W9146	1.208	162	1.286	1.513
		4	5days x 9hrs - 4hrs.response	PC490	41W9147	1.746	235	1.939	2.129
		4	7days x 24hrs - 4hrs.response	PC491	41W9148	2.290	308	2.543	2.793
		5	5Yrs onsite NBD response	PC492	41W9149	1.611	216	1.715	2.017
		5	5days x 9hrs - 4hrs.response	PC493	41W9150	2.252	303	2.502	2.748
		5	7days x 24hrs - 4hrs.response	PC494	41W9151	2.884	388	3.203	3.518
8486	System x 100		see above						
		3	5days x 9hrs - 4hrs. response	PC534	10N3281	614	83	645	794
		3	7days x 24hrs - 4hrs. response	PC535	10N3282	752	101	789	973
		4	5days x 9hrs - 4hrs. response	PC536	10N3283	800	108	840	1.035
		4	7days x 24hrs - 4hrs. response	PC537	10N3284	987	133	1.035	1.276
		5	5days x 9hrs - 4hrs. response	PC538	10N3285	987	133	1.035	1.276
		5	7days x 24hrs - 4hrs. response	PC539	10N3286	1.222	164	1.281	1.579
1735	Console Switch		see above						
		3	5days x 9hrs - 4hrs.response	PC628	12X6604	3.157	424	3.441	3.955
		3	7days x 24hrs - 4hrs.response	PC629	12X6605	4.478	601	4.881	5.610
		4	5days x 9hrs - 4hrs.response	PC630	12X6606	4.870	654	5.072	6.105

1st Level System x Servers

Up to 5 years on-site service which include IBM keyboard, Mouse, and IBM internal installed options, except.
where stated otherwise. All services include attached IBM Netfinity Expansion Enclosures, with M/T of: 3517, 3518, 3519, 3520.
Monitors and Flat panels are not covered in these offerings

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		4	7days x 24hrs - 4hrs.response	PC631	12X6607	7.826	1.060	8.149	9.809
		5	5days x 9hrs - 4hrs.response	PC632	12X6608	8.057	1.090	8.390	10.099
		5	7days x 24hrs - 4hrs.response	PC633	12X6609	11.527	1.550	12.003	14.447
7979	System x 3650		see above						
		3	5days x 9hrs - 4hrs.response	PC634	12X6610	2.448	329	2.668	3.067
		3	7days x 24hrs - 4hrs.response	PC635	12X6611	3.175	427	3.461	3.978
		4	5days x 9hrs - 4hrs.response	PC636	12X6612	4.054	544	4.222	5.082
		4	7days x 24hrs - 4hrs.response	PC637	12X6613	5.667	761	5.901	7.103
		5	5days x 9hrs - 4hrs.response	PC638	12X6614	5.834	783	6.075	7.312
		5	7days x 24hrs - 4hrs.response	PC639	12X6615	8.166	1.100	8.504	10.236
7978	System x 3550		see above						
		3	5days x 9hrs - 4hrs.response	PC640	12X6679	3.496	470	3.811	4.380
		3	7days x 24hrs - 4hrs.response	PC641	12X6680	4.963	666	5.409	6.217
		4	5days x 9hrs - 4hrs.response	PC642	12X6681	6.361	854	6.624	7.973
		4	7days x 24hrs - 4hrs.response	PC643	12X6682	7.929	1.070	8.256	9.938
		5	5days x 9hrs - 4hrs.response	PC644	12X6683	8.494	1.140	8.845	10.646
		5	7days x 24hrs - 4hrs.response	PC645	12X6684	11.013	1.480	11.468	13.803
7977	System x 3500		see above						
		3	5days x 9hrs - 4hrs.response	PC650	12X6881	1.375	185	1.532	1.724
		3	7days x 24hrs - 4hrs.response	PC651	12X6882	1.972	265	2.198	2.473
		4	5days x 9hrs - 4hrs.response	PC652	12X6883	2.628	353	2.928	3.294
		4	7days x 24hrs - 4hrs.response	PC653	12X6884	3.444	463	3.837	4.317
		5	5days x 9hrs - 4hrs.response	PC654	12X6885	3.816	513	4.252	4.784
		5	7days x 24hrs - 4hrs.response	PC655	12X6886	4.735	636	5.276	5.935
8853	Blade HS21		see above						
		3	5days x 9hrs - 4hrs.response	PC668	12X7051	1.290	174	1.407	1.617
		3	7days x 24hrs - 4hrs.response	PC669	12X7052	2.260	304	2.464	2.832
		4	5days x 9hrs - 4hrs.response	PC670	12X7053	2.750	369	2.864	3.447
		4	7days x 24hrs - 4hrs.response	PC671	12X7054	3.604	484	3.754	4.518

1st Level System x Servers

Up to 5 years on-site service which include IBM keyboard, Mouse, and IBM internal installed options, except.
where stated otherwise. All services include attached IBM Netfinity Expansion Enclosures, with M/T of: 3517, 3518, 3519, 3520.
Monitors and Flat panels are not covered in these offerings

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		5	5days x 9hrs - 4hrs.response	PC672	12X7055	3.983	535	4.148	4.993
		5	7days x 24hrs - 4hrs.response	PC673	12X7056	4.973	668	5.179	6.233
7971	Blade LS21		see above						
		3	5days x 9hrs - 4hrs.response	PC674	12X7057	2.036	274	2.219	2.551
		3	7days x 24hrs - 4hrs.response	PC675	12X7058	4.369	587	4.762	5.473
		4	5days x 9hrs - 4hrs.response	PC676	12X7059	4.806	645	5.355	6.024
		4	7days x 24hrs - 4hrs.response	PC677	12X7060	7.202	967	8.025	9.028
		5	5days x 9hrs - 4hrs.response	PC678	12X7061	7.922	1.070	8.826	9.930
		5	7days x 24hrs - 4hrs.response	PC679	12X7062	10.737	1.450	11.962	13.457
7972	Blade LS41		see above						
		3	5days x 9hrs - 4hrs.response	PC680	12X7150	5.805	779	6.327	7.272
		3	7days x 24hrs - 4hrs.response	PC681	12X7151	10.392	1.400	11.326	13.018
		4	5days x 9hrs - 4hrs.response	PC682	12X7152	11.418	1.540	11.889	14.310
		4	7days x 24hrs - 4hrs.response	PC683	12X7153	16.924	2.280	17.623	21.212
		5	5days x 9hrs - 4hrs.response	PC684	12X7154	17.483	2.350	18.205	21.912
		5	7days x 24hrs - 4hrs.response	PC685	12X7155	24.262	3.260	25.263	30.408
8877	System x 3755		see above						
		3	3Yrs onsite NBD response	PC686	43X3719	1.531	205	1.594	1.894
		3	5days x 9hrs - 4hrs.response	PC687	43X3720	3.143	420	3.272	3.936
		3	7days x 24hrs - 4hrs.response	PC688	43X3721	4.095	547	4.466	5.128
		4	4Yrs onsite NBD response	PC689	43X3722	2.248	301	2.341	2.816
		4	5days x 9hrs - 4hrs.response	PC690	43X3723	3.774	505	3.928	4.724
		4	7days x 24hrs - 4hrs.response	PC691	43X3724	5.569	745	5.803	6.979
		5	5Yrs onsite NBD response	PC692	43X3725	2.936	393	3.057	3.681
		5	5days x 9hrs - 4hrs.response	PC693	43X3726	4.640	620	4.830	5.816
		5	7days x 24hrs - 4hrs.response	PC694	43X3727	6.946	928	7.230	8.709
7984	System x 3455		see above						
7940	System x 3455		see above						
		3	5days x 9hrs - 4hrs.response	PC805	46D4069	894	120	932	1.107

1st Level System x Servers

Up to 5 years on-site service which include IBM keyboard, Mouse, and IBM internal installed options, except.
where stated otherwise. All services include attached IBM Netfinity Expansion Enclosures, with M/T of: 3517, 3518, 3519, 3520.
Monitors and Flat panels are not covered in these offerings

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		3	7days x 24hrs - 4hrs.response	PC806	46D4070	1.680	226	1.750	2.078
		4	5days x 9hrs - 4hrs.response	PC807	46D4071	2.088	280	2.173	2.582
		4	7days x 24hrs - 4hrs.response	PC808	46D4072	2.816	378	2.932	3.483
		5	5days x 9hrs - 4hrs.response	PC809	46D4073	3.183	427	3.314	3.936
		5	7days x 24hrs - 4hrs.response	PC810	46D4074	4.101	550	4.269	5.071
7941	System x 3455		see above						
		3	3Yrs onsite NBD response	PC695	43X3833	1.032	139	1.147	1.260
		3	5days x 9hrs - 4hrs.response	PC696	43X3834	1.827	246	2.029	2.229
		3	7days x 24hrs - 4hrs.response	PC697	43X3835	2.446	329	2.717	2.984
		4	4Yrs onsite NBD response	PC698	43X3836	1.633	220	1.814	1.992
		4	5days x 9hrs - 4hrs.response	PC699	43X3837	2.772	373	3.078	3.381
		4	7days x 24hrs - 4hrs.response	PC700	43X3838	3.635	489	4.037	4.434
		5	5Yrs onsite NBD response	PC701	43X3841	2.171	292	2.411	2.648
		5	5days x 9hrs - 4hrs.response	PC702	43X3842	3.635	489	4.037	4.434
		5	7days x 24hrs - 4hrs.response	PC703	43X3843	4.718	634	5.239	5.754
4347	xSeries 3105		see above						
		3	3Yrs onsite NBD response	PC711	43X3850	1.533	206	1.703	1.870
		3	5days x 9hrs - 4hrs.response	PC712	43X3851	2.446	329	2.717	2.984
		3	7days x 24hrs - 4hrs.response	PC713	43X3852	3.222	433	3.578	3.930
		4	4Yrs onsite NBD response	PC714	43X3853	2.296	309	2.550	2.801
		4	5days x 9hrs - 4hrs.response	PC715	43X3854	3.567	479	3.961	4.350
		4	7days x 24hrs - 4hrs.response	PC716	43X3855	4.599	618	5.107	5.609
		5	5Yrs onsite NBD response	PC717	43X3856	3.066	412	3.405	3.740
		5	5days x 9hrs - 4hrs.response	PC718	43X3857	4.687	630	5.204	5.716
		5	7days x 24hrs - 4hrs.response	PC719	43X3858	5.951	800	6.608	7.257
4362	System x 3200		see above						
		3	5days x 9hrs - 4hrs.response	PC720	43X3859	938	126	977	1.176
		3	7days x 24hrs - 4hrs.response	PC721	43X3860	1.921	258	2.001	2.408
		4	5days x 9hrs - 4hrs.response	PC722	43X3861	2.544	342	2.650	3.189

1st Level System x Servers

Up to 5 years on-site service which include IBM keyboard, Mouse, and IBM internal installed options, except.
where stated otherwise. All services include attached IBM Netfinity Expansion Enclosures, with M/T of: 3517, 3518, 3519, 3520.
Monitors and Flat panels are not covered in these offerings

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		4	7days x 24hrs - 4hrs.response	PC723	43X3862	3.829	514	3.988	4.800
		5	5days x 9hrs - 4hrs.response	PC724	43X3863	4.227	568	4.403	5.299
		5	7days x 24hrs - 4hrs.response	PC725	43X3864	5.352	719	5.574	6.708
4363	System x 3200		see above						
		3	5days x 9hrs - 4hrs.response	PC726	43X4095	2.724	366	3.035	3.415
		3	7days x 24hrs - 4hrs.response	PC727	43X4096	3.643	489	4.059	4.566
		4	5days x 9hrs - 4hrs.response	PC728	43X4097	4.722	634	5.262	5.919
		4	7days x 24hrs - 4hrs.response	PC729	43X4098	6.791	912	7.567	8.512
		5	5days x 9hrs - 4hrs.response	PC730	43X4099	7.922	1.070	8.826	9.930
		5	7days x 24hrs - 4hrs.response	PC731	43X4100	9.940	1.340	11.074	12.458
7985	System x 3655		see above						
		3	5days x 9hrs - 4hrs.response	PC739	44J8025	1.351	182	1.473	1.693
		3	7days x 24hrs - 4hrs.response	PC740	44J8026	1.987	267	2.166	2.490
		4	5days x 9hrs - 4hrs.response	PC741	44J8027	2.584	348	2.870	3.152
		4	7days x 24hrs - 4hrs.response	PC742	44J8028	3.291	442	3.655	4.014
		5	5days x 9hrs - 4hrs.response	PC743	44J8029	3.767	506	4.183	4.594
		5	7days x 24hrs - 4hrs.response	PC744	44J8030	4.662	627	5.176	5.685
7995	Blade HS21		see above						
		3	7days x 24hrs - 4hrs. response	PC778	44J8651	10.386	1.400	11.319	13.010
8740	Blade Chassis		see above						
8750	Blade Chassis		see above						
		3	3Yrs onsite NBD response	PC782	44T6174	1.430	192	1.559	1.792
		3	5days x 9hrs - 4hrs.response	PC783	44T6175	2.720	366	2.966	3.408
		3	7days x 24hrs - 4hrs.response	PC784	44T6176	3.042	409	3.316	3.811
		4	4Yrs onsite NBD response	PC785	44T6177	2.145	288	2.338	2.687
		4	5days x 9hrs - 4hrs.response	PC786	44T6178	3.684	495	4.015	4.615
		4	7days x 24hrs - 4hrs.response	PC787	44T6179	4.205	565	4.583	5.268
		5	5Yrs onsite NBD response	PC788	44T6180	2.860	384	3.117	3.583
		5	5days x 9hrs - 4hrs.response	PC789	44T6181	4.587	616	4.999	5.746

1st Level System x Servers

Up to 5 years on-site service which include IBM keyboard, Mouse, and IBM internal installed options, except.
where stated otherwise. All services include attached IBM Netfinity Expansion Enclosures, with M/T of: 3517, 3518, 3519, 3520.
Monitors and Flat panels are not covered in these offerings

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		5	7days x 24hrs - 4hrs.response	PC790	44T6182	5.520	741	6.016	6.915
7996	Blade Centre		see above						
		3	7days x 24hrs - 4hrs. response	PC811	46D4062	10.061	1.350	10.471	12.440
8886	Blade Chassis		see above						
		3	5days x 9hrs - 4hrs.response	PC812	46D4063	5.466	734	5.689	6.759
		3	7days x 24hrs - 4hrs.response	PC813	46D4064	8.713	1.170	9.068	10.773
		4	5days x 9hrs - 4hrs.response	PC814	46D4065	11.329	1.520	11.790	14.007
		4	7days x 24hrs - 4hrs.response	PC815	46D4066	15.206	2.040	15.826	18.801
		5	5days x 9hrs - 4hrs.response	PC816	46D4067	17.816	2.390	18.542	22.028
		5	7days x 24hrs - 4hrs.response	PC817	46D4068	22.130	2.970	23.031	27.361
7141	System x 3850		see above						

2nd Level System x Servers

Up to 5 years on-site service which include IBM keyboard, Mouse, and IBM internal installed options, except where stated otherwise.
All services include attached IBM Netfinity Expansion Enclosures, with M/T of: 3517, 3518, 3519, 3520.
Monitors and Flat panels are not covered in these offerings

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		3	7days x 24hrs - 4hrs.response	PC139	61P7613	7.614	1.030	8.612	9.272
8677	System x Blade		see above						
		3	5days x 9hrs - 4hrs.response	PC203	96P2878	11.383	1.596	12.838	14.014
		3	7days x 24hrs - 4hrs.response	PC204	96P2880	20.393	2.859	23.001	25.107
		4	5days x 9hrs - 4hrs.response	PC205	96P2882	23.395	3.280	26.386	28.802
		4	7days x 24hrs - 4hrs.response	PC206	96P2884	35.407	4.964	39.933	43.591
		5	5days x 9hrs - 4hrs.response	PC207	96P2886	35.407	4.964	39.933	43.591
		5	7days x 24hrs - 4hrs.response	PC208	96P2888	50.420	7.070	56.866	62.074
8870	System x 445		see above						
		3	3Yrs onsite NBD response	PC213	14R1058	2.691	363	3.045	3.278
		3	5days x 9hrs - 4hrs.response	PC98	61P7240	3.858	519	4.364	4.699
		3	7days x 24hrs - 4hrs.response	PC99	61P7242	5.242	706	5.930	6.384
		4	4Yrs onsite NBD response	PC214	14R1060	4.454	600	5.038	5.425
		4	5days x 9hrs - 4hrs.response	PC216	14R1064	5.633	758	6.372	6.861
		4	7days x 24hrs - 4hrs.response	PC217	14R1066	7.389	995	8.358	8.999
		5	5Yrs onsite NBD response	PC215	14R1062	5.691	766	6.437	6.931
		5	5days x 9hrs - 4hrs.response	PC218	14R1068	7.082	953	8.010	8.624
		5	7days x 24hrs - 4hrs.response	PC219	14R1070	9.177	1.240	10.380	11.176
8835	System x 325		see above						
		3	5days x 9hrs - 4hrs.response	PC223	14R1572	9.049	1.220	10.235	11.020
		3	7days x 24hrs - 4hrs.response	PC224	14R1573	15.164	2.040	17.150	18.466
		4	5days x 9hrs - 4hrs.response	PC225	14R1574	15.849	2.130	16.983	19.546
		4	7days x 24hrs - 4hrs.response	PC226	14R1575	20.614	2.770	22.089	25.422
		5	5days x 9hrs - 4hrs.response	PC227	14R1576	21.458	2.890	22.993	26.463
		5	7days x 24hrs - 4hrs.response	PC228	14R1577	28.343	3.810	30.370	34.953
8862	System x 365		see above						
		3	5days x 9hrs - 4hrs.response	PC235	14R1653	4.941	665	5.589	6.018
		3	7days x 24hrs - 4hrs.response	PC236	14R1654	6.031	812	6.821	7.344
		4	5days x 9hrs - 4hrs.response	PC237	14R1655	6.550	882	7.408	7.977

2nd Level System x Servers

Up to 5 years on-site service which include IBM keyboard, Mouse, and IBM internal installed options, except where stated otherwise.
All services include attached IBM Netfinity Expansion Enclosures, with M/T of: 3517, 3518, 3519, 3520.
Monitors and Flat panels are not covered in these offerings

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		4	7days x 24hrs - 4hrs.response	PC238	14R1656	8.601	1.160	9.728	10.474
		5	5days x 9hrs - 4hrs.response	PC239	14R1657	8.601	1.160	9.728	10.474
		5	7days x 24hrs - 4hrs.response	PC240	14R1658	11.171	1.510	12.635	13.604
8842	Blade JS 20		see above						
		3	5days x 9hrs - 4hrs.response	PC274	29R5792	3.204	432	3.625	3.903
		3	7days x 24hrs - 4hrs.response	PC275	29R5793	4.556	613	5.154	5.549
		4	5days x 9hrs - 4hrs.response	PC276	29R5794	4.608	620	5.212	5.612
		4	7days x 24hrs - 4hrs.response	PC277	29R5795	6.505	876	7.358	7.922
		5	5days x 9hrs - 4hrs.response	PC278	29R5796	6.870	925	7.771	8.367
		5	7days x 24hrs - 4hrs.response	PC279	29R5797	9.280	1.250	10.496	11.301
8676	System x 335		see above						
		3	5days x 9hrs - 4hrs.response	PC260	29R5440	2.063	278	2.335	2.514
		3	7days x 24hrs - 4hrs.response	PC261	29R5441	3.322	447	3.561	4.098
8839	Blade HS 40		see above						

1st Level System x Storage Options

Up to 5 years of On-Site repair Service with a NBD or 4 hour On-Site Response target. Coverage only valid if registration of the ServicePac is carried out.The offering is valid from the purchase date of the ServicePac and runs concurrently with the Machine warranty period. Further details can be found in PLET ZS05-0191on www.ibm.com/common/ssi

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		3	5days x 9hrs - 4hrs. response	PC534	10N3281	614	83	645	794
		3	7days x 24hrs - 4hrs. response	PC535	10N3282	752	101	789	973
		4	5days x 9hrs - 4hrs. response	PC536	10N3283	800	108	840	1.035
		4	7days x 24hrs - 4hrs. response	PC537	10N3284	987	133	1.035	1.276
		5	5days x 9hrs - 4hrs. response	PC538	10N3285	987	133	1.035	1.276
		5	7days x 24hrs - 4hrs. response	PC539	10N3286	1.222	164	1.281	1.579
1735	Console Switch		see above						
		3	5days x 9hrs - NBD response	PC356	38R3927	5.941	800	6.720	7.235
		3	5days x 9hrs - 4hrs.response	PC357	38R3873	10.203	1.380	11.540	12.425
		3	7days x 24hrs - 4hrs.response	PC358	38R3874	13.709	1.850	15.505	16.694
		4	5days x 9hrs - NBD response	PC359	38R3928	10.338	1.400	11.692	12.589
		4	5days x 9hrs - 4hrs.response	PC360	38R3875	14.741	1.990	16.672	17.951
		4	7days x 24hrs - 4hrs.response	PC361	38R3876	18.875	2.540	21.347	22.984
		5	5days x 9hrs - NBD response	PC362	38R3929	13.779	1.860	15.585	16.780
		5	5days x 9hrs - 4hrs.response	PC363	38R3877	18.875	2.540	21.347	22.984
		5	7days x 24hrs - 4hrs.response	PC364	38R3878	24.239	3.270	27.414	29.517
1701	DS300		see above						
		3	5days x 9hrs - NBD response	PC365	38R3933	8.114	1.100	9.177	9.881
		3	5days x 9hrs - 4hrs.response	PC366	38R3885	13.183	1.780	14.911	16.054
		3	7days x 24hrs - 4hrs.response	PC367	38R3886	17.945	2.420	20.296	21.853
		4	5days x 9hrs - NBD response	PC368	38R3934	14.113	1.900	15.962	17.186
		4	5days x 9hrs - 4hrs.response	PC369	38R3887	19.355	2.610	21.891	23.570
		4	7days x 24hrs - 4hrs.response	PC370	38R3888	25.002	3.370	28.277	30.445
		5	5days x 9hrs - NBD response	PC371	38R3935	18.817	2.540	21.282	22.914
		5	5days x 9hrs - 4hrs.response	PC372	38R3889	25.002	3.370	28.277	30.445
		5	7days x 24hrs - 4hrs.response	PC373	38R3890	32.058	4.320	36.257	39.038
1700	DS400		see above						
		3	5days x 9hrs - 4hrs.response	PC705	43X3844	1.876	252	1.954	2.352
		3	7days x 24hrs - 4hrs.response	PC706	43X3845	4.093	550	4.262	5.130

1st Level System x Storage Options

Up to 5 years of On-Site repair Service with a NBD or 4 hour On-Site Response target. Coverage only valid if registration of the ServicePac is carried out.The offering is valid from the purchase date of the ServicePac and runs concurrently with the Machine warranty period. Further details can be found in PLET ZS05-0191on www.ibm.com/common/ssi

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		4	5days x 9hrs - 4hrs.response	PC707	43X3846	4.831	649	5.032	6.056
		4	7days x 24hrs - 4hrs.response	PC708	43X3847	7.781	1.050	8.102	9.752
		5	5days x 9hrs - 4hrs.response	PC709	43X3848	7.781	1.050	8.102	9.752
		5	7days x 24hrs - 4hrs.response	PC710	43X3849	11.475	1.540	11.949	14.383
1727	EXP 3000		see above						
		3	5days x 9hrs - 4hrs.response	PC733	44J8019	3.035	408	3.370	3.701
		3	7days x 24hrs - 4hrs.response	PC734	44J8020	7.284	979	8.087	8.883
		4	5days x 9hrs - 4hrs.response	PC735	44J8021	8.705	1.170	9.664	10.615
		4	7days x 24hrs - 4hrs.response	PC736	44J8022	14.368	1.930	15.952	17.521
		5	5days x 9hrs - 4hrs.response	PC737	44J8023	14.368	1.930	15.952	17.521
		5	7days x 24hrs - 4hrs.response	PC738	44J8024	21.452	2.890	23.817	26.159
1726	DS3200 / 3400 DS3300		see above						
		3	5days x 9hrs - 4hrs.response	PC791	46D3473	2.169	292	2.365	2.718
		3	7days x 24hrs - 4hrs.response	PC792	46D3474	4.102	551	4.471	5.139
		4	5days x 9hrs - 4hrs.response	PC793	46D3475	4.750	638	5.178	5.951
		4	7days x 24hrs - 4hrs.response	PC794	46D3476	7.338	985	7.997	9.192
		5	5days x 9hrs - 4hrs.response	PC795	46D3477	7.023	943	7.654	8.798
		5	7days x 24hrs - 4hrs.response	PC796	46D3478	10.113	1.360	11.022	12.669
8765	LTO		see above						

2nd Level System x Storage Options

ServicePac with 3 to 5 years coverage for Expansion units for System x Servers from PCD System x Options

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		3	5days x 9hrs - 4hrs.response	PC221	14R1477	3.609	485	3.861	4.337
		3	7days x 24hrs - 4hrs.response	PC222	14R1479	7.614	1.030	8.145	9.151
1733	EXP 400		see above						

IBM Storage Products for System x

Storage Expansion units from IBM Storage System Division (SSD)

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		3	5days x 9hrs - 4hrs.response	SD18	14R1497	9.909	1.340	10.916	12.122
		3	7days x 24hrs - 4hrs.response	SD19	14R1499	15.291	2.060	16.356	18.375
1710	DS4000, EXP100		see above						
SAP	10J, 10X		see above						
		3	5days x 9hrs - 4hrs.response	SD360	44J8535	9.907	1.340	10.916	12.122
		3	7days x 24hrs - 4hrs.response	SD361	44J8536	15.289	2.070	16.358	18.376
1710	DS4000, EXP100		see above						
SOF	10U		see above						
		3	5days x 9hrs - 4hrs.response	SD16	14R1489	14.149	1.900	15.135	17.003
		3	7days x 24hrs - 4hrs.response	SD17	14R1491	19.652	2.640	21.020	23.616
1722	DS4300, FaStT600		see above						
SAP	60J, 60K, 60L, 60X, 6LJ, 6LX		see above						
		3	5days x 9hrs - 4hrs.response	SD362	44J8537	14.149	1.900	15.136	17.003
		3	7days x 24hrs - 4hrs.response	SD363	44J8538	19.652	2.640	21.020	23.614
1722	DS4300, FaStT600		see above						
SOF	6LU, 60U		see above						
		3	7days x 24hrs - 4hrs.response	SD43	39K3018	32.625	4.390	35.939	39.911
		4	7days x 24hrs - 4hrs.response	SD45	39K3020	47.650	6.420	52.489	58.291
		5	7days x 24hrs - 4hrs.response	SD47	39K3022	61.814	8.320	68.091	75.618
1724	DS4000		see above						
SAP	1XP		see above						
		3	7days x 24hrs - 4hrs.response	SD37	38R2994	40.615	5.470	45.934	49.457
		4	7days x 24hrs - 4hrs.response	SD39	39K3010	57.318	7.720	63.138	70.117
		5	7days x 24hrs - 4hrs.response	SD41	39K3012	74.355	10.010	81.905	90.959
1724	DS4100, FaStT100		see above						
SAP	10J, 1SC, 1SJ		see above						
		3	7days x 24hrs - 4hrs.response	SD364	44J8539	40.613	5.470	45.935	49.458
		4	7days x 24hrs - 4hrs.response	SD365	44J8540	57.320	7.730	63.138	70.119
		5	7days x 24hrs - 4hrs.response	SD366	44J8541	74.354	10.010	81.905	90.961

IBM Storage Products for System x

Storage Expansion units from IBM Storage System Division (SSD)

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
1724	DS4100, FaStT100		see above						
SOF	100		see above						
		3	5days x 9hrs - 4hrs.response	SD61	40M6847	5.295	713	5.833	6.478
		3	7days x 24hrs - 4hrs.response	SD62	40M6848	5.827	785	6.420	7.130
1740	DS4000, EXP700/710		see above						
SAP	1RX, 71J		see above						
		3	5days x 9hrs - 4hrs.response	SD367	44J8542	5.296	713	5.831	6.475
		3	7days x 24hrs - 4hrs.response	SD368	44J8543	5.829	786	6.419	7.128
1740	DS4000, EXP700/710		see above						
SOF	1RU, 710		see above						
		3	5days x 9hrs - 4hrs.response	SD64	40M7613	12.819	1.730	14.122	15.683
		3	7days x 24hrs - 4hrs.response	SD66	40M7615	17.805	2.400	19.614	21.782
1742	DS4400, DS4500, FaStT700/900		see above						
SAP	all mdls		see above						
		4	5days x 9hrs - 4hrs.response	SD48	39K3025	27.095	3.650	29.847	33.146
		4	7days x 24hrs - 4hrs.response	SD49	39K3026	38.472	5.180	42.379	47.063
1750	DS6800		see above						
SOF	511		see above						
		4	5days x 9hrs - 4hrs.response	SD50	39K3029	13.823	1.860	15.227	16.910
		4	7days x 24hrs - 4hrs.response	SD51	39K3030	19.626	2.650	21.619	24.009
1750	DS6000		see above						
SOF	EX1		see above						
		3	5days x 9hrs - SBD response	SD249	42V1248	4.842	649	5.283	6.061
		3	7days x 24hrs - 4hrs.response	SD250	42V1249	7.364	987	8.035	9.217
1812	EXP810		see above						
SOF	81A, 81S		see above						
		3	5days x 9hrs - SBD response	SD251	42V1250	4.842	649	5.283	6.061
		3	7days x 24hrs - 4hrs.response	SD252	42V1251	7.364	987	8.035	9.217
1812	EXP810		see above						

IBM Storage Products for System x

Storage Expansion units from IBM Storage System Division (SSD)

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
SAP	81H		see above						
		3	5days x 9hrs - 4hrs.response	SD346	43X3560	4.163	559	4.336	5.219
		3	7days x 24hrs - 4hrs.response	SD347	43X3561	6.335	851	6.597	7.941
1812	EXP420		see above						
SAP	8VH		see above						
		3	5days x 9hrs - SBD response	SD369	44J8544	4.841	649	5.283	6.065
		3	7days x 24hrs - 4hrs.response	SD370	44J8545	7.362	987	8.037	9.215
1812	EXP810		see above						
SOF	81T		see above						
		3	5days x 9hrs - 4hrs.response	SD338	43X3552	13.480	1.810	14.037	16.895
		3	7days x 24hrs - 4hrs.response	SD339	43X3553	14.830	1.990	15.442	18.586
1814	DS4200		see above						
SAP	7VH		see above						
		3	5days x 9hrs - 4hrs.response	SD272	12X6616	14.977	2.010	15.596	18.772
		3	7days x 24hrs - 4hrs.response	SD273	12X6617	16.474	2.220	17.154	20.648
1814	DS4700		see above						
SOF	70A, 70S		see above						
		3	5days x 9hrs - 4hrs.response	SD274	12X6618	18.621	2.500	19.389	23.338
		3	7days x 24hrs - 4hrs.response	SD275	12X6619	20.484	2.750	21.329	25.673
1814	DS4700		see above						
SOF	72A, 72S		see above						
		3	5days x 9hrs - 4hrs.response	SD276	12X6620	14.977	2.010	15.596	18.772
		3	7days x 24hrs - 4hrs.response	SD277	12X6621	16.474	2.220	17.154	20.648
1814	DS4700, EXP810		see above						
SAP	70H		see above						
		3	5days x 9hrs - 4hrs.response	SD278	12X6622	18.621	2.500	19.389	23.338
		3	7days x 24hrs - 4hrs.response	SD279	12X6623	20.484	2.750	21.329	25.673
1814	DS4700		see above						
SAP	72H		see above						

IBM Storage Products for System x

Storage Expansion units from IBM Storage System Division (SSD)

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		3	5days x 9hrs - 4hrs.response	SD371	44J8546	14.974	2.010	15.598	18.771
		3	7days x 24hrs - 4hrs.response	SD372	44J8547	16.476	2.230	17.157	20.646
1814	DS4700		see above						
SOF	70T		see above						
		3	5days x 9hrs - 4hrs.response	SD373	44J8548	18.622	2.500	19.389	23.340
		3	7days x 24hrs - 4hrs.response	SD374	44J8549	20.482	2.760	21.330	25.678
1814	DS4700		see above						
SOF	72T		see above						
		3	5days x 9hrs - 4hrs.response	SD67	41E8669	9.689	1.300	10.504	11.956
		3	7days x 24hrs - 4hrs.response	SD68	41E8670	12.169	1.630	13.192	15.015
1815	DS4800		see above						
SAP	82H, 80H		see above						
		3	5days x 9hrs - 4hrs.response	SD375	44J8550	9.689	1.300	10.507	11.955
		3	7days x 24hrs - 4hrs.response	SD376	44J8551	12.168	1.640	13.194	15.014
1815	DS4800		see above						
SOF	82A, 80A		see above						
		3	5days x 9hrs - 4hrs.response	SD69	41E8671	10.987	1.470	11.910	13.556
		3	7days x 24hrs - 4hrs.response	SD70	41E8672	13.793	1.850	14.952	17.018
1815	DS4800		see above						
SAP	84H		see above						
		3	5days x 9hrs - 4hrs.response	SD377	44J8552	10.986	1.470	11.913	13.557
		3	7days x 24hrs - 4hrs.response	SD378	44J8553	13.792	1.860	14.951	17.018
1815	DS4800		see above						
SOF	84A		see above						
		3	5days x 9hrs - 4hrs.response	SD209	41W9131	18.447	2.480	19.106	23.103
		3	7days x 24hrs - 4hrs.response	SD210	41W9132	23.162	3.110	23.990	29.009
1815	DS4800		see above						
SOF	88A		see above						
		3	5days x 9hrs - 4hrs.response	SD211	41W9133	18.447	2.480	19.106	23.103

IBM Storage Products for System x

Storage Expansion units from IBM Storage System Division (SSD)

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		3	7days x 24hrs - 4hrs.response	SD212	41W9134	23.162	3.110	23.990	29.009
1815	DS4800		see above						
SAP	88H		see above						
		1	5days x 9hrs - NBD response	SD22	29R5402	1.986	268	2.248	2.420
		1	5days x 9hrs - 4hrs.response	SD23	29R5403	2.679	361	3.030	3.263
		3	5days x 9hrs - NBD response	SD24	29R5404	8.331	1.130	9.424	10.146
		3	7days x 24hrs - 4hrs.response	SD25	29R5405	11.408	1.540	12.903	13.892
2005	SAN Switch		see above						
SOF	H08		see above						
		1	5days x 9hrs - NBD response	SD26	29R5406	3.460	466	3.915	4.215
		1	5days x 9hrs - 4hrs.response	SD27	29R5407	4.691	632	5.306	5.713
		3	5days x 9hrs - NBD response	SD28	29R5408	14.548	1.960	16.455	17.716
		3	7days x 24hrs - 4hrs.response	SD29	29R5409	20.958	2.820	23.703	25.521
2005	SAN Switch		see above						
SOF	H16		see above						
		3	5days x 9hrs - 4hrs.response	SD71	41E8677	24.673	3.320	25.691	30.923
		3	7days x 24hrs - 4hrs.response	SD72	41E8678	32.384	4.350	33.720	40.587
2005	SAN Switch		see above						
SAP	32B		see above						
		3	5days x 9hrs - 4hrs.response	SD379	44J8554	24.675	3.330	25.688	30.923
		3	7days x 24hrs - 4hrs.response	SD380	44J8555	32.384	4.360	33.718	40.585
2005	SAN Switch		see above						
SOF	B32		see above						
		3	5days x 9hrs - 4hrs.response	SD217	41W9787	5.582	748	6.090	6.987
		3	7days x 24hrs - 4hrs.response	SD218	41W9788	6.624	888	7.228	8.291
2005	SAN Switch		see above						
SOF	B16		see above						
		3	5days x 9hrs - 4hrs.response	SD223	10N3035	5.582	748	6.090	6.987
		3	7days x 24hrs - 4hrs.response	SD224	10N3036	6.624	888	7.228	8.291

IBM Storage Products for System x

Storage Expansion units from IBM Storage System Division (SSD)

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
2005	SAN Switch		see above						
SAP	16B		see above						
		3	5days x 9hrs - 4hrs.response	SD264	42V1876	37.781	5.070	39.339	47.351
		3	7days x 24hrs - 4hrs.response	SD265	42V1877	43.449	5.830	45.240	54.454
2005	SAN Switch		see above						
SOF	B64		see above						
		3	5days x 9hrs - 4hrs.response	SD266	42V1878	37.781	5.070	39.339	47.351
		3	7days x 24hrs - 4hrs.response	SD267	42V1879	43.449	5.830	45.240	54.454
2005	SAN Switch		see above						
SAP	64B		see above						
		3	5days x 9hrs - 4hrs.response	SD268	42V1880	51.506	6.920	53.630	64.552
		3	7days x 24hrs - 4hrs.response	SD269	12X6600	59.230	7.950	61.672	74.231
2005	SAN Switch		see above						
SOF	R18		see above						
		3	5days x 9hrs - 4hrs.response	SD270	12X6601	51.506	6.920	53.630	64.552
		3	7days x 24hrs - 4hrs.response	SD271	12X6602	59.230	7.950	61.672	74.231
2005	SAN Switch		see above						
SAP	18R		see above						
		3	5days x 9hrs - 4hrs.response	SD480	44T5896	19.609	2.640	21.370	24.562
		3	7days x 24hrs - 4hrs.response	SD481	44T5897	22.251	2.990	24.249	27.872
2005	SAN Switch		see above						
SAP	5KB		see above						
		3	5days x 9hrs - 4hrs.response	SD482	44T5898	19.609	2.640	21.370	24.562
		3	7days x 24hrs - 4hrs.response	SD483	44T5899	22.251	2.990	24.249	27.872
2005	SAN Switch		see above						
SOF	B5K		see above						
		3	5days x 9hrs - NBD response	SD52	39K2411	2.471	333	2.722	3.023
		1	7days x 24hrs - 4hrs.response	SD53	39K2412	563	76	621	690
		3	7days x 24hrs - 4hrs.response	SD54	39K2413	3.542	477	3.903	4.334

IBM Storage Products for System x

Storage Expansion units from IBM Storage System Division (SSD)

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
2006	Fibre Switch		see above						
SAP	L10		see above						
		3	5days x 9hrs - 4hrs.response	SD57	40M6792	7.766	1.050	8.555	9.501
		3	7days x 24hrs - 4hrs.response	SD55	40M6790	9.209	1.240	10.145	11.266
2026	SAN Switch SAN12M-1		see above						
SAP	12E		see above						
		3	5days x 9hrs - 4hrs.response	SD381	44J8556	7.768	1.060	8.559	9.503
		3	7days x 24hrs - 4hrs.response	SD382	44J8557	9.211	1.240	10.144	11.264
2026	SAN Switch SAN12M-1		see above						
SAP	E12		see above						
		3	5days x 9hrs - 4hrs.response	SD58	40M6793	16.306	2.200	17.963	19.948
		3	7days x 24hrs - 4hrs.response	SD56	40M6791	19.335	2.700	21.299	23.653
2026	San Switch SAN24M-1		see above						
SOF	224		see above						
		3	5days x 9hrs - 4hrs.response	SD213	41W9783	19.494	2.330	21.290	22.059
		3	7days x 24hrs - 4hrs.response	SD214	41W9784	21.834	2.610	23.846	24.708
2026	San Switch		see above						
SOF	416		see above						
		3	5days x 9hrs - 4hrs.response	SD215	41W9785	24.776	2.960	27.058	28.036
		3	7days x 24hrs - 4hrs.response	SD216	41W9786	28.211	3.370	30.810	31.924
2026	San Switch		see above						
SOF	432		see above						
		3	5days x 9hrs - 4hrs.response	SD219	10N3031	19.494	2.330	21.290	22.059
		3	7days x 24hrs - 4hrs.response	SD220	10N3032	21.834	2.610	23.846	24.708
2026	San Switch		see above						
SAP	16E		see above						
		3	5days x 9hrs - 4hrs.response	SD221	10N3033	24.776	2.960	27.058	28.036
		3	7days x 24hrs - 4hrs.response	SD222	10N3034	28.211	3.370	30.810	31.924
2026	San Switch		see above						

IBM Storage Products for System x

Storage Expansion units from IBM Storage System Division (SSD)

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
SAP	32E		see above						
		3	7days x 24hrs - 4hrs.response	SD73	41E8681	27.253	3.650	29.543	33.626
2109	SAN Switch		see above						
SOF	F32		see above						
		3	5days x 9hrs - 4hrs.response	SD64	40M7613	12.819	1.730	14.122	15.683
		3	7days x 24hrs - 4hrs.response	SD66	40M7615	17.805	2.400	19.614	21.782
3542	FaStT200 (1RX, 2RX)		see above						
3552	FaStT500 (1RX)		see above						
SAP	1RX, 2RX		see above						
		3	5days x 9hrs - 4hrs.response	SD383	44J8558	12.816	1.740	14.126	15.682
		3	7days x 24hrs - 4hrs.response	SD384	44J8559	17.803	2.400	19.613	21.784
3542	FaStT200 (1RU, 2RU)		see above						
3552	FaStT500 (1RU)		see above						
SOF	1RU, 2RU		see above						
		3	5days x 9hrs - 4hrs.response	SD63	40M7612	1.021	138	1.126	1.251
		3	7days x 24hrs - 4hrs.response	SD65	40M7614	2.551	344	2.811	3.122
3560	FaStT EXP500		see above						
SAP	1RX		see above						
		3	5days x 9hrs - 4hrs.response	SD385	44J8560	1.018	139	1.130	1.253
		3	7days x 24hrs - 4hrs.response	SD386	44J8561	2.551	344	2.814	3.120
3560	FaStT EXP500		see above						
SOF	1RU		see above						
		3	5days x 9hrs - 4hrs.response	SD256	42V1868	9.869	1.330	10.277	12.370
		3	7days x 24hrs - 4hrs.response	SD257	42V1869	11.347	1.530	11.816	14.222
3573	TS3200		see above						
SOF	L4U, S34, L34		see above						
		3	5days x 9hrs - 4hrs.response	SD258	42V1870	9.869	1.330	10.277	12.370
		3	7days x 24hrs - 4hrs.response	SD259	42V1871	11.347	1.530	11.816	14.222
3573	TS3200		see above						

IBM Storage Products for System x

Storage Expansion units from IBM Storage System Division (SSD)

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
SAP	L3H, F3H, F4H, L4H, S4H		see above						
		3	5days x 9hrs - 4hrs.response	SD260	42V1872	5.480	736	5.707	6.870
		3	7days x 24hrs - 4hrs.response	SD261	42V1873	6.303	846	6.564	7.900
3573	TS3100		see above						
SOF	S32, L32		see above						
		3	5days x 9hrs - 4hrs.response	SD262	42V1874	5.480	736	5.707	6.870
		3	7days x 24hrs - 4hrs.response	SD263	42V1875	6.303	846	6.564	7.900
3573	TS3100		see above						
SAP	L3S, F3S, L2U, F4S, L4S, S4S		see above						
		3	5days x 9hrs - NBD response	SD14	14R1493	6.876	923	7.356	8.264
		3	7days x 24hrs - 4hrs.response	SD15	14R1495	8.995	1.210	9.367	11.274
3580	LTO Tape Drive		see above						
SOF	H23, L23, H13, L13		see above						
		3	5days x 9hrs - 4hrs.response	SD59	40M6798	7.357	990	8.105	9.001
		3	7days x 24hrs - 4hrs.response	SD60	40M6799	8.094	1.090	8.917	9.902
3580	LTO Tape Drive		see above						
SAP	L3H		see above						
		3	5days x 9hrs - 4hrs.response	SD387	44J8562	7.356	991	8.103	9.002
		3	7days x 24hrs - 4hrs.response	SD388	44J8563	8.096	1.100	8.915	9.906
3580	LTO Tape Drive		see above						
SOF	L33		see above						
		3	5days x 9hrs - 4hrs.response	SD389	44J8564	4.393	591	4.881	5.359
		3	7days x 24hrs - 4hrs.response	SD390	44J8565	5.502	740	6.109	6.710
3580	LTO Tape Drive		see above						
SOF	H3L		see above						
		3	5days x 9hrs - 4hrs.response	SD358	44J7780	4.393	590	4.878	5.357
		3	7days x 24hrs - 4hrs.response	SD359	44J7781	5.500	739	6.107	6.708
3580	LTO Tape Drive		see above						
SAP	L3E		see above						

IBM Storage Products for System x

Storage Expansion units from IBM Storage System Division (SSD)

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		3	5days x 9hrs - 4hrs.response	SD476	44T5892	4.581	615	4.993	5.739
		3	7days x 24hrs - 4hrs.response	SD477	44T5893	5.496	738	5.990	6.885
3580	LTO Tape Drive		see above						
SAP	L4X, S4X		see above						
		3	5days x 9hrs - 4hrs.response	SD478	44T5894	4.581	615	4.993	5.739
		3	7days x 24hrs - 4hrs.response	SD479	44T5895	5.496	738	5.990	6.885
3580	LTO Tape Drive		see above						
SOF	L43, S43		see above						
		3	5days x 9hrs - NBD response	SD30	29R5418	5.127	690	5.799	6.244
		3	5days x 9hrs - 4hrs.response	SD31	29R5419	6.088	819	6.887	7.415
		3	7days x 24hrs - 4hrs.response	SD32	29R5420	7.370	992	8.336	8.976
3581	Tape Autoloader		see above						
SAP	F3H, L3H		see above						
		3	5days x 9hrs - NBD response	SD391	44J8566	5.126	691	5.798	6.247
		3	5days x 9hrs - 4hrs.response	SD392	44J8567	6.090	819	6.888	7.416
		3	7days x 24hrs - 4hrs.response	SD393	44J8568	7.368	992	8.334	8.980
3581	Tape Autoloader		see above						
SOF	F28, F38, H13, H17, H23, L13,		see above						
	L17, L23, L28, L38		see above						
		3	5days x 9hrs - NBD response	SD20	29R5343	8.972	1.210	10.148	10.927
		3	7days x 24hrs - 4hrs.response	SD21	29R5344	12.818	1.730	14.497	15.609
3582	Tape Library		see above						
SOF	L23		see above						
		3	7days x 24hrs - 4hrs.response	SD280	12X6710	6.309	847	6.570	7.908
7204	External Drive		see above						
SOF	All mdls		see above						
		3	7days x 24hrs - 4hrs.response	SD281	12X6711	14.258	1.920	14.846	17.870
7205	External Drive		see above						
SOF	All mdls		see above						

IBM Storage Products for System x

Storage Expansion units from IBM Storage System Division (SSD)

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		3	7days x 24hrs - 4hrs.response	SD282	12X6712	9.451	1.270	9.842	11.846
7206	External Drive		see above						
SOF	All mdls		see above						
		3	7days x 24hrs - 4hrs.response	SD283	12X6713	8.160	1.100	8.497	10.228
7207	External Drive		see above						
SOF	All mdls		see above						
		3	7days x 24hrs - 4hrs.response	SD284	12X6714	2.075	279	2.161	2.602
7210	External Drive		see above						
SOF	All mdls		see above						
		3	7days x 24hrs - 4hrs.response	SD285	12X6715	4.067	546	4.235	5.098
7212	External Drive		see above						
SOF	All mdls		see above						

System x Monitors

3 years IBM Courier Exchange (ICE) with Next Business Day (NBD) response.

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		3	IBM Courier Exchange NBD	PC582	10N3973	437	59	477	548
4938	17" CRT		see above						
4942	15" TFT		see above						
4943	17" TFT		see above						
4944	19" TFT		see above						
4945	20" TFT		see above						

IBM Implemenation for Server & Storage

IBM Implementation ServicePac for a broad range of System and SoftWare solutions

Only available in Denmark

For further information refer to Plet R44631F or the Operational Guide www.ibm.com/services/Europe/maintenance

Type	Product	Implementation ServicePac for:	Pac	ePac	DKR
1812, 1814, 1815	DS4000	Disk Systems DS4000	IM001	44J8191	54.007
1750, 2421, 2422, 2423, 2424	DS6000 /DS8000	Disk Systems DS6000 / DS8000	IM002	44J8192	40.508
2863	N3700	Network Attached Storage Systems N3700	IM003	44J8193	40.508
2864, 2865, 2866, 2867, 2868	N5000 / N7000	Network Attached Storage Systems N5000 / N7000	IM004	44J8194	45.007
5608	TotalStorage	Storage SW TotalStorage Productivity Center (Basic)	IM005	44J8195	54.007
5608	TotalStorage	Storage SW TotalStorage Productivity Center (Plus)	IM006	44J8196	94.516
9405, 9406	System i	System i	IM007	44J8197	54.007
9110, 9115, 9131, 9116, 9117, 9118, 9119	System p	System p	IM008	44J8198	54.007
All	System x	System x (BladeCenter)	IM009	44J8342	40.508
All	System x	System x (Pre-Assembled BladeCenter)	IM010	44J8343	27.003
All	System x	System x, IBM Director	IM011	44T6201	40.710
All	System x	System x, VMWare	IM012	44T6211	40.710

44J8191 - IBM-implementeringsservice - ServicePac til disksystemer (DS4000)
Installation af én storagecontroller og op til ti storageenheder.
Installation af Storage Manager på én server.
Installation af hostsoftware på op til fem hosts.
Udførelse af IBM-standardinstallationstest med henblik på at verificere funktionen af Storage-systemet.
To timers grundlæggende uddannelse af op til to af kundens medarbejdere.
Varighed af service: 32 timer.

44J8192 - IBM-implementeringsservice - ServicePac til disksystemer (DS6000/DS8000)
Installation af en DS6000 eller DS8000 ved brug af Storage Manager eller disksystemets kommandolinjeinterface.
Installation af SDD (Storage Device Driver) og om nødvendigt devicedrivere på op til to servere pr. platform.
Installation af aktiveringsnøgler, allokering af diske, oprettelse af diskgrupper, adapterkonfigurationer og hosttilknytninger
Udførelse af IBM-standardinstallationstest med henblik på at verificere funktionen af Storage-systemet.
To timers grundlæggende uddannelse af op til to af kundens medarbejdere.
Varighed af service: 40 timer.

IBM Implemenation for Server & Storage

IBM Implementation ServicePac for a broad range of System and SoftWare solutions

Only available in Denmark

For further information refer to Plet R44631F or the Operational Guide www.ibm.com/services/Europe/maintenance

Type	Product	Implementation ServicePac for:	Pac	ePac	DKR

44J8193 - IBM-implementeringsservice - ServicePac til NAS-systemer (Network Attached Storage) (N3700)
Installation af en N3700 Model A10 eller Model A20 for adgang af op til fem hosts, der hver bruger op til to CIFS-adgange (Common Internet File System)
to NFS-adgange (Network File System) eller to iSCSI-LUN'er (Internet Small Computer System Interface-Logical Unit Number).
Udførelse af IBM-standardinstallationstest med henblik på at verificere funktionen af NAS-systemet (Network Attached Storage).
To timers grundlæggende uddannelse af op til to af kundens medarbejdere.
Varighed af service: 24 timer.

44J8194 - IBM-implementeringsservice - ServicePac til NAS-systemer (Network Attached Storage) (N5000/N7000)
Installation af en N5000 eller N7000 Model A10 eller Model A20 for adgang af op til fem hosts, der hver bruger op til to CIFS-adgange(Common Internet File System), to NFS-adgange (Network File System), to iSCSI-LUN'er (Internet Small Computer System Interface-Logical Unit Number) eller to FCP-LUN'er (Fiber Channel Protocol-Logical Unit Number).
Udførelse af IBM-standardinstallationstest med henblik på at verificere funktionen af NAS-systemet (Network Attached Storage).
To timers grundlæggende uddannelse af op til to af kundens medarbejdere.
Varighed af service: 32 timer.

44J8195 - IBM-implementeringsservice - ServicePac til storagesoftware - TotalStorage Productivity Center (grundlæggende)
Grundlæggende implementering -
Installation af op til to data-agenter på den understøttede styresystemsplatform, en fabric-agent på de understøttede styresystemer og/eller enheder og en CIMOM-agent-server til en understøttet IBM-storageenhed.
Udførelse af IBM-standardinstallationstest med henblik på at verificere funktionen af TotalStorage Productivity Center.
To timers grundlæggende uddannelse af op til to af kundens medarbejdere.
Varighed af service: 32 timer.

44J8196 - IBM-implementeringsservice - ServicePac til storagesoftware - TotalStorage Productivity Center (plus)
Plus-Implementering -
Installation af op til fem data-agenter på de understøttede styresystemsplatforme, op til to fabric-agenter på de understøttede systemer og/eller enheder og op til tre CIMOM-agent-servere til en understøttet IBM-storageenhed.
Udførelse af IBM-standardinstallationstest med henblik på at verificere funktionen af TotalStorage Productivity Center.
To timers grundlæggende uddannelse af op til to af kundens medarbejdere.
Varighed af service: 56 timer.

IBM Implemenation for Server & Storage

IBM Implementation ServicePac for a broad range of System and SoftWare solutions

Only available in Denmark

For further information refer to Plet R44631F or the Operational Guide www.ibm.com/services/Europe/maintenance

Type	Product	Implementation ServicePac for:	Pac	ePac	DKR

44J8197 - IBM-implementeringsservice - ServicePac til System i (LPAR-implementering)
Installation af op til fire LPAR'er ved brug af Hardware Management Console og partitionering af hardwaren (hukommelse, CPU, I/O, ydre enheder) ved brug af Hardware Management Console.
Installation af System i-styresystemet, i5/OS, på hver LPAR.
Udførelse af IBM-standardinstallationstest med henblik på at verificere funktionen af LPAR'er på System i.
To timers grundlæggende uddannelse af op til to af kundens medarbejdere.
Varighed af service: 32 timer

44J8198 - IBM-implementeringsservice - ServicePac til System p (LPAR-implementering)
Installation af op til to LPAR'er ved brug af Hardware Management Console og partitionering af hardwaren (hukommelse, CPU, I/O, ydre enheder) ved brug af Hardware Management Console.
Installation af System p-styresystemet, AIX, på hver LPAR.
Udførelse af IBM-standardinstallationstest med henblik på at verificere funktionen af LPAR'er på System p.
To timers grundlæggende uddannelse af op til to af kundens medarbejdere.
Varighed af service: 32 timer.

44J8342 - IBM-implementeringsservice - ServicePac til System x (BladeCenter)
Opsætning af BladeCenter i rack.
Opdatering af BIOS og firmware som påkrævet.
Installation af op til fire bladeservermoduler i BladeCenter.
Installation af et understøttet Microsoft-styresystem eller et understøttet Linux-styresystem samt konfiguration af grundlæggende netværksfunktioner.
Udførelse af IBM-standardinstallationstest med henblik på at verificere funktionen af BladeCenter.
To timers grundlæggende uddannelse af op til to af kundens medarbejdere.
Varighed af service: 24 timer.

IBM Implemenation for Server & Storage

IBM Implementation ServicePac for a broad range of System and SoftWare solutions

Only available in Denmark

For further information refer to Plet R44631F or the Operational Guide www.ibm.com/services/Europe/maintenance

Type	Product	Implementation ServicePac for:	Pac	ePac	DKR
44J8343 - IBM-implementeringsservice - ServicePac til System x (præmonteret BladeCenter) **Opdatering af BIOS og firmware som påkrævet.** **Installation af op til fire bladeservermoduler i BladeCenter.** **Installation af et understøttet Microsoft-styresystem eller et understøttet Linux-styresystem samt konfiguration af grundlæggende netværksfunktioner.** **Udførelse af IBM-standardinstallationstest med henblik på at verificere funktionen af BladeCenter.** **To timers grundlæggende uddannelse af op til to af kundens medarbejdere.** **Varighed af service: 16 timer.** **44T6201 - IBM-implementeringsservice - ServicePac til IBM Director** **Udførelse af en planlægningssession med henblik på at implementere IBM Director med én styringsserver og op til to styrede systemer.** **Installation og konfiguration af IBM Director Server på ét understøttet system og IBM Director Agent og IBM Director Console på op til to understøttede systemer.** **Test og verifikation af funktionen af IBM Director og to timers grundlæggende uddannelse af op til to af kundens medarbejdere.** **Varighed af service: 24 timer.** **44T6211 - IBM-implementeringsservice - ServicePac til VMware for ESX Server** **Udførelse af en planlægningssession med henblik på at implementere VMware ESX Server på ét understøttet system.** **Installation og konfiguration af VMware ESX Server til understøttelse af op til fire virtuelle maskiner inden for ét enkelt understøttet system.** **Test og verifikation af funktionen af VMware ESX Server og de virtuelle maskiner samt to timers grundlæggende uddannelse af op til to af kundens medarbejdere.** **Varighed af service: 24 timer.**					

OpenPower SAP HW Warranty Service Upgrades

These ServicePacs provide up to 5 years of hardware maintenance service incl. the warranty period with a Same Business Day response.
5 x 9 IBM On-site Repair, SBD Response Time = Call registration no later than 12:00 hour in order for SBD Response to be carried out.
7 x 24 IBM On-Site Repair, SBD Response Time = Call registrated after 18:00 hour will be served with an average 6 hour response time.
For details on this offering - refer to announcement letter (PLET) ZS04-0178 on www.ibm.com/common/ssi

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		3	5days x 9hrs - SBD response	PC350	38R3855	10.100	1.360	11.424	12.300
		3	7days x 24hrs - SBD response	PC351	38R3856	14.523	1.960	16.426	17.685
		4	5days x 9hrs - SBD response	PC352	38R3857	14.939	2.010	16.897	18.193
		4	7days x 24hrs - SBD response	PC353	38R3858	20.041	2.700	22.667	24.405
		5	5days x 9hrs - SBD response	PC354	38R3859	20.861	2.810	23.594	25.404
		5	7days x 24hrs - SBD response	PC355	38R3860	27.149	3.660	30.705	33.060
9124	HV4 720		see above						
		3	5days x 9hrs - SBD response	PC376	40M6810	2.619	353	2.886	3.205
		3	7days x 24hrs - SBD response	PC377	40M6811	5.505	741	6.065	6.736
		4	5days x 9hrs - SBD response	PC378	40M6812	6.694	901	7.375	8.190
		4	7days x 24hrs - SBD response	PC379	40M6813	10.547	1.420	11.618	12.903
		5	5days x 9hrs - SBD response	PC380	40M6814	10.757	1.450	11.850	13.160
		5	7days x 24hrs - SBD response	PC381	40M6815	14.826	2.000	16.332	18.138
9123	HV2 -		see above						
	1A1, 1A2, 1A3		see above						
	1A4, 1A5, 1A6		see above						
	1A7, 1A8, 1B1		see above						
	1B2, 1B3, 1B4		see above						
	1B5, 1B6, 1C1		see above						
	1C2, 1C3, 1C5		see above						
	1C6		see above						

OpenPower SOF HW Warranty Service Upgrades

These ServicePacs provide up to 5 years of hardware maintenance service incl. the warranty period with a Same Business Day response.
5 x 9 IBM On-site Repair, SBD Response Time = Call registration no later than 12:00 hour in order for SBD Response to be carried out.
7 x 24 IBM On-Site Repair, SBD Response Time = Call registrated after 18:00 hour will be served with an average 6 hour response time.
For details on this offering - refer to announcement letter (PLET) ZS04-0178 on www.ibm.com/common/ssi

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		3	5days x 9hrs - SBD response	OP01	40M6822	2.619	353	2.886	3.205
		3	7days x 24hrs - SBD response	OP02	40M6823	5.505	741	6.065	6.736
		4	5days x 9hrs - SBD response	OP03	40M6824	6.694	901	7.375	8.190
		4	7days x 24hrs - SBD response	OP04	40M6825	10.547	1.420	11.618	12.903
		5	5days x 9hrs - SBD response	OP05	40M6826	10.757	1.450	11.850	13.160
		5	7days x 24hrs - SBD response	OP06	40M6827	14.826	2.000	16.332	18.138
9123	HV2 710		see above						

System i Warranty Service Upgrade

These ServicePacs will provide System i customers with up to 3 years of On-Site repair with Next or Same Business Day response.
For details on this offering - refer to announcement letter (PLET) ZS04-0163 on www.ibm.com/common/ssi

Type	Model covered	Year	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		1	5days x 9hrs - SBD response	AS196	44T5884	3.332	448	3.632	4.175
		1	7days x 24hrs - SBD response	AS197	44T5885	4.484	602	4.887	5.617
9407	515 all editions		see above						
		3	5days x 9hrs - SBD response	AS198	44T5886	25.330	3.400	27.604	31.728
		3	7days x 24hrs - SBD response	AS200	44T5888	28.723	3.860	31.302	35.978
9407	515 FC6010, 6011		see above						
	6018, edition Base1,		see above						
	Express 1 & 2		see above						
		3	5days x 9hrs - SBD response	AS199	44T5887	34.299	4.610	37.377	42.961
		3	7days x 24hrs - SBD response	AS201	44T5889	41.692	5.600	45.433	52.221
9407	515 FC6021, 6028		see above						
	Edition Base2 &		see above						
	Express 3		see above						

System p ServicePac

These ServicePacs will provide System p customers with up to 3 years of On-Site repair with Same Business Day response time and voice access for reporting to IBM if any AIX OS defects. These ServicePacs upgrade to the Service Levels shown below.
ML4=2 to 4 Procs. / ML8=5 to 8 Procs. / ML12=9 to 12 Procs. / ML16=13 to 16 Procs.
For details on this offering - refer to announcement letter (PLET) ZS04-0163 on www.ibm.com/common/ssi

Type	Model covered	Year	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		1	5days x 9hrs - SBD response	RS102	38R3562	20.150	2.720	22.790	24.538
		1	7days x 24hrs - SBD response	RS106	38R3566	30.148	4.060	34.097	36.712
9117	570-ML4		see above						
		1	5days x 9hrs - SBD response	RS103	38R3563	40.301	5.430	45.579	49.075
		1	7days x 24hrs - SBD response	RS107	38R3567	60.297	8120	68.194	73.424
9117	570-ML8		see above						
		1	5days x 9hrs - SBD response	RS104	38R3564	60.451	8140	68.368	73.612
		1	7days x 24hrs - SBD response	RS108	38R3568	90.446	12.170	102.291	110.136
9117	570-ML12		see above						
		1	5days x 9hrs - SBD response	RS105	38R3565	80.602	10850	91.158	98.149
		1	7days x 24hrs - SBD response	RS109	38R3569	120.595	16230	136.388	146.848
9117	570-ML16		see above						
		1	5days x 9hrs - SBD response	RS110	39K3050	1.518	205	1.718	1.850
		1	7days x 24hrs - SBD response	RS111	39K3051	1.672	226	1.892	2.037
7310	Cxx HwManConsole		see above						
7315	Cxx HwManConsole		see above						
		3	5days x 9hrs - SBD response	RS112	40M7624	3.808	513	4.196	4.660
		3	7days x 24hrs - SBD response	RS113	40M7625	6.242	840	6.877	7.637
9110	p5 510		see above						
		3	5days x 9hrs - SBD response	RS114	41W9700	2.483	333	2.572	3.110
		3	7days x 24hrs - SBD response	RS115	41W9701	4.695	630	4.863	5.880
9115	505		see above						
		3	5days x 9hrs - SBD response	RS116	41W9702	5.617	753	5.819	7.036
		3	7days x 24hrs - SBD response	RS117	41W9703	8.331	1120	8.629	10.435
9131	52A		see above						
		3	5days x 9hrs - SBD response	RS118	41W9704	8.833	1190	9.149	11.063
		3	7days x 24hrs - SBD response	RS119	41W9705	13.223	1780	13.696	16.561
9133	55A		see above						
		3	5days x 9hrs - SBD response	RS120	41W9706	1.479	199	1.532	1.853

System p ServicePac

These ServicePacs will provide System p customers with up to 3 years of On-Site repair with Same Business Day response time and voice access for reporting to IBM if any AIX OS defects. These ServicePacs upgrade to the Service Levels shown below.
ML4=2 to 4 Procs. / ML8=5 to 8 Procs. / ML12=9 to 12 Procs. / ML16=13 to 16 Procs.
For details on this offering - refer to announcement letter (PLET) ZS04-0163 on www.ibm.com/common/ssi

Type	Model covered	Year	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		3	7days x 24hrs - SBD response	RS121	41W9707	2.225	299	2.305	2.787
9111	285		see above						
		1	5days x 9hrs - SBD response	RS122	41W9708	3.025	406	3.134	3.790
		1	7days x 24hrs - SBD response	RS123	41W9709	4.511	605	4.673	5.651
7031	D24 / T24		see above						
		3	5days x 9hrs - SBD response	RS128	42V0913	2.925	392	3.192	3.662
		3	7days x 24hrs - SBD response	RS129	42V0914	4.337	582	4.733	5.429
7037	A50 p185		see above						
		1	5days x 9hrs - SBD response	RS130	42V0915	1.466	197	1.600	1.835
		1	7days x 24hrs - SBD response	RS131	42V0916	2.205	296	2.407	2.761
		3	5days x 9hrs - SBD response	RS132	42V0917	15.118	2.030	16.495	18.922
		3	7days x 24hrs - SBD response	RS133	42V0918	17.224	2310	18.791	21.556
7047	Intellistation 185		see above						
		3	5days x 9hrs - SBD response	RS134	42V0919	3.430	460	3.742	4.293
		3	7days x 24hrs - SBD response	RS135	42V0920	5.851	784	6.384	7.323
9110	51A		see above						
		3	5days x 9hrs - SBD response	RS136	42V0921	54.476	7.300	59.432	68.178
		3	7days x 24hrs - SBD response	RS137	42V0922	86.758	11.630	94.650	108.580
9116	561		see above						
		3	7days x 24hrs - SBD response	RS138	12X6762	6.785	911	7.065	8.504
7014	Rack mdl S00, S11		see above						
	S25, T00, T42		see above						
		3	5days x 9hrs - SBD response	RS172	46D3416	3.738	502	4.075	4.684
		3	7days x 24hrs - SBD response	RS173	46D3417	8.392	1.130	9.146	10.513
7989	Blade Chassis		see above						
		3	5days x 9hrs - SBD response	RS176	46D3451	1.351	182	1.473	1.693
		3	7days x 24hrs - SBD response	RS177	46D3452	2.551	343	2.781	3.196
		4	5days x 9hrs - SBD response	RS178	46D3453	3.278	440	3.573	4.107
		4	7days x 24hrs - SBD response	RS179	46D3454	4.375	587	4.768	5.481

System p ServicePac

These ServicePacs will provide System p customers with up to 3 years of On-Site repair with Same Business Day response time and voice access for reporting to IBM if any AIX OS defects. These ServicePacs upgrade to the Service Levels shown below.
ML4=2 to 4 Procs. / ML8=5 to 8 Procs. / ML12=9 to 12 Procs. / ML16=13 to 16 Procs.
For details on this offering - refer to announcement letter (PLET) ZS04-0163 on www.ibm.com/common/ssi

Type	Model covered	Year	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		5	5days x 9hrs - SBD response	RS180	46D3455	4.835	649	5.270	6.057
		5	7days x 24hrs - SBD response	RS181	46D3456	6.296	845	6.862	7.887
7988	BladeCentre JS21		see above						
		3	5days x 9hrs - NBD response	RS188	46D3961	2.811	378	3.065	3.522
		3	5days x 9hrs - SBD response	RS189	46D3962	4.211	566	4.590	5.276
		3	7days x 24hrs - SBD response	RS190	46D3963	5.478	735	5.970	6.862
		4	5days x 9hrs - NBD response	RS191	46D3964	4.223	567	4.603	5.291
		4	5days x 9hrs - SBD response	RS192	46D3965	6.550	879	7.139	8.206
		4	7days x 24hrs - SBD response	RS193	46D3966	7.296	979	7.951	9.139
		5	5days x 9hrs - NBD response	RS194	46D3967	5.629	756	6.135	7.052
		5	5days x 9hrs - SBD response	RS195	46D3968	8.071	1.090	8.796	10.111
		5	7days x 24hrs - SBD response	RS196	46D3969	9.320	1.260	10.157	11.674
0792	BladeCentre QS21		see above						

IntelliStations

3 Years of IBM On-Site Repair Service.

IntelliStation Service Offerings include cover for IBM Keyboard, Mouse and IBM Installed options.

These Pacs does not include coverage for display..

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		3	5days x 9hrs - 4hrs.response	PC646	12X6775	706	95	736	886
		3	7days x 24hrs - 4hrs.response	PC647	12X6776	1.304	176	1.359	1.635
6218	M40		see above						
9229	all		see above						
		3	5days x 9hrs - 4hrs.response	PC648	12X6777	1.015	137	1.058	1.273
		3	7days x 24hrs - 4hrs.response	PC649	12X6778	1.914	257	1.994	2.400
6217	A Pro		see above						
6223	Z Pro		see above						
9228	Z Pro		see above						

Maintenance Service Upgrade for ThinkPads

1 year Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or ServicePac coverage. These Pacs does not include coverage for the system battery.

Type	Model covered	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		Courier Collect	PC163	61P7675	939	129	993	1.158
		On-Site - NBD resp.	PC164	61P7676	1.471	201	1.554	1.812
2669	T43, 43P	see above						
2382	X40	see above						
2668	T43	see above						
		Courier Collect	PC464	41E8959	777	105	834	959
		On-Site - NBD resp.	PC465	41E8960	976	132	1.047	1.205
1830	R50, R51	see above						
1832	R50P	see above						
1834	R50e	see above						
1842	R50e	see above						
1846	R52	see above						
1847	R52	see above						
1848	R52	see above						
1858	R52	see above						
1860	T43	see above						
1861	R52	see above						
1871	T43	see above						
1872	T43e	see above						
2371	X40	see above						
2372	X40	see above						
2386	X40	see above						
2525	X41	see above						
2526	X41	see above						
2527	X41	see above						
2887	R51	see above						
2888	R51	see above						
2889	R51	see above						
2894	R51	see above						

Maintenance Service Upgrade for ThinkPads

1 year Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or ServicePac coverage. These Pacs does not include coverage for the system battery.

Type	Model covered	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
2895	R51	see above						

Maintenance Service Upgrade for Servers

1 and 2 years Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or earlier ServicePac coverage. These ServicePacs don't provide coverage for displays.

Coverage for IBM internal installed options, keyboard, mouse and attached IBM Expansion Enclosures with M/T 3517, 3518, 3519, 3520.

MT's marked green are not covered within the 2 year pacs , only 1 year pacs are valid.

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		1	5days x 9hrs - 4hrs.resp	PC149	61P7661	3.980	544	4.204	4.901
		1	7days x 24hrs x 4hrs.resp	PC148	61P7660	4.972	679	5.251	6.122
		2	5days x 9hrs - 4hrs.resp	PC598	10N3995	7.606	1.020	8.299	9.520
		2	7days x 24hrs x 4hrs.resp	PC583	10N3980	9.496	1.280	10.361	11.885
8675	x330		see above						
8674	x330		only 1 year pac valid for this MT						
8864	x3850		see above						
8877	x3755		see above						
		1	5days x 9hrs x 4hrs.resp	PC151	61P7663	8.467	1.140	8.991	10.711
		1	7days x 24hrs x 4hrs.resp	PC150	61P7662	10.054	1.350	10.677	12.718
		2	5days x 9hrs x 4hrs.resp	PC599	10N3996	15.939	2.140	17.390	19.949
		2	7days x 24hrs x 4hrs.resp	PC584	10N3981	18.878	2.530	20.596	23.627
1700	DS400		see above						
		1	5days x 9hrs x 4hrs.resp	PC153	61P7665	5.737	784	6.059	7.064
		1	7days x 24hrs x 4hrs.resp	PC152	61P7664	6.644	908	7.017	8.181
		2	5days x 9hrs - 4hrs.resp	PC600	10N3997	10.962	1.470	11.960	13.720
		2	7days x 24hrs x 4hrs.resp	PC585	10N3982	12.697	1.710	13.853	15.892
8669	x342		only 1 year pac valid for this MT						
8872	x460		see above						
8874	x460		see above						
1701	DS300		see above						
8879	x3950		see above						
7141	x3850		see above						
		1	5days x 9hrs x 4hrs.resp	PC155	61P7667	8.144	1.100	8.876	10.202
		1	7days x 24hrs x 4hrs.resp	PC154	61P7666	9.447	1.270	10.296	11.834
		2	5days x 9hrs x 4hrs.resp	PC601	10N3998	14.749	1.980	16.074	18.475
		2	7days x 24hrs x 4hrs.resp	PC586	10N3983	17.094	2.300	18.629	21.412
8664	x240		only 1 year pac valid for this MT						
8665	x250		only 1 year pac valid for this MT						

Maintenance Service Upgrade for Servers

1 and 2 years Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or earlier ServicePac coverage. These ServicePacs don't provide coverage for displays.

Coverage for IBM internal installed options, keyboard, mouse and attached IBM Expansion Enclosures with M/T 3517, 3518, 3519, 3520.

MT's marked green are not covered within the 2 year pacs , only 1 year pacs are valid.

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
8668	x232		only 1 year pac valid for this MT						
8688	x450		see above						
		1	5days x 9hrs x 4hrs.resp	PC157	61P7669	2.320	312	2.530	2.908
		1	7days x 24hrs x 4hrs.resp	PC156	61P7668	3.211	431	3.500	4.023
		2	5days x 9hrs - 4hrs.resp	PC602	10N3999	4.429	595	4.828	5.549
		2	7days x 24hrs x 4hrs.resp	PC587	10N3984	6.120	822	6.670	7.667
8835	x325		only 1 year pac valid for this MT						
8647	x225		see above						
8649	x225		see above						
1733	EXP400		see above						
1727	EXP3000		see above						
7977	x3500		see above						
		1	5days x 9hrs x 4hrs.resp	PC418	40M7576	1.213	164	1.338	1.485
		1	7days x 24hrs x 4hrs.resp	PC406	40M7564	1.548	209	1.706	1.895
		2	5days x 9hrs - 4hrs.resp	PC603	13P0943	2.293	308	2.502	2.871
		2	7days x 24hrs x 4hrs.resp	PC588	10N3985	2.925	392	3.192	3.662
8648	x226		see above						
8837	x336		see above						
8850	LS20		see above						
4363	x3200		see above						
4362	x3200		see above						
7984	x3455		see above						
7973	x3400		see above						
7975	x3400		see above						
8853	Blade HS21		see above						
7974	x3400		see above						
7976	x3400		see above						
7978	x3550		see above						
7981	Blade HS20		see above						

Maintenance Service Upgrade for Servers

1 and 2 years Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or earlier ServicePac coverage. These ServicePacs don't provide coverage for displays.

Coverage for IBM internal installed options, keyboard, mouse and attached IBM Expansion Enclosures with M/T 3517, 3518, 3519, 3520.

MT's marked green are not covered within the 2 year pacs , only 1 year pacs are valid.

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
7992	x326		see above						
7995	Blade HS21		see above						
7940	x3455		see above						
7941	x3455		see above						
		1	5days x 9hrs x 4hrs.resp	PC419	40M7577	2.223	299	2.424	2.786
		1	7days x 24hrs x 4hrs.resp	PC407	40M7565	2.739	368	2.985	3.431
		2	5days x 9hrs x 4hrs.resp	PC604	13P0944	4.023	540	4.385	5.040
		2	7days x 24hrs x 4hrs.resp	PC589	10N3986	4.957	666	5.402	6.209
8670	x345		see above						
8673	x305		see above						
8676	x335		see above						
8678	Blade		see above						
8830	x335		see above						
8832	Blade HS20		see above						
8839	Blade HS40		see above						
8840	x346		see above						
8842	Blade JS20		see above						
7985	x3655		see above						
7972	Blade LS41		see above						
7979	x3650		see above						
		1	5days x 9hrs x 4hrs.resp	PC420	40M7578	836	113	921	1.023
		1	7days x 24hrs x 4hrs.resp	PC408	40M7566	1.102	149	1.215	1.349
		2	5days x 9hrs - 4hrs.resp	PC605	13P0945	1.580	212	1.725	1.978
		2	7days x 24hrs x 4hrs.resp	PC590	10N3987	2.084	280	2.275	2.610
8482	x206		see above						
8485	x206m		see above						
8486	x100		see above						
8487	x206		see above						
8488	x226		see above						

Maintenance Service Upgrade for Servers

1 and 2 years Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or earlier ServicePac coverage. These ServicePacs don't provide coverage for displays.

Coverage for IBM internal installed options, keyboard, mouse and attached IBM Expansion Enclosures with M/T 3517, 3518, 3519, 3520.

MT's marked green are not covered within the 2 year pacs , only 1 year pacs are valid.

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
8489	x306		see above						
8490	x206m		see above						
8491	x306m		see above						
8836	x306		see above						
8849	x306m		see above						
4347	x3105		see above						
7971	Blade LS21		see above						
4364	x3250		see above						
4365	x3250		see above						
7996	BladeCentre		see above						
		1	5days x 9hrs x 4hrs.resp	PC421	40M7579	2.632	355	2.900	3.220
		1	7days x 24hrs x 4hrs.resp	PC409	40M7567	3.288	443	3.623	4.023
		2	5days x 9hrs - 4hrs.resp	PC606	13P0946	4.963	665	5.415	6.212
		2	7days x 24hrs x 4hrs.resp	PC591	10N3988	6.194	830	6.758	7.753
8841	x236		see above						
8866	x3800		see above						
		1	5days x 9hrs x 4hrs.resp	PC422	40M7580	3.654	491	3.982	4.577
		1	7days x 24hrs x 4hrs.resp	PC410	40M7568	4.338	583	4.729	5.435
		2	5days x 9hrs x 4hrs.resp	PC607	13P0947	6.847	919	7.463	8.577
		2	7days x 24hrs x 4hrs.resp	PC592	10N3989	8.138	1.100	8.869	10.194
8863	x366		see above						
8684	RXE100		see above						
		1	5days x 9hrs x 4hrs.resp	PC423	40M7581	1.563	210	1.704	1.959
		1	7days x 24hrs x 4hrs.resp	PC411	40M7569	2.127	286	2.318	2.665
		2	5days x 9hrs x 4hrs.resp	PC608	13P0948	2.829	380	3.084	3.545
		2	7days x 24hrs x 4hrs.resp	PC593	10N3990	3.854	518	4.200	4.828
7969	x326m		see above						
8480	x205		see above						
8834	x382		see above						

Maintenance Service Upgrade for Servers

1 and 2 years Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or earlier ServicePac coverage. These ServicePacs don't provide coverage for displays.

Coverage for IBM internal installed options, keyboard, mouse and attached IBM Expansion Enclosures with M/T 3517, 3518, 3519, 3520.

MT's marked green are not covered within the 2 year pacs , only 1 year pacs are valid.

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
8835	x325		see above						
8843	Blade HS20		see above						
8848	x326		see above						
8844	BladeCentre JS21		see above						
		1	5days x 9hrs x 4hrs.resp	PC424	40M7582	7.605	1.030	8.378	9.304
		1	7days x 24hrs x 4hrs.resp	PC412	40M7570	8.546	1.150	9.415	10.456
		2	5days x 9hrs x 4hrs.resp	PC609	13P0949	14.406	1.930	15.717	18.030
		2	7days x 24hrs x 4hrs.resp	PC594	10N3991	16.080	2.160	17.544	20.126
8855	x455		see above						
8870	x445		see above						
		1	5days x 9hrs x 4hrs.resp	PC425	40M7583	3.672	495	4.046	4.493
		1	7days x 24hrs x 4hrs.resp	PC413	40M7571	4.514	608	4.974	5.523
		2	5days x 9hrs x 4hrs.resp	PC610	13P0950	6.920	928	7.550	8.662
		2	7days x 24hrs x 4hrs.resp	PC595	10N3992	8.501	1.140	9.275	10.640
8862	x365		see above						
8865	x260		see above						
		1	5days x 9hrs x 4hrs.resp	PC426	40M7584	4.626	623	5.097	5.660
		1	7days x 24hrs x 4hrs.resp	PC414	40M7572	5.784	779	6.372	7.077
		2	5days x 9hrs x 4hrs.resp	PC611	13P0951	8.709	1.170	9.502	10.901
		2	7days x 24hrs x 4hrs.resp	PC596	10N3993	10.895	1.460	11.887	13.636
8847	x343		see above						
8861	x365		see above						
8878	x3850		see above						
8852	BladeCent H Chass		see above						
8765	LTO		see above						

Maintenance Service Upgrade for Storage

1 and 2 years Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or earlier ServicePac coverage.

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		1	5days x 9hrs - NBD response	SD74	41E9338	13.284	1.790	14.106	16.803
		1	5days x 9hrs - 4hrs.response	SD75	41E9339	17.252	2.320	18.319	21.822
		1	7days x 24hrs - 4hrs.response	SD76	41E9340	18.977	2.550	20.151	24.004
		2	5days x 9hrs - NBD response	SD77	41E9341	24.568	3.300	26.803	30.748
		2	5days x 9hrs - 4hrs.response	SD78	41E9342	31.946	4.280	34.852	39.981
		2	7days x 24hrs - 4hrs.response	SD79	41E9343	35.140	4.710	38.337	43.979
1710	DS4000 / EXP100		see above						
SAP	10J, 10X		see above						
1722	DS4300 / FaStT600		see above						
SAP	60J, 60K, 60L, 60X, 6LJ, 6LX		see above						
		1	5days x 9hrs - NBD response	SD80	41E9344	13.284	1.790	14.106	16.803
		1	5days x 9hrs - 4hrs.response	SD81	41E9345	17.252	2.320	18.319	21.822
		1	7days x 24hrs - 4hrs.response	SD82	41E9346	18.977	2.550	20.151	24.004
		2	5days x 9hrs - NBD response	SD83	41E9347	24.601	3.300	26.840	30.790
		2	5days x 9hrs - 4hrs.response	SD84	41E9348	31.946	4.280	34.852	39.981
		2	7days x 24hrs - 4hrs.response	SD85	41E9349	35.140	4.710	38.337	43.979
1710	DS4000 / EXP100		see above						
SOF	10U		see above						
1722	DS4300 / FaStT600		see above						
SOF	60U, 6LU		see above						
		1	5days x 9hrs - NBD response	SD86	41E9350	15.940	2.140	16.927	20.164
		1	5days x 9hrs - 4hrs.response	SD87	41E9351	20.702	2.780	21.983	26.187
		1	7days x 24hrs - 4hrs.response	SD88	41E9352	22.772	3.060	24.181	28.805
		2	5days x 9hrs - NBD response	SD89	41E9353	29.518	3.960	32.203	36.943
		2	5days x 9hrs - 4hrs.response	SD90	41E9354	38.335	5.140	41.823	47.977
		2	7days x 24hrs - 4hrs.response	SD91	41E9355	42.168	5.650	46.005	52.775
1724	DS4000 / DS4100		see above						
SAP	1XP, 10U, 1SC		see above						
		1	5days x 9hrs - NBD response	SD394	44J8569	15.937	2.140	16.926	20.168

Maintenance Service Upgrade for Storage

1 and 2 years Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or earlier ServicePac coverage.

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		1	5days x 9hrs - 4hrs.response	SD395	44J8570	20.700	2.780	21.984	26.187
		1	7days x 24hrs - 4hrs.response	SD396	44J8571	22.773	3.070	24.183	28.805
		2	5days x 9hrs - NBD response	SD397	44J8572	29.517	3.970	32.206	36.942
		2	5days x 9hrs - 4hrs.response	SD398	44J8573	38.334	5.140	41.821	47.978
		2	7days x 24hrs - 4hrs.response	SD399	44J8574	42.170	5.660	46.008	52.775
1724	DS4000 / DS4100		see above						
SAP	100		see above						
		1	5days x 9hrs - NBD response	SD92	41E9356	5.451	732	5.789	6.896
		1	5days x 9hrs - 4hrs.response	SD93	41E9357	6.969	936	7.401	8.816
		1	7days x 24hrs - 4hrs.response	SD94	41E9358	7.797	1.050	8.280	9.864
		2	5days x 9hrs - NBD response	SD95	41E9359	10.094	1.360	11.014	12.634
		2	5days x 9hrs - 4hrs.response	SD96	41E9360	12.906	1.730	14.081	16.153
		2	7days x 24hrs - 4hrs.response	SD97	41E9469	14.439	1.940	15.753	18.072
1740	DS4000 EXP7xx 1RU, 710		see above						
SOF	1RU, 710		see above						
1742	DS4400 / 4500		see above						
SOF	90U		see above						
		1	5days x 9hrs - NBD response	SD98	41E9361	5.451	732	5.789	6.896
		1	5days x 9hrs - 4hrs.response	SD99	41E9362	6.969	936	7.401	8.816
		1	7days x 24hrs - 4hrs.response	SD100	41E9363	7.797	1.050	8.280	9.864
		2	5days x 9hrs - NBD response	SD101	41E9364	10.094	1.360	11.014	12.634
		2	5days x 9hrs - 4hrs.response	SD102	41E9365	12.906	1.730	14.081	16.153
		2	7days x 24hrs - 4hrs.response	SD103	41E9366	14.439	1.940	15.753	18.072
1740	DS4000 / EXP7xx		see above						
SAP	1RX, 71J		see above						
1742	DS4400 / 4500		see above						
SAP	1RX, 90X		see above						
		1	5days x 9hrs - NBD response	SD400	44J8575	5.453	732	5.792	6.900
		1	5days x 9hrs - 4hrs.response	SD401	44J8576	6.968	936	7.403	8.820

Maintenance Service Upgrade for Storage

1 and 2 years Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or earlier ServicePac coverage.

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		1	7days x 24hrs - 4hrs.response	SD402	44J8577	7.799	1.060	8.281	9.860
		2	5days x 9hrs - NBD response	SD403	44J8578	10.095	1.370	11.015	12.631
		2	5days x 9hrs - 4hrs.response	SD404	44J8579	12.907	1.740	14.079	16.152
		2	7days x 24hrs - 4hrs.response	SD405	44J8580	14.440	1.940	15.750	18.073
1742	DS4400 / 4500		see above						
SOF	1RU		see above						
		1	5days x 9hrs - NBD response	SD104	41E9367	34.227	4.600	36.344	43.295
		1	5days x 9hrs - 4hrs.response	SD105	41E9368	42.439	5.700	45.064	53.682
		1	7days x 24hrs - 4hrs.response	SD106	41E9369	48.857	6.560	51.878	61.800
		2	5days x 9hrs - NBD response	SD107	41E9370	63.381	8.500	69.146	79.322
		2	5days x 9hrs - 4hrs.response	SD108	41E9371	78.587	10.530	85.736	98.353
		2	7days x 24hrs - 4hrs.response	SD109	41E9372	90.471	12.120	98.701	113.226
1750	DS6800		see above						
SOF	511		see above						
		1	5days x 9hrs - NBD response	SD110	41E9373	18.804	2.530	19.968	23.786
		1	5days x 9hrs - 4hrs.response	SD111	41E9374	23.290	3.130	24.730	29.460
		1	7days x 24hrs - 4hrs.response	SD112	41E9375	26.844	3.610	28.504	33.955
		2	5days x 9hrs - NBD response	SD113	41E9376	34.824	4.670	37.993	43.584
		2	5days x 9hrs - 4hrs.response	SD114	41E9377	43.130	5.780	47.054	53.979
		2	7days x 24hrs - 4hrs.response	SD115	41E9378	49.708	6.660	54.230	62.211
1750	DS6800		see above						
SOF	EX1		see above						
		1	5days x 9hrs - NBD response	SD348	43X3562	6.939	932	7.226	8.698
		1	5days x 9hrs - 4hrs.response	SD349	43X3563	8.327	1.120	8.671	10.437
		1	7days x 24hrs - 4hrs.response	SD350	43X3564	9.991	1.350	10.404	12.523
		2	5days x 9hrs - NBD response	SD351	43X3565	13.461	1.810	14.017	16.871
		2	5days x 9hrs - 4hrs.response	SD352	43X3566	16.153	2.170	16.820	20.245
		2	7days x 24hrs - 4hrs.response	SD353	43X3567	19.385	2.610	20.185	24.296
1812	EXP420		see above						

Maintenance Service Upgrade for Storage

1 and 2 years Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or earlier ServicePac coverage.

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
SAP	8VH		see above						
		1	5days x 9hrs - NBD response	SD314	12X7197	7.710	1.040	8.029	9.664
		1	5days x 9hrs - 4hrs.response	SD315	12X7198	9.252	1.250	9.635	11.597
		1	7days x 24hrs - 4hrs.response	SD316	12X7199	11.103	1.490	11.561	13.916
		2	5days x 9hrs - NBD response	SD317	12X7200	14.958	2.010	15.576	18.747
		2	5days x 9hrs - 4hrs.response	SD318	12X7201	17.952	2.410	18.693	22.500
		2	7days x 24hrs - 4hrs.response	SD319	12X7202	21.538	2.890	22.426	26.993
1812	EXP810		see above						
SOF	81A, 81S		see above						
		1	5days x 9hrs - NBD response	SD320	12X7203	7.710	1.040	8.029	9.664
		1	5days x 9hrs - 4hrs.response	SD321	12X7204	9.252	1.250	9.635	11.597
		1	7days x 24hrs - 4hrs.response	SD322	12X7205	11.103	1.490	11.561	13.916
		2	5days x 9hrs - NBD response	SD323	12X7206	14.958	2.010	15.576	18.747
		2	5days x 9hrs - 4hrs.response	SD324	12X7207	17.952	2.410	18.693	22.500
		2	7days x 24hrs - 4hrs.response	SD325	12X7208	21.538	2.890	22.426	26.993
1812	EXP810		see above						
SAP	81H		see above						
		1	5days x 9hrs - NBD response	SD406	44J8581	7.708	1.040	8.030	9.663
		1	5days x 9hrs - 4hrs.response	SD407	44J8582	9.253	1.260	9.635	11.598
		1	7days x 24hrs - 4hrs.response	SD408	44J8583	11.101	1.500	11.563	13.913
		2	5days x 9hrs - NBD response	SD409	44J8584	14.955	2.010	15.578	18.741
		2	5days x 9hrs - 4hrs.response	SD410	44J8585	17.949	2.410	18.695	22.498
		2	7days x 24hrs - 4hrs.response	SD411	44J8586	21.536	2.900	22.426	26.991
1812	EXP810		see above						
SOF	81T		see above						
		1	5days x 9hrs - NBD response	SD340	43X3554	11.797	1.590	12.284	14.785
		1	5days x 9hrs - 4hrs.response	SD341	43X3555	16.654	2.240	17.342	20.873
		1	7days x 24hrs - 4hrs.response	SD342	43X3556	19.983	2.690	20.807	25.045
		2	5days x 9hrs - NBD response	SD343	43X3557	22.887	3.080	23.831	28.685

Maintenance Service Upgrade for Storage

1 and 2 years Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or earlier ServicePac coverage.

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		2	5days x 9hrs - 4hrs.response	SD344	43X3558	32.307	4.340	33.639	40.490
		2	7days x 24hrs - 4hrs.response	SD345	43X3559	38.771	5.210	40.370	48.591
1814	DS4200		see above						
SAP	7VH		see above						
		1	5days x 9hrs - NBD response	SD326	12X7241	13.108	1.760	13.649	16.428
		1	5days x 9hrs - 4hrs.response	SD327	12X7242	18.505	2.490	19.269	23.193
		1	7days x 24hrs - 4hrs.response	SD328	12X7243	22.206	2.980	23.122	27.831
		2	5days x 9hrs - NBD response	SD329	12X7244	25.432	3.420	26.481	31.873
		2	5days x 9hrs - 4hrs.response	SD330	12X7245	35.899	4.820	37.379	44.991
		2	7days x 24hrs - 4hrs.response	SD331	12X7246	43.082	5.790	44.859	53.995
1814	DS4700		see above						
SAP	70H		see above						
		1	5days x 9hrs - NBD response	SD418	44J8593	13.107	1.770	13.650	16.426
		1	5days x 9hrs - 4hrs.response	SD419	44J8594	18.506	2.500	19.270	23.196
		1	7days x 24hrs - 4hrs.response	SD420	44J8595	22.203	2.980	23.120	27.834
		2	5days x 9hrs - NBD response	SD421	44J8596	25.433	3.430	26.481	31.872
		2	5days x 9hrs - 4hrs.response	SD422	44J8597	35.898	4.820	37.377	44.988
		2	7days x 24hrs - 4hrs.response	SD423	44J8598	43.079	5.800	44.859	53.997
1814	DS4700		see above						
SOF	70A, 70S, 70T		see above						
		1	5days x 9hrs - NBD response	SD332	12X7247	16.192	2.180	16.860	20.294
		1	5days x 9hrs - 4hrs.response	SD333	12X7248	22.746	3.060	23.684	28.507
		1	7days x 24hrs - 4hrs.response	SD334	12X7249	27.295	3.670	28.421	34.209
		2	5days x 9hrs - NBD response	SD335	12X7250	31.414	4.220	32.709	39.371
		2	5days x 9hrs - 4hrs.response	SD336	12X7251	44.130	5.930	45.949	55.307
		2	7days x 24hrs - 4hrs.response	SD337	12X7252	52.952	7.110	55.135	66.364
1814	DS4700		see above						
SAP	72H		see above						
		1	5days x 9hrs - NBD response	SD412	44J8587	16.192	2.180	16.859	20.297

Maintenance Service Upgrade for Storage

1 and 2 years Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or earlier ServicePac coverage.

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		1	5days x 9hrs - 4hrs.response	SD413	44J8588	22.748	3.070	23.688	28.509
		1	7days x 24hrs - 4hrs.response	SD414	44J8589	27.293	3.670	28.422	34.210
		2	5days x 9hrs - NBD response	SD415	44J8590	31.414	4.230	32.708	39.371
		2	5days x 9hrs - 4hrs.response	SD416	44J8591	44.128	5.940	45.948	55.310
		2	7days x 24hrs - 4hrs.response	SD417	44J8592	52.951	7.110	55.134	66.362
1814	DS4700		see above						
SOF	72A, 72S, 72T		see above						
		1	5days x 9hrs - NBD response	SD116	41E9379	21.254	2.860	22.569	26.885
		1	5days x 9hrs - 4hrs.response	SD117	41E9380	26.913	3.620	28.577	34.042
		1	7days x 24hrs - 4hrs.response	SD118	41E9381	30.363	4.080	32.241	38.407
		2	5days x 9hrs - NBD response	SD119	41E9382	39.357	5.280	42.938	49.257
		2	5days x 9hrs - 4hrs.response	SD120	41E9383	49.835	6.680	54.369	62.370
		2	7days x 24hrs - 4hrs.response	SD121	41E9384	56.225	7.540	61.339	70.367
1815	DS4800		see above						
SOF	82A		see above						
		1	5days x 9hrs - NBD response	SD122	41E9385	21.254	2.860	22.569	26.885
		1	5days x 9hrs - 4hrs.response	SD123	41E9386	26.913	3.620	28.577	34.042
		1	7days x 24hrs - 4hrs.response	SD124	41E9387	30.363	4.080	32.241	38.407
		2	5days x 9hrs - NBD response	SD125	41E9388	39.357	5.280	42.938	49.257
		2	5days x 9hrs - 4hrs.response	SD126	41E9389	49.835	6.680	54.369	62.370
		2	7days x 24hrs - 4hrs.response	SD127	41E9390	56.225	7.540	61.339	70.367
1815	DS4800		see above						
SAP	82H		see above						
		1	5days x 9hrs - NBD response	SD128	41E9391	24.911	3.350	26.452	31.511
		1	5days x 9hrs - 4hrs.response	SD129	41E9392	32.433	4.360	34.439	41.025
		1	7days x 24hrs - 4hrs.response	SD130	41E9393	35.608	4.780	37.810	45.041
		2	5days x 9hrs - NBD response	SD131	41E9394	46.130	6.180	50.326	57.733
		2	5days x 9hrs - 4hrs.response	SD132	41E9395	60.058	8.050	65.522	75.164
		2	7days x 24hrs - 4hrs.response	SD133	41E9396	65.936	8.840	71.934	82.521

Maintenance Service Upgrade for Storage

1 and 2 years Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or earlier ServicePac coverage.

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
1815	DS4800		see above						
SOF	84A		see above						
		1	5days x 9hrs - NBD response	SD134	41E9397	24.911	3.350	26.452	31.511
		1	5days x 9hrs - 4hrs.response	SD135	41E9398	32.433	4.360	34.439	41.025
		1	7days x 24hrs - 4hrs.response	SD136	41E9399	35.608	4.780	37.810	45.041
		2	5days x 9hrs - NBD response	SD137	41E9400	46.130	6.180	50.326	57.733
		2	5days x 9hrs - 4hrs.response	SD138	41E9401	60.058	8.050	65.522	75.164
		2	7days x 24hrs - 4hrs.response	SD139	41E9402	65.936	8.840	71.934	82.521
1815	DS4800		see above						
SAP	84H		see above						
		1	5days x 9hrs - NBD response	SD225	10N3371	39.531	5.310	41.431	51.062
		1	5days x 9hrs - 4hrs.response	SD226	10N3372	45.435	6.100	47.618	58.688
		1	7days x 24hrs - 4hrs.response	SD227	10N3373	49.992	6.710	52.394	64.575
		2	5days x 9hrs - NBD response	SD231	10N3977	73.159	9.800	79.815	91.561
		2	5days x 9hrs - 4hrs.response	SD232	10N3978	84.082	11.270	91.730	105.230
		2	7days x 24hrs - 4hrs.response	SD233	10N3979	92.515	12.400	100.931	115.785
1815	DS4800		see above						
SAP	88H		see above						
		1	5days x 9hrs - NBD response	SD228	10N3374	39.531	5.310	41.431	51.062
		1	5days x 9hrs - 4hrs.response	SD229	10N3375	45.435	6.100	47.618	58.688
		1	7days x 24hrs - 4hrs.response	SD230	10N3376	49.992	6.710	52.394	64.575
		2	5days x 9hrs - NBD response	SD234	10N3974	73.159	9.800	79.815	91.561
		2	5days x 9hrs - 4hrs.response	SD235	10N3975	84.082	11.270	91.730	105.230
		2	7days x 24hrs - 4hrs.response	SD236	10N3976	92.515	12.400	100.931	115.785
1815	DS4800		see above						
SOF	88A		see above						
		1	5days x 9hrs - NBD response	SD140	41E9403	10.627	1.430	11.285	13.443
		1	5days x 9hrs - 4hrs.response	SD141	41E9404	13.111	1.760	13.923	16.585
		1	7days x 24hrs - 4hrs.response	SD142	41E9405	15.181	2.040	16.121	19.204

Maintenance Service Upgrade for Storage

1 and 2 years Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or earlier ServicePac coverage.

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		2	5days x 9hrs - NBD response	SD143	41E9406	19.678	2.640	21.469	24.629
		2	5days x 9hrs - 4hrs.response	SD144	41E9407	24.279	3.260	26.488	30.386
		2	7days x 24hrs - 4hrs.response	SD145	41E9408	28.112	3.770	30.670	35.184
2005	SAN Switch		see above						
SOF	B32		see above						
		1	5days x 9hrs - NBD response	SD146	41E9409	10.627	1.430	11.285	13.443
		1	5days x 9hrs - 4hrs.response	SD147	41E9410	13.111	1.760	13.923	16.585
		1	7days x 24hrs - 4hrs.response	SD148	41E9411	15.181	2.040	16.121	19.204
		2	5days x 9hrs - NBD response	SD149	41E9412	19.678	2.640	21.469	24.629
		2	5days x 9hrs - 4hrs.response	SD150	41E9413	24.279	3.260	26.488	30.386
		2	7days x 24hrs - 4hrs.response	SD151	41E9414	28.112	3.770	30.670	35.184
2005	SAN Switch		see above						
SAP	32B		see above						
		1	5days x 9hrs - NBD response	SD152	41E9415	3.864	519	4.104	4.889
		1	5days x 9hrs - 4hrs.response	SD153	41E9416	4.968	667	5.276	6.285
		1	7days x 24hrs - 4hrs.response	SD154	41E9417	5.520	741	5.862	6.983
		2	5days x 9hrs - NBD response	SD155	41E9418	7.155	959	7.807	8.956
		2	5days x 9hrs - 4hrs.response	SD156	41E9419	9.200	1.240	10.038	11.515
		2	7days x 24hrs - 4hrs.response	SD157	41E9420	10.222	1.370	11.153	12.794
2005	SAN Switch		see above						
SOF	H08		see above						
		1	5days x 9hrs - NBD response	SD158	41E9421	6.348	852	6.742	8.031
		1	5days x 9hrs - 4hrs.response	SD159	41E9422	8.211	1.110	8.720	10.388
		1	7days x 24hrs - 4hrs.response	SD160	41E9423	9.040	1.220	9.599	11.435
		2	5days x 9hrs - NBD response	SD161	41E9424	11.756	1.580	12.826	14.713
		2	5days x 9hrs - 4hrs.response	SD162	41E9425	15.206	2.040	16.590	19.031
		2	7days x 24hrs - 4hrs.response	SD163	41E9426	16.739	2.250	18.263	20.950
2005	SAN Switch		see above						
SOF	H16		see above						

Maintenance Service Upgrade for Storage

1 and 2 years Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or earlier ServicePac coverage.

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		1	5days x 9hrs - NBD response	SD237	13P0955	2.084	280	2.275	2.610
		1	5days x 9hrs - 4hrs.response	SD238	13P0956	2.811	377	3.067	3.519
		1	7days x 24hrs - 4hrs.response	SD239	13P0957	3.093	415	3.376	3.872
		2	5days x 9hrs - NBD response	SD240	13P0958	3.961	531	4.322	4.958
		2	5days x 9hrs - 4hrs.response	SD241	13P0959	5.340	716	5.826	6.684
		2	7days x 24hrs - 4hrs.response	SD242	13P0960	5.878	788	6.413	7.357
2005	SAN Switch		see above						
SAP	16B		see above						
		1	5days x 9hrs - NBD response	SD243	13P0961	2.084	280	2.275	2.610
		1	5days x 9hrs - 4hrs.response	SD244	13P0962	2.811	377	3.067	3.519
		1	7days x 24hrs - 4hrs.response	SD245	13P0963	3.093	415	3.376	3.872
		2	5days x 9hrs - NBD response	SD246	13P0964	3.961	531	4.322	4.958
		2	5days x 9hrs - 4hrs.response	SD247	13P0965	5.340	716	5.826	6.684
		2	7days x 24hrs - 4hrs.response	SD248	13P0966	5.878	788	6.413	7.357
2005	SAN Switch		see above						
SOF	B16		see above						
		1	5days x 9hrs - NBD response	SD164	41E9427	1.035	139	1.100	1.310
		1	5days x 9hrs - 4hrs.response	SD165	41E9428	1.311	176	1.393	1.659
		1	7days x 24hrs - 4hrs.response	SD166	41E9429	1.449	195	1.539	1.834
		2	5days x 9hrs - NBD response	SD167	41E9430	1.916	257	2.092	2.399
		2	5days x 9hrs - 4hrs.response	SD168	41E9431	2.427	326	2.649	3.039
		2	7days x 24hrs - 4hrs.response	SD169	41E9432	2.683	360	2.928	3.359
2006	Fibre Switch		see above						
SAP	L10		see above						
		1	5days x 9hrs - NBD response	SD170	41E9433	4.968	667	5.276	6.285
		1	5days x 9hrs - 4hrs.response	SD171	41E9434	6.486	871	6.888	8.205
		1	7days x 24hrs - 4hrs.response	SD172	41E9435	7.107	954	7.548	8.991
		2	5days x 9hrs - NBD response	SD173	41E9436	9.200	1.240	10.038	11.515
		2	5days x 9hrs - 4hrs.response	SD174	41E9437	12.011	1.610	13.105	15.033

Maintenance Service Upgrade for Storage

1 and 2 years Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or earlier ServicePac coverage.

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		2	7days x 24hrs - 4hrs.response	SD175	41E9438	13.161	1.770	14.359	16.473
2026	SAN 12M-1		see above						
SAP	12E		see above						
		1	5days x 9hrs - NBD response	SD424	44J8599	4.969	667	5.277	6.285
		1	5days x 9hrs - 4hrs.response	SD425	44J8600	6.484	871	6.888	8.206
		1	7days x 24hrs - 4hrs.response	SD426	44J8601	7.108	954	7.548	8.987
		2	5days x 9hrs - NBD response	SD427	44J8602	9.198	1.240	10.038	11.515
		2	5days x 9hrs - 4hrs.response	SD428	44J8603	12.010	1.610	13.109	15.037
		2	7days x 24hrs - 4hrs.response	SD429	44J8604	13.162	1.770	14.357	16.471
2026	SAN Switch 12M-1		see above						
SOF	E12		see above						
		1	5days x 9hrs - NBD response	SD176	41E9439	6.693	899	7.108	8.467
		1	5days x 9hrs - 4hrs.response	SD177	41E9440	8.695	1.170	9.233	10.999
		1	7days x 24hrs - 4hrs.response	SD178	41E9441	9.523	1.280	10.112	12.046
		2	5days x 9hrs - NBD response	SD179	41E9442	12.395	1.670	13.523	15.513
		2	5days x 9hrs - 4hrs.response	SD180	41E9443	16.100	2.160	17.566	20.151
		2	7days x 24hrs - 4hrs.response	SD181	41E9444	17.634	2.370	19.239	22.070
2026	SAN Switch 24M-1		see above						
SAP	16E		see above						
		1	5days x 9hrs - NBD response	SD430	44J8605	6.690	900	7.106	8.464
		1	5days x 9hrs - 4hrs.response	SD431	44J8606	8.695	1.170	9.232	10.999
		1	7days x 24hrs - 4hrs.response	SD432	44J8607	9.520	1.280	10.111	12.046
		2	5days x 9hrs - NBD response	SD433	44J8608	12.392	1.670	13.525	15.515
		2	5days x 9hrs - 4hrs.response	SD434	44J8609	16.101	2.170	17.566	20.152
		2	7days x 24hrs - 4hrs.response	SD435	44J8610	17.634	2.370	19.237	22.073
2026	SAN Switch 24M-1		see above						
SOF	224, 416		see above						
		1	5days x 9hrs - NBD response	SD182	41E9445	19.322	2.600	20.517	24.441
		1	5days x 9hrs - 4hrs.response	SD183	41E9446	24.842	3.340	26.379	31.424

Maintenance Service Upgrade for Storage

1 and 2 years Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or earlier ServicePac coverage.

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		1	7days x 24hrs - 4hrs.response	SD184	41E9447	27.603	3.710	29.310	34.915
		2	5days x 9hrs - NBD response	SD185	41E9448	35.779	4.800	39.034	44.779
		2	5days x 9hrs - 4hrs.response	SD186	41E9449	46.002	6.170	50.187	57.573
		2	7days x 24hrs - 4hrs.response	SD187	41E9450	51.113	6.850	55.763	63.970
2109	SAN Switch		see above						
SOF	F32		see above						
		1	5days x 9hrs - NBD response	SD206	41E9470	10.696	1.440	11.358	13.530
		1	5days x 9hrs - 4hrs.response	SD207	41E9471	13.456	1.810	14.289	17.021
		1	7days x 24hrs - 4hrs.response	SD208	41E9472	14.905	2.000	15.828	18.854
		2	5days x 9hrs - NBD response	SD209	41E9473	19.806	2.660	21.609	24.789
		2	5days x 9hrs - 4hrs.response	SD210	41E9474	24.917	3.340	27.185	31.185
		2	7days x 24hrs - 4hrs.response	SD211	41E9475	27.601	3.700	30.112	34.544
2109	SAN Switch		see above						
SAP	F16		see above						
		1	5days x 9hrs - NBD response	SD188	41E9451	5.451	732	5.789	6.896
		1	5days x 9hrs - 4hrs.response	SD189	41E9452	6.969	936	7.401	8.816
		1	7days x 24hrs - 4hrs.response	SD190	41E9453	7.797	1.050	8.280	9.864
		2	5days x 9hrs - NBD response	SD191	41E9454	10.094	1.360	11.014	12.634
		2	5days x 9hrs - 4hrs.response	SD192	41E9455	12.906	1.730	14.081	16.153
		2	7days x 24hrs - 4hrs.response	SD193	41E9456	14.439	1.940	15.753	18.072
3542	FaStT200		see above						
SAP	1RX, 2RX		see above						
3552	FaStT500		see above						
SAP	1RX		see above						
3560	EXP500		see above						
SAP	1RX		see above						
		1	5days x 9hrs - NBD response	SD436	44J8611	5.453	732	5.792	6.900
		1	5days x 9hrs - 4hrs.response	SD437	44J8612	6.968	936	7.403	8.813
		1	7days x 24hrs - 4hrs.response	SD438	44J8613	7.799	1.060	8.281	9.868

Maintenance Service Upgrade for Storage

1 and 2 years Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or earlier ServicePac coverage.

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		2	5days x 9hrs - NBD response	SD439	44J8614	10.095	1.370	11.015	12.631
		2	5days x 9hrs - 4hrs.response	SD440	44J8615	12.907	1.740	14.079	16.152
		2	7days x 24hrs - 4hrs.response	SD441	44J8616	14.440	1.940	15.750	18.073
3542	FaStT200		see above						
SOF	1RU, 2RU		see above						
3552	FaStT500		see above						
SOF	1RU		see above						
3560	EXP500		see above						
SOF	1RU		see above						
		1	5days x 9hrs - NBD response	SD194	41E9457	6.038	811	6.412	7.638
		1	5days x 9hrs - 4hrs.response	SD195	41E9458	7.866	1.060	8.354	9.951
		1	7days x 24hrs - 4hrs.response	SD196	41E9459	8.626	1.160	9.160	10.911
		2	5days x 9hrs - NBD response	SD197	41E9460	11.184	1.500	12.202	13.998
		2	5days x 9hrs - 4hrs.response	SD198	41E9461	14.567	1.960	15.893	18.232
		2	7days x 24hrs - 4hrs.response	SD199	41E9462	15.973	2.140	17.426	19.991
3580	LTO Tape Drive		see above						
SAP	L3H, H3L, L3E		see above						
		1	5days x 9hrs - NBD response	SD442	44J8617	6.035	812	6.413	7.636
		1	5days x 9hrs - 4hrs.response	SD443	44J8618	7.865	1.070	8.354	9.951
		1	7days x 24hrs - 4hrs.response	SD444	44J8619	8.623	1.170	9.160	10.908
		2	5days x 9hrs - NBD response	SD445	44J8620	11.186	1.500	12.204	13.997
		2	5days x 9hrs - 4hrs.response	SD446	44J8621	14.568	1.970	15.895	18.232
		2	7days x 24hrs - 4hrs.response	SD447	44J8622	15.973	2.140	17.427	19.993
3580	LTO Tape Drive		see above						
SOF	L33, H23, L23, H13, L13		see above						
		1	5days x 9hrs - NBD response	SD200	41E9463	11.834	1.590	12.567	14.970
		1	5days x 9hrs - 4hrs.response	SD201	41E9464	15.319	2.060	16.267	19.378
		1	7days x 24hrs - 4hrs.response	SD202	41E9465	16.906	2.270	17.953	21.386
		2	5days x 9hrs - NBD response	SD203	41E9466	21.918	2.940	23.912	27.432

Maintenance Service Upgrade for Storage

1 and 2 years Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or earlier ServicePac coverage.

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		2	5days x 9hrs - 4hrs.response	SD204	41E9467	28.368	3.800	30.949	35.503
		2	7days x 24hrs - 4hrs.response	SD205	41E9468	31.307	4.200	34.155	39.182
3581	Tape Autoloader		see above						
SAP	F3H, L3H		see above						
		1	5days x 9hrs - NBD response	SD448	44J8623	11.834	1.600	12.567	14.968
		1	5days x 9hrs - 4hrs.response	SD449	44J8624	15.319	2.070	16.265	19.378
		1	7days x 24hrs - 4hrs.response	SD450	44J8625	16.907	2.270	17.956	21.382
		2	5days x 9hrs - NBD response	SD451	44J8626	21.918	2.940	23.912	27.431
		2	5days x 9hrs - 4hrs.response	SD452	44J8627	28.366	3.800	30.952	35.500
		2	7days x 24hrs - 4hrs.response	SD453	44J8628	31.305	4.200	34.154	39.181
3581	Tape Autoloader		see above						
SOF	F28, F38, H13, H17, H23, L13,		see above						
SOF	L17, L23, L28, L38		see above						
3582	Tape Library		see above						
SOF	L23		see above						

Maintenance Service Upgrade for Intellistations

1 and 2 years Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or earlier ServicePac coverage.

MT's marked green are not covered within the 2 year pacs , only 1 year pacs are valid.

Type	Model covered	Years	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		1	5days x 9hrs - NBD response	PC430	41C5746	966	130	1.026	1.223
		2	5days x 9hrs - NBD response	PC613	13P0953	1.789	240	1.952	2.239
6220	all models		see above						
6225	all models		see above						
6230	all models		see above						
6218	all models		see above						
9229	all models		see above						
		1	5days x 9hrs - NBD response	PC431	41C5747	1.449	195	1.539	1.834
		2	5days x 9hrs - NBD response	PC614	13P0954	2.683	359	2.928	3.358
6216	all models		see above						
6219	all models		see above						
6221	all models		see above						
6223	all models		see above						
6227	all models		see above						
6223	all models		see above						
9228	all models		see above						
		1	5days x 9hrs - NBD response	PC432	41C5748	2.063	277	2.191	2.610
6224	all models		see above						
6233	all models		see above						
6217	all models		see above						

Maintenance Service Upgrade for ThinkCentre / NetVista

1 year Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or ServicePac cover. These Pacs does not include coverage for display, unless the machine is an "All in One" / built-in-display type.

Type	Model covered	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		On-Site NBD resp	PC160	61P7672	641	88	678	791
6272	PC300	see above						
6832	A60i	see above						
8122	A51	see above						
8123	A51	see above						
8124	A51	see above						
8132	A51	see above						
8134	A51	see above						
8135	A51	see above						
8136	A51	see above						
8171	S51	see above						
8366	N70	see above						
		On-Site NBD resp	PC343	38R3749	262	36	298	320
8084	all models	see above						
8085	all models	see above						
8086	all models	see above						
8089	A50	see above						
8090	A50	see above						
8141	all models	see above						
8142	all models	see above						
8144	all models	see above						
8146	all models	see above						
8148	all models	see above						
8177	all models	see above						
8178	all models	see above						
8420	A51p	see above						
8421	A51p	see above						
8422	A51p	see above						
8423	A51p	see above						

Maintenance Service Upgrade for ThinkCentre / NetVista

1 year Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or ServicePac cover. These Pacs does not include coverage for display, unless the machine is an "All in One" / built-in-display type.

Type	Model covered	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
8424	A51	see above						

Maintenance Service Upgrade for Displays

1 year Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or earlier ServicePac coverage.

Type	Model covered	Covered within	Pac	ePac	DKR	Euro (€)	NKR	SKR
		On-Site NBD resp	PC161	61P7673	317	44	336	392
6307	all models	see above						
6636	L150	see above						
6737	C170	see above						
9329	L190	see above						
9419	L191P	see above						
4942	xMon 15" TFT	see above						
4943	xMon 17" TFT	see above						
4944	xMon 19" TFT	see above						
4945	xMon 20" TFT	see above						

IBM Remote 90 or 180 days Startup Support

90 or180 days remote startup support provides remote telephone support on System x/ Intellistation/ BladeCenter systems - see below.
The ServicePac is valid within the first year after system purchase for a period of 90 or 180 days once registered
For details on these offerings - refer to announcement letters (PLET) ZS02-0142 and ZS05-0128 on www.ibm.com/common/ssi

DESCRIPTION	Coverage for	Pac	ePac	DKR	Euro €	NKR	SKR
IBM System x, Intellistations	180 days remote startup support	PC110	61P7383	2.272	299	2.482	2.572
IBM BladeCenter	180 days remote startup support	PC434	41C5615	9.581	1.290	10.386	11.821
IBM System x, Intellistations	90 days remote startup support	n/a	43X3840	1.082	146	1.126	1.359

IBM Remote Support Line for VMWare

IBM Remote Technical Support for VMware provides 1 and 3 year offerings with either 7x24 or 5x9 coverage, packaged within a ServicePac.
Remote Technical Support via the Support Line Service for Customers running a VMWare environment on their IBM System x or BladeCenter.
For details on this offering - refer to announcement letter (PLET) ZS03-0148 on www.ibm.com/common/ssi

DESCRIPTION	Years	Coverage for	Pac	ePac	DKR	Euro €	NKR	SKR
VMWare for System x	1	2 Way @ 7x24	PC209	96P2850	14.612	1.970	16.527	17.795
VMWare for System x	1	4 Way @ 7x24	PC210	96P2857	26.918	3.630	30.444	32.779
VMWare for System x	1	8 Way @ 7x24	PC211	96P2858	48.069	6.470	54.364	58.533
VMWare for System x	1	16 Way @ 7x24	PC212	96P2859	76.910	10.350	86.982	93.653
VMWare Infrastructure 3.x Support	1	2 Way @ 7x24	PC660	12X6780	8.867	1.190	9.233	11.113
VMWare Infrastructure 3.x Support	3	2 Way @ 7x24	PC664	12X6784	25.271	3.400	26.313	31.672
VMWare Infrastructure 3.x Support	1	4 Way @ 7x24	PC661	12X6781	13.493	1.820	14.050	16.911
VMWare Infrastructure 3.x Support	3	4 Way @ 7x24	PC665	12X6785	38.456	5.160	40.042	48.197
VMWare Infrastructure 3.x Support	1	8 Way @ 7x24	PC662	12X6782	23.774	3.190	24.755	29.796
VMWare Infrastructure 3.x Support	3	8 Way @ 7x24	PC666	12X6786	67.756	9.100	70.550	84.917
VMWare Infrastructure 3.x Support on BladeCenter	1	Blades @ 7x24	PC663	12X6783	62.070	8.330	64.629	77.791
VMWare Infrastructure 3.x Support on BladeCenter	3	Blades @ 7x24	PC667	12X6787	176.900	23.740	184.191	221.702
VMWare Infrastructure 3.x Support	1	2 Way @ 5x9	PC797	46D3512	6.690	898	7.291	8.380
VMWare Infrastructure 3.x Support	3	2 Way @ 5x9	PC801	46D3516	19.064	2.560	20.775	23.879
VMWare Infrastructure 3.x Support	1	4 Way @ 5x9	PC798	46D3513	10.180	1.370	11.095	12.752
VMWare Infrastructure 3.x Support	3	4 Way @ 5x9	PC802	46D3517	29.014	3.900	31.619	36.342
VMWare Infrastructure 3.x Support	1	8 Way @ 5x9	PC799	46D3514	17.937	2.410	19.547	22.467
VMWare Infrastructure 3.x Support	3	8 Way @ 5x9	PC803	46D3518	51.121	6.860	55.708	64.031
VMWare Infrastructure 3.x Support on BladeCenter	1	Blades @ 5x9	PC800	46D3515	46.830	6.290	51.033	58.658
VMWare Infrastructure 3.x Support on BladeCenter	3	Blades @ 5x9	PC804	46D3519	133.469	17.910	145.445	167.175

When selecting the appropriate ServicePac option to be sold to the end-user customer, match the corresponding Software Support ServicePac to the number of VMware licences purchased per server.

For Example:

1 : A customer purchasing a single System x server running a 4-way VMware licence MUST purchase the corresponding 4-way ServicePac for Support Line for VMware pack in order to receive support on that installation.

2 : A customer purchasing five (5) System x servers running 2-way VMware licences and two (2) System x servers running 8-way VMware licences MUST purchase the corresponding 5 x 2-way ServicePacs (Part # 96P2850) and 2 x 8-way ServicePacs (Part # 96P2858) in order to receive support on that installation.

IBM Remote Technical Support for System x running Linux

Remote Technical Support offering for IBM eServer / System x systems running Linux Operating Systems
The ServicePac is valid for 1 year from registration date. Support is offered during normal National Office hours Monday through Friday
For details on this offering - refer to announcement letter (PLET) ZS05-0122 on www.ibm.com/common/ssi

DESCRIPTION	Pac description	Pac	ePac	DKR	Euro €	NKR	SKR
ServicePac for System x/Linux	Single 1 Way CPU Server	PC467	41E8848	5.796	750	6.156	7.333
ServicePac for System x/Linux	Single 2 Way CPU Server	PC468	41E8849	7.728	1.000	8.207	9.777
ServicePac for System x/Linux	Single 4 Way CPU Server	PC469	41E8850	11.593	1.500	12.311	14.665
ServicePac for System x/Linux	Single 8 Way CPU Server	PC470	41E8851	19.322	2.500	20.517	24.441

For a period of one year after registration of your IBM eServer System x running Linux operating system -
IBM will provide you with remote telephone based assistance with regards to the following types of questions :

1. Basic short duration installation, usage and configuration questions
2. Product compatability and inter-operability questions
3. Interpretation of product documentation
4. Diagnostic information review to assist with problem resolution
5. Configuration samples
6. 24 X 7 support for Severity 1 problems
7. Corrective service information for know defects
8. Unlimited usage during the one year term of the contract

IBM Remote Technical Support for System x Systems

Remote Technical Support offering for IBM eServer / System x systems running on MS Windows or Linux Operating Systems
The ServicePac is valid for 1 year from registration date. Support is offered during normal National Office hours Monday through Friday
For details on this offering - refer to announcement letter (PLET) ZS05-0132 on www.ibm.com/common/ssi

DESCRIPTION	Pac description	Pac	ePac	DKR	Euro €	NKR	SKR
ServicePac for System x	Single 1 Way CPU Server	PC458	41C5756	3.457	463	3.749	4.267
ServicePac for System x	Single 2 Way CPU Server	PC459	41C5757	6.576	880	7.130	8.115
ServicePac for System x	Single 4 Way CPU Server	PC460	41C5758	11.907	1.600	12.908	14.692
ServicePac for System x	Single 8 Way CPU Server	PC461	41C5759	17.749	2.380	19.240	21.900

IBM Remote Technical Support for BladeCenter Systems

Remote Technical Support offering for IBM BladeCenter(s) and installed Blade(s) running on MS Windows or Linux Operating Systems.
The ServicePac is valid for 1 year from registration date. Support is offered during normal National Office hours Monday through Friday
For details on this offering - refer to announcement letter (PLET) ZS05-0133 on www.ibm.com/common/ssi

DESCRIPTION	Pac description	Pac	ePac	DKR	Euro €	NKR	SKR
ServicePac for BladeCenter	Single BladeCenter	PC462	41C5760	13.371	1.790	14.495	16.498
ServicePac for BladeCenters	Two BladeCenters	PC463	41C5761	22.728	3.040	24.638	28.043

IBM Remote Technical Support for Director Software

Remote support offerings for IBM Director Software product running on IBM eServer System x

For details on this offering - refer to announcement letter (PLET) ZS04-0118 on www.ibm.com/common/ssi

DESCRIPTION	TYPE	Pac description	Pac	ePac	DKR	Euro €	NKR	SKR
IBM eServer System x	IBM Director 1yr sup	1 to 10 Agents	PC256	29R5097	2.845	383	3.219	3.466
	IBM Director 1yr sup	11 to 20 Agents	PC257	29R5098	5.338	719	6.039	6.502
	IBM Director 1yr sup	21 to 50 Agents	PC258	29R5099	11.395	1.540	12.888	13.877

Cutsheet Printers ServicePac

Up to 4 years of IBM Onsite Repair (IOR), with next business day (NBD) response 5x11 or 7x24 coverage

Type	Model Covered	Years	Pac	ePac	DKR	Euro (€)	NKR	SKR
2761-001, 2775-001	Infoprint 2060 ES - 2075ES	2YR NBD 5x11	PR88	29R5137	44.964	6.048	51.201	55.695
		3YR NBD 5x11	PR92	29R5141	62.561	8.415	71.239	77.492
		3YR NBD 5x11	PR96	29R5145	70.256	9.450	80.001	87.023
		2YR NBD 7x24	PR87	29R5136	58.450	7.862	66.558	72.400
		2YR NBD 7x24	PR91	29R5140	81.333	10.940	92.615	100.745
		4YR NBD 7x24	PR95	29R5144	91.332	12.285	104.002	113.130
2790-001, 2706-001	Infoprint 2090 ES - 2105ES	2YR NBD 5x11	PR90	29R5139	89.927	12.096	102.401	111.390
		3YR NBD 5x11	PR94	29R5143	125.122	16.830	142.478	154.985
		3YR NBD 5x11	PR98	29R5147	140.511	18.900	160.002	174.047
		2YR NBD 7x24	PR89	29R5138	116.907	15.725	133.124	144.809
		2YR NBD 7x24	PR93	29R5142	162.658	21.879	185.222	201.480
		4YR NBD 7x24	PR97	29R5146	182.665	24.570	208.003	226.261
2761-001, 2775-001	Infoprint 2060 ES - 2075ES	2YR NBD 5x11	PR100	29R5193	25.693	3.456	29.258	31.826
		3YR NBD 5x11	PR104	29R5197	45.499	6.120	51.810	56.358
		3YR NBD 5x11	PR108	29R5201	56.204	7.560	64.001	69.619
		2YR NBD 7x24	PR99	29R5192	33.403	4.493	38.037	41.375
		2YR NBD 7x24	PR103	29R5196	59.149	7.956	67.353	73.265
		4YR NBD 7x24	PR107	29R5200	73.066	9.828	83.201	90.504
2790-001, 2706-001	Infoprint 2090 ES - 2105ES	2YR NBD 5x11	PR102	29R5195	51.387	6.912	58.515	63.651
		3YR NBD 5x11	PR106	29R5199	90.998	12.240	103.621	112.716
		3YR NBD 5x11	PR110	29R5203	112.409	15.120	128.002	139.238
		2YR NBD 7x24	PR101	29R5194	66.806	8.986	76.073	82.751
		2YR NBD 7x24	PR105	29R5198	118.297	15.912	134.707	146.531
		4YR NBD 7x24	PR109	29R5202	146.132	19.656	166.402	181.009
2707 All Models	InfoPrint 2190, 2210, 2235	1YR 7x24 SBD	PR453	44J8112	58.894	7.910	65.383	71.812
		2YR 5x9 NBD	PR454	44J8113	97.390	13.080	108.120	118.752
		2YR 7x24 SBD	PR455	44J8114	127.999	17.190	142.101	156.074
		3YR 5x9 NBD	PR456	44J8115	144.145	19.360	160.025	175.762
		3YR 7x24 SBD	PR457	44J8116	187.385	25.170	208.029	228.486

Cutsheet Printers ServicePac

Up to 4 years of IBM Onsite Repair (IOR), with next business day (NBD) response 5x11 or 7x24 coverage

Type	Model Covered	Years	Pac	ePac	DKR	Euro (€)	NKR	SKR
		4YR 5x9 NBD	PR458	44J8117	185.687	24.940	206.144	226.415
		4YR 7x24 SBD	PR459	44J8118	240.158	32.250	266.615	292.833

Workgroup Printer ServicePac

Up to 4 years of on site maintenance, with next business day (NBD) response or Same Business Day (SBD) response in EPac versions.
Up to 4 Years of on-site element exchange/repair with IBM Courier Repair (ICR) or IBM Courier Exchange (ICE)

Type	Model Covered	Years	Pac	ePac	DKR	Euro (€)	NKR	SKR
4526-xxx	Infoprint 1226	2YR NBD 5x9	PR50	14R0965	1243	168	1407	1515
		3YR NBD 5x9	PR35	14R0953	2235	300	2168	2700
		4YR NBD 5x9	PR62	14R1522	2723	367	3081	3317
4885-001 4890-001	MFP opt M30, M35	2YR NBD 5x9	PR58	14R1518	2403	324	2719	2927
		3YR NBD 5x9	PR33	14R0961	4157	561	4249	5165
		4YR NBD 5x9	PR70	14R1530	5242	706	5930	6384
4871-001 4881-001	MFP opt M22, M26	2YR NBD ICR 5x9	PR57	14R1517	1243	168	1407	1515
		3YR NBD ICR 5x9	PR45	14R0960	2204	300	2300	2682
		4YR NBD ICR 5x9	PR69	14R1529	2723	367	3081	3317
4895-001	MFP opt M32	2YR NBD 5x9	PR60	14R1520	2358	318	2668	2873
		3YR NBD 5x9	PR48	14R0963	4176	561	4267	5019
		4YR NBD 5x9	PR72	14R1532	5152	694	5828	6275
4541	Infoprint 1410 MFP 002	2YR NBD 5x9	PR81	14R1697	1.243	168	1.407	1.515
		3YR NBD 5x9	PR82	14R1698	2.127	287	2.407	2.592
		4YR NBD 5x9	PR83	14R1699	3.005	405	3.400	3.661
4934	Infoprint 1334 n02	2YR NBD 5x9	PR111	29R5557	791	107	836	991
		3YR NBD 5x9	PR112	29R5558	1492	201	1576	1870
		4YR NBD 5x9	PR113	29R5559	2119	285	2238	2655
2761-001, 2775-001	Infoprint 2060ES, 2075ES	2YR NBD 5x11	PR88	29R5137	44.964	6.048	51.201	55.695
		3YR NBD 5x11	PR92	29R5141	62.561	8.415	71.239	77.492
		3YR NBD 5x11	PR96	29R5145	70.256	9.450	80.001	87.023
		2YR NBD 7x24	PR87	29R5136	58.450	7.862	66.558	72.400
		2YR NBD 7x24	PR91	29R5140	81.333	10.940	92.615	100.745
		4YR NBD 7x24	PR95	29R5144	91.332	12.285	104.002	113.130
2790-001, 2706-001	Infoprint 2090ES, 2105ES	2YR NBD 5x11	PR90	29R5139	89.927	12.096	102.401	111.390
		3YR NBD 5x11	PR94	29R5143	125.122	16.830	142.478	154.985
		3YR NBD 5x11	PR98	29R5147	140.511	18.900	160.002	174.047
		2YR NBD 7x24	PR89	29R5138	116.907	15.725	133.124	144.809
		2YR NBD 7x24	PR93	29R5142	162.658	21.879	185.222	201.480

Workgroup Printer ServicePac

Up to 4 years of on site maintenance, with next business day (NBD) response or Same Business Day (SBD) response in EPac versions.
Up to 4 Years of on-site element exchange/repair with IBM Courier Repair (ICR) or IBM Courier Exchange (ICE)

Type	Model Covered	Years	Pac	ePac	DKR	Euro (€)	NKR	SKR
		4YR NBD 7x24	PR97	29R5146	182.665	24.570	208.003	226.261
2761-001, 2775-001	Infoprint 2060ES, 2075ES	2YR NBD 5x11	PR100	29R5193	25.693	3.456	29.258	31.826
		3YR NBD 5x11	PR104	29R5197	45.499	6.120	51.810	56.358
		3YR NBD 5x11	PR108	29R5201	56.204	7.560	64.001	69.619
		2YR NBD 7x24	PR99	29R5192	33.403	4.493	38.037	41.375
		2YR NBD 7x24	PR103	29R5196	59.149	7.956	67.353	73.265
		4YR NBD 7x24	PR107	29R5200	73.066	9.828	83.201	90.504
2790-001, 2706-001	Infoprint 2090ES, 2105ES	2YR NBD 5x11	PR102	29R5195	51.387	6.912	58.515	63.651
		3YR NBD 5x11	PR106	29R5199	90.998	12.240	103.621	112.716
		3YR NBD 5x11	PR110	29R5203	112.409	15.120	128.002	139.238
		2YR NBD 7x24	PR101	29R5194	66.806	8.986	76.073	82.751
		2YR NBD 7x24	PR105	29R5198	118.297	15.912	134.707	146.531
		4YR NBD 7x24	PR109	29R5202	146.132	19.656	166.402	181.009
4523	Infoprint 1422 002, d02, x02, xd2, xn2	2YR NBD 5x9	PR177	39K2223	791	107	836	991
		3YR NBD 5x9	PR178	39K2224	1492	201	1576	1870
		4YR NBD 5x9	PR179	39K2225	2119	285	2238	2655
4891 mdl 002	Infoprint 1145 MFP	2YR NBD 5x9	PR202	40M6802	8.525	1.150	9.073	10.673
		3YR NBD 5x9	PR203	40M6803	16.089	2.160	17.122	20.142
4924 mdl n05, xn5	Infoprint Color 1454	2YR NBD 5x9	PR181	39K2229	1477	199	1560	1851
		3YR NBD 5x9	PR182	39K2230	2791	375	2947	3496
4924 mdl n02, dn2	Infoprint Color 1464	2YR NBD 5x9	PR185	39K3123	3664	491	3868	4590
		3YR NBD 5x9	PR186	39K3124	6910	927	7295	8655
4935 all mdl's	Infoprint 1567	1YR SBD 7x24	PR254	41W9267	6.147	824	6.542	7.696
		2YR NBD 5x9	PR255	41W9268	5.956	799	6.339	7.456
		2YR SBD 7x24	PR256	41W9269	17.862	2.400	19.008	22.360
		3YR NBD 5x9	PR257	41W9270	11.238	1.510	11.960	14.069
		3YR SBD 7x24	PR258	41W9271	28.090	3.770	29.892	35.164
4539 all mdl's	Infoprint 1585	1YR SBD 7x24	PR261	41W9274	7627	1030	8051	9553
		2YR NBD 5x9	PR262	41W9275	7381	990	7791	9244

Workgroup Printer ServicePac

Up to 4 years of on site maintenance, with next business day (NBD) response or Same Business Day (SBD) response in EPac versions.
Up to 4 Years of on-site element exchange/repair with IBM Courier Repair (ICR) or IBM Courier Exchange (ICE)

Type	Model Covered	Years	Pac	ePac	DKR	Euro (€)	NKR	SKR
		2YR SBD 7x24	PR263	41W9276	22.150	2970	23.381	27.741
		3YR NBD 5x9	PR264	41W9277	13.933	1870	14.708	17.450
		3YR SBD 7x24	PR265	41W9278	34.837	4670	36.773	43.629
4535 All Models	Infoprint 1512	1YR SBD 7x24	PR269	41W9636	440	60	465	552
		2 YR ICE	PR270	41W9637	320	44	339	402
		2YR SBD 7x24	PR272	41W9639	1.171	158	1.237	1.468
		3 YR ICE	PR273	41W9640	597	81	631	748
		3YR SBD 7x24	PR275	41W9642	1.806	243	1.907	2.262
4536 All Models	Infoprint 1532	1YR SBD 7x24	PR286	41W9653	1.477	199	1.560	1.851
		2YR NBD 5x9	PR287	41W9654	1.425	192	1.505	1.786
		2YR SBD 7x24	PR288	41W9655	4.283	574	4.522	5.365
		3YR NBD 5x9	PR289	41W9656	2.694	362	2.844	3.375
		3YR SBD 7x24	PR290	41W9657	6.739	903	7.114	8.440
4537 All Models	Infoprint 1552	1YR SBD 7x24	PR293	41W9660	1.477	199	1.560	1.851
		2YR NBD 5x9	PR294	41W9661	1.425	192	1.505	1.786
		2YR SBD 7x24	PR295	41W9662	4.283	574	4.522	5.365
		3YR NBD 5x9	PR296	41W9663	2.694	362	2.844	3.375
		3YR SBD 7x24	PR297	41W9664	6.739	903	7.114	8.440
4538 All Models	Infoprint 1572	1YR SBD 7x24	PR300	41W9667	1.477	199	1.560	1.851
		2YR NBD 5x9	PR301	41W9668	1.425	192	1.505	1.786
		2YR SBD 7x24	PR302	41W9669	4.283	574	4.522	5.365
		3YR NBD 5x9	PR303	41W9670	2.694	362	2.844	3.375
		3YR SBD 7x24	PR304	41W9671	6.739	903	7.114	8.440
4926 All Models	Infoprint 1534	1YR SBD 7x24	PR279	41W9646	1.529	206	1.615	1.917
		2YR NBD 5x9	PR280	41W9647	1.477	199	1.560	1.851
		2YR SBD 7x24	PR281	41W9648	4.440	595	4.688	5.562
		3YR NBD 5x9	PR282	41W9649	2.791	375	2.947	3.496
		3YR SBD 7x24	PR283	41W9650	6.985	937	7.374	8.749
4543 All Models	Infoprint 1540, 1560,	1YR SBD 7x24	PR331	10N3870	12.020	1.610	13.110	15.040

Workgroup Printer ServicePac

Up to 4 years of on site maintenance, with next business day (NBD) response or Same Business Day (SBD) response in EPac versions.
Up to 4 Years of on-site element exchange/repair with IBM Courier Repair (ICR) or IBM Courier Exchange (ICE)

Type	Model Covered	Years	Pac	ePac	DKR	Euro (€)	NKR	SKR
	1580	2YR NBD 5x9	PR332	10N3871	11.640	1.560	12.700	14.570
		2YR SBD 7x24	PR333	10N3872	34.920	4.680	38.090	43.700
		3YR NBD 5x9	PR334	10N3873	21.960	2.950	23.960	27.490
		3YR SBD 7x24	PR335	10N3874	54.910	7.360	59.910	68.730
4542 All Models	Infoprint 1570	1YR SBD 7x24	PR340	10N3879	3.570	480	3.890	4.470
		2YR NBD 5x9	PR341	10N3880	3.460	460	3.770	4.330
		2YR SBD 7x24	PR342	10N3881	10.370	1.390	11.310	12.980
		3YR NBD 5x9	PR343	10N3882	6.520	870	7.120	8.170
		3YR SBD 7x24	PR344	10N3883	16.300	2.190	17.790	20.410
4896 All Models	M40 MFP Option	1YR 7x24 SBD	PR350	42V1601	2.623	353	2.732	3.289
		2YR ICE	PR351	42V1602	2.541	342	2.647	3.186
		2YR 7x24 SBD	PR353	42V1604	7.617	1.030	7.932	9.547
		3YR ICE	PR354	42V1605	4.792	643	4.990	6.007
		3YR 7x24 SBD	PR356	42V1607	11.984	1.610	12.479	15.021
		4YR ICE	PR357	42V1608	6.789	911	7.070	8.510
		4YR 7x24 SBD	PR359	42V1610	15.845	2.130	16.499	19.859
4897 All Models	M40 MFP Bundle	1YR 7x24 SBD	PR363	42V1614	3.913	526	4.075	4.904
	InfoPrint 1572	2YR 5x9 NBD	PR364	42V1615	3.793	510	3.951	4.755
		2YR 7x24 SBD	PR365	42V1616	11.373	1.530	11.843	14.255
		3YR 5x9 NBD	PR366	42V1617	7.155	961	7.451	8.968
		3YR 7x24 SBD	PR367	42V1618	17.887	2.410	18.626	22.419
		4YR 5x9 NBD	PR368	42V1619	10.136	1.360	10.555	12.704
		4YR 7x24 SBD	PR369	42V1620	23.649	3.180	24.624	29.639
4544 All Models	M40 MFP Bundle	1YR 7x24 SBD	PR372	42V1623	2.817	378	2.934	3.531
	InfoPrint 1650	2YR 5x9 NBD	PR373	42V1624	2.727	366	2.841	3.419
		2YR 7x24 SBD	PR374	42V1625	8.176	1.100	8.514	10.247
		3YR 5x9 NBD	PR375	42V1626	5.142	690	5.355	6.446
		3YR 7x24 SBD	PR376	42V1627	12.856	1.730	13.387	16.114
		4YR 5x9 NBD	PR377	42V1628	7.281	978	7.582	9.127

Workgroup Printer ServicePac

Up to 4 years of on site maintenance, with next business day (NBD) response or Same Business Day (SBD) response in EPac versions.
Up to 4 Years of on-site element exchange/repair with IBM Courier Repair (ICR) or IBM Courier Exchange (ICE)

Type	Model Covered	Years	Pac	ePac	DKR	Euro (€)	NKR	SKR
		4YR 7x24 SBD	PR378	42V1629	17.000	2.290	17.702	21.307
4929 All Models	Infoprint 1654	1YR 7x24 SBD	PR381	12X7033	1.527	205	1.591	1.915
		2YR 5x9 NBD	PR382	12X7034	1.475	198	1.537	1.850
		2YR 7x24 SBD	PR383	12X7035	4.434	596	4.618	5.558
		3YR 5x9 NBD	PR384	12X7036	2.787	374	2.903	3.494
		3YR 7x24 SBD	PR385	12X7037	6.976	936	7.264	8.744
		4YR 5x9 NBD	PR386	12X7038	3.950	531	4.114	4.951
		4YR 7x24 SBD	PR387	12X7039	9.227	1.240	9.608	11.565
4930 All Models	InfoPrint 1664	1YR 7x24 SBD	PR390	12X7042	3.778	508	3.935	4.736
		2YR 5x9 NBD	PR391	12X7043	3.660	492	3.812	4.588
		2YR 7x24 SBD	PR392	12X7044	10.978	1.480	11.432	13.760
		3YR 5x9 NBD	PR393	12X7045	6.901	926	7.187	8.650
		3YR 7x24 SBD	PR394	12X7046	17.261	2.320	17.974	21.634
		4YR 5x9 NBD	PR395	12X7047	9.778	1.320	10.182	12.256
		4YR 7x24 SBD	PR396	12X7048	22.822	3.070	23.763	28.602
4898 All Models	InfoPrint 1664	1YR 7x24 SBD	PR399	43X3735	6.402	859	7.133	8.024
		2YR 5x9 NBD	PR400	43X3736	6.201	832	6.909	7.772
		2YR 7x24 SBD	PR401	43X3737	18.596	2.500	20.716	23.306
		3YR 5x9 NBD	PR402	43X3738	11.701	1.570	13.036	14.666
		3YR 7x24 SBD	PR403	43X3739	29.246	3.930	32.581	36.654
		4YR 5x9 NBD	PR404	43X3740	16.576	2.230	18.466	20.775
		4YR 7x24 SBD	PR405	43X3741	38.667	5.190	43.076	48.461
4546 All Models	InfoPrint 1622	1YR 7x24 SBD	PR408	43X3744	819	110	914	1.028
		2YR ICE	PR409	43X3745	790	106	881	991
		2YR 7x24 SBD	PR410	43X3746	2.377	319	2.649	2.980
		3YR ICE	PR411	43X3747	1.490	200	1.661	1.869
		3YR 7x24 SBD	PR412	43X3748	3.734	501	4.160	4.680
		4YR ICE	PR413	43X3749	2.116	284	2.359	2.653
		4YR 7x24 SBD	PR414	43X3750	4.934	662	5.497	6.184

Workgroup Printer ServicePac

Up to 4 years of on site maintenance, with next business day (NBD) response or Same Business Day (SBD) response in EPac versions.

Up to 4 Years of on-site element exchange/repair with IBM Courier Repair (ICR) or IBM Courier Exchange (ICE)

Type	Model Covered	Years	Pac	ePac	DKR	Euro (€)	NKR	SKR
4931 All Models	InfoPrint 1634	1YR 7x24 SBD	PR417	43X3753	1.527	205	1.703	1.915
		2YR ICE	PR418	43X3754	1.475	198	1.644	1.850
		2YR 7x24 SBD	PR419	43X3755	4.434	595	4.941	5.558
		3YR ICE	PR420	43X3756	2.787	374	3.106	3.494
		3YR 7x24 SBD	PR421	43X3757	6.976	936	7.772	8.744
		4YR ICE	PR422	43X3758	3.950	530	4.401	4.951
		4YR 7x24 SBD	PR423	43X3759	9.227	1.240	10.280	11.565
4546 Mdl 4N2, X42	InfoPrint 1612	1YR 7x24 SBD	PR426	44J7706	409	55	457	514
		2YR ICE	PR427	44J7707	395	53	441	496
		2YR 7x24 SBD	PR428	44J7708	1.192	160	1.329	1.495
		3YR ICE	PR429	44J7709	752	101	839	944
		3YR 7x24 SBD	PR430	44J7710	1.878	252	2.093	2.354
		4YR ICE	PR431	44J7711	1.065	143	1.188	1.336
		4YR 7x24 SBD	PR432	44J7712	2.481	333	2.765	3.111
4546 Mdl X22, X32	InfoPrint 1601, 1602	1YR 7x24 SBD	PR435	44J8121	275	37	306	336
		2YR ICE	PR436	44J8122	268	36	298	327
		2YR 7x24 SBD	PR437	44J8123	796	107	885	972
		3YR ICE	PR438	44J8124	498	67	554	609
		3YR 7x24 SBD	PR439	44J8125	1.251	168	1.390	1.526
		4YR ICE	PR440	44J8126	707	95	786	863
		4YR 7x24 SBD	PR441	44J8127	1.653	222	1.836	2.016
4931 Mdl X22	InfoPrint 1614	1YR 7x24 SBD	PR444	44J8130	1.213	163	1.348	1.481
		2YR ICE	PR445	44J8131	1.176	158	1.307	1.435
		2YR 7x24 SBD	PR446	44J8132	3.537	475	3.928	4.314
		3YR ICE	PR447	44J8133	2.226	299	2.473	2.716
		3YR 7x24 SBD	PR448	44J8134	5.563	747	6.177	6.784
		4YR ICE	PR449	44J8135	3.150	423	3.498	3.842
		4YR 7x24 SBD	PR450	44J8136	7.358	988	8.169	8.972
4899	InfoPrint 1764	1YR 7x24 SBD	PR485	44T5857	5.426	728	5.914	6.797

Workgroup Printer ServicePac

Up to 4 years of on site maintenance, with next business day (NBD) response or Same Business Day (SBD) response in EPac versions.
Up to 4 Years of on-site element exchange/repair with IBM Courier Repair (ICR) or IBM Courier Exchange (ICE)

Type	Model Covered	Years	Pac	ePac	DKR	Euro (€)	NKR	SKR
		2YR ICE	PR486	44T5858	5.254	705	5.727	6.582
		2YR 7x24 SBD	PR487	44T5859	15.757	2.120	17.172	19.737
		3YR ICE	PR488	44T5860	9.913	1.330	10.803	12.417
		3YR 7x24 SBD	PR489	44T5861	24.776	3.330	27.000	31.033
		4YR ICE	PR490	44T5862	14.042	1.890	15.303	17.590
		4YR 7x24 SBD	PR491	44T5863	32.759	4.400	35.699	41.032
4936	InfoPrint 1754	1YR 7x24 SBD	PR494	44T5866	1.833	246	1.999	2.297
		2YR ICE	PR495	44T5867	1.773	238	1.934	2.222
		2YR 7x24 SBD	PR496	44T5868	5.329	715	5.808	6.676
		3YR ICE	PR497	44T5869	3.354	450	3.656	4.202
		3YR 7x24 SBD	PR498	44T5870	8.385	1.130	9.138	10.504
		4YR ICE	PR499	44T58701	4.748	637	5.175	5.948
		4YR 7x24 SBD	PR500	44T5872	11.083	1.490	12.079	13.883
4937	InfoPrint 1764	1YR 7x24 SBD	PR503	44T5875	3.398	456	3.704	4.258
		2YR ICE	PR504	44T5876	3.294	442	3.591	4.127
		2YR 7x24 SBD	PR505	44T5877	9.883	1.330	10.771	12.380
		3YR ICE	PR506	44T5878	6.216	834	6.775	7.787
		3YR 7x24 SBD	PR507	44T5879	15.541	2.090	16.936	19.466
		4YR ICE	PR508	44T5880	8.802	1.190	9.593	11.026
		4YR 7x24 SBD	PR509	44T5881	20.549	2.760	22.394	25.740
4960 All Models	InfoPrint 1767	1YR 7x24 SBD	PR531	44T6019	6.522	875	7.108	8.170
		2YR 5x9 NBD	PR532	44T6020	6.313	847	6.880	7.908
		2YR 7x24 SBD	PR533	44T6021	18.939	2.550	20.640	23.723
		3YR 5x9 NBD	PR534	44T6022	11.911	1.600	12.980	14.919
		3YR 7x24 SBD	PR535	44T6023	29.785	4.000	32.458	37.307
		4YR 5x9 NBD	PR536	44T6024	16.875	2.270	18.390	21.137
		4YR 7x24 SBD	PR537	44T6025	39.378	5.290	42.912	49.323
4886 All Models	InfoPrint 1759	1YR 7x24 SBD	PR540	44D3429	14.736	1.980	16.059	18.458
		2YR 5x9 NBD	PR541	44D3430	14.273	1.920	15.555	17.879

Workgroup Printer ServicePac

Up to 4 years of on site maintenance, with next business day (NBD) response or Same Business Day (SBD) response in EPac versions.

Up to 4 Years of on-site element exchange/repair with IBM Courier Repair (ICR) or IBM Courier Exchange (ICE)

Type	Model Covered	Years	Pac	ePac	DKR	Euro (€)	NKR	SKR
		2YR 7x24 SBD	PR542	44D3431	42.814	5.750	46.656	53.627
		3YR 5x9 NBD	PR543	44D3432	26.930	3.620	29.347	33.732
		3YR 7x24 SBD	PR544	44D3433	67.329	9.040	73.371	84.333
		4YR 5x9 NBD	PR545	44D3434	38.155	5.120	41.580	47.792
		4YR 7x24 SBD	PR546	44D3435	89.020	11.950	97.008	111.501
4887 All Models	InfoPrint 1769	1YR 7x24 SBD	PR549	44D3438	14.736	1.980	16.059	18.458
		2YR 5x9 NBD	PR550	44D3439	14.273	1.920	15.555	17.879
		2YR 7x24 SBD	PR551	44D3440	42.814	5.750	46.656	53.627
		3YR 5x9 NBD	PR552	44D3441	26.930	3.620	29.347	33.732
		3YR 7x24 SBD	PR553	44D3442	67.329	9.040	73.371	84.333
		4YR 5x9 NBD	PR554	44D3443	38.155	5.120	41.580	47.792
		4YR 7x24 SBD	PR555	44D3444	89.020	11.950	97.008	111.501

Industrial Printers ServicePac

Up to 4 years of on site maintenance, with next business day (NBD) response or Same Business Day (SBD) response in EPac versions.

Note* On-site element exchange/repair with IBM Courier Repair (ICR)

Type	Description	Years	Pac	ePac	DKR	Euro (€)	NKR	SKR
4230-xx1, 4232-302, 4247-A00	Matrix 4230, 4232, 4247	2YR NBD 5x9	PR159	38R3152	3461	465	3941	4287
		3YR NBD 5x9	PR01	38R3153	6120	823	6969	7581
		4YR NBD 5x9	PR160	38R3154	7604	1023	8659	9419
4230-xx2, xx3, 4247-001-002	Matrix 4230, 4247	2YR NBD 5x9	PR161	38R3155	4486	603	5108	5557
		3YR NBD 5x9	PR02	38R3156	7934	1067	9034	9827
		4YR NBD 5x9	PR162	38R3157	9857	1326	11224	12209
4247-003	Matrix 4247	2YR NBD 5x9	PR165	38R3161	4775	642	5437	5914
		3YR NBD 5x9	PR20	38R3162	8444	1136	9615	10459
		4YR NBD 5x9	PR166	38R3163	10491	1411	11946	12994
4247-V03	Matrix 4247	2YR NBD 5x9	PR167	38R3164	5171	696	5888	6405
		3YR NBD 5x9	PR34	38R3165	9144	1230	10413	11327
		4YR NBD 5x9	PR168	38R3166	11361	1528	12937	14073
6400-i05, i5P, 050, p50	Matrix 6400	2YR NBD 5x9	PR73	38R3167	6503	875	7405	8055
		3YR NBD 5x9	PR37	38R3168	12267	1650	13968	15195
		4YR NBD 5x9	PR77	38R3169	15241	2050	17355	18878
6400-i10, i1P, 08P, 010, p10	Matrix 6400	2YR NBD 5x9	PR74	38R3170	8294	1116	9445	10274
		3YR NBD 5x9	PR38	38R3171	15612	2100	17778	19339
		4YR NBD 5x9	PR78	38R3172	19330	2600	22011	23943
6400-i15, 015	Matrix 6400	2YR NBD 5x9	PR75	38R3173	10664	1434	12143	13209
		3YR NBD 5x9	PR39	38R3174	19999	2690	22773	24772
		4YR NBD 5x9	PR79	38R3175	24757	3330	28191	30665
6400-i20, i2s, i24, 020	Matrix 6400	2YR NBD 5x9	PR76	38R3176	14009	1884	15953	17353
		3YR NBD 5x9	PR40	38R3177	26392	3550	30053	32691
		4YR NBD 5x9	PR80	38R3178	32637	4390	37165	40427
4400-004	Thermal 4400 - 4 Inch	2YR NBD 5x9	PR169	38R3179	4326	582	4926	5358
		3YR NBD 5x9	PR18	38R3180	7650	1029	8711	9476
		4YR NBD 5x9	PR170	38R3181	9505	1278	10823	11773
4400-006	Thermal 4400 - 6 Inch	2YR NBD 5x9	PR171	38R3182	5127	690	5838	6351
		3YR NBD 5x9	PR16	38R3183	9067	1220	10325	11231

Industrial Printers ServicePac

Up to 4 years of on site maintenance, with next business day (NBD) response or Same Business Day (SBD) response in EPac versions.

Note* On-site element exchange/repair with IBM Courier Repair (ICR)

Type	Description	Years	Pac	ePac	DKR	Euro (€)	NKR	SKR
		4YR NBD 5x9	PR172	38R3184	11265	1515	12828	13954
4400-008	Thermal 4400 - 8 Inch	2YR NBD 5x9	PR173	38R3185	6601	888	7517	8176
		3YR NBD 5x9	PR17	38R3186	11674	1570	13293	14460
		4YR NBD 5x9	PR174	38R3187	14504	1951	16516	17965
4870-001, 4880-001	M20, M25	2YR NBD 5x9	PR175	38R3224	1398	188	1592	1732
		3YR NBD 5x9	PR31	38R3225	2453	330	2794	3039
		4YR NBD 5x9	PR176	38R3226	3042	409	3464	3768
5504 mdl R40	Infoprint 6700	1YR SBD 5x9	PR205	41E8644	1.667	224	1.786	2.056
		1YR SBD 7x24	PR206	41E8645	3.424	460	3.668	4.222
		3YR SBD 5x9	PR207	41E8646	9.229	1.240	9.889	11.381
		3YR SBD 7x24	PR208	41E8647	13.881	1.865	14.873	17.117
		3YR NBD ICR	PR209*	41E8648	4.808	646	5.152	5.929
5504 mdl R60	Infoprint 6700	1YR SBD 5x9	PR212	41E8651	2.106	283	2.257	2.597
		1YR SBD 7x24	PR213	41E8652	4.317	580	4.625	5.323
		3YR SBD 5x9	PR214	41E8653	11.648	1.565	12.481	14.364
		3YR SBD 7x24	PR215	41E8654	17.520	2.354	18.773	21.605
		3YR NBD ICR	PR216*	41E8655	6.058	814	6.491	7.471
5504 mdl R80	Infoprint 6700	1YR SBD 5x9	PR219	41E8658	2.687	361	2.879	3.313
		1YR SBD 7x24	PR220	41E8659	5.500	739	5.893	6.783
		3YR SBD 5x9	PR221	41E8660	14.834	1.993	15.894	18.292
		3YR SBD 7x24	PR222	41E8661	22.306	2.997	23.900	27.507
		3YR NBD ICR	PR223*	41E8662	7.711	1.036	8.262	9.509
Model v5p / v05	Infoprint 6500	1YR SBD 7x24	PR242	41W8857	2.792	389	2.992	3.443
		2YR NBD 5x9	PR307	10N3299	7.010	940	7.347	9.055
		2YR SBD 7x24	PR311	10N3303	12.604	1.690	13.209	16.280
		3YR NBD 5x9	PR226	41E8776	11.843	1.650	12.689	14.604
		3YR SBD 7x24	PR234	41W8815	18.978	2.644	20.334	23.402
		4YR NBD 5x9	PR315	10N3307	15.214	2.040	15.944	19.651
		4YR SBD 7x24	PR319	10N3311	23.343	3.130	24.464	30.151

Industrial Printers ServicePac

Up to 4 years of on site maintenance, with next business day (NBD) response or Same Business Day (SBD) response in EPac versions.

Note* On-site element exchange/repair with IBM Courier Repair (ICR)

Type	Description	Years	Pac	ePac	DKR	Euro (€)	NKR	SKR
		5YR NBD 5x9	PR323	10N3315	17.973	2.410	18.836	23.215
		5YR SBD 7x24	PR327	10N3319	26.997	3.620	28.294	34.871
Model v1p / v10	Infoprint 6500	1YR SBD 7x24	PR243	41W8858	3.546	494	3.799	4.372
		2YR NBD 5x9	PR308	10N3300	8.875	1.190	9.301	11.463
		2YR SBD 7x24	PR312	10N3304	16.034	2.150	16.804	20.711
		3YR NBD 5x9	PR227	41E8777	15.073	2.100	16.150	18.587
		3YR SBD 7x24	PR235	41W8816	24.131	3.362	25.856	29.757
		4YR NBD 5x9	PR316	10N3308	19.390	2.600	20.321	25.046
		4YR SBD 7x24	PR320	10N3312	29.682	3.980	31.107	38.339
		5YR NBD 5x9	PR324	10N3316	22.895	3.070	23.995	29.573
		5YR SBD 7x24	PR328	10N3320	34.305	4.600	35.953	44.311
Model v15	Infoprint 6500	1YR SBD 7x24	PR244	41W8859	4.551	634	4.876	5.612
		2YR NBD 5x9	PR309	10N3301	11.410	1.530	11.958	14.738
		2YR SBD 7x24	PR313	10N3305	20.509	2.750	21.494	26.490
		3YR NBD 5x9	PR228	41E8778	19.308	2.690	20.688	23.809
		3YR SBD 7x24	PR236	41W8817	30.921	4.308	33.131	38.131
		4YR NBD 5x9	PR317	10N3309	24.834	3.330	26.027	32.078
		4YR SBD 7x24	PR321	10N3313	38.034	5.100	39.861	49.128
		5YR NBD 5x9	PR325	10N3317	29.309	3.930	30.716	37.857
		5YR SBD 7x24	PR329	10N3321	43.926	5.890	46.036	56.738
Model v20	Infoprint 6500	1YR SBD 7x24	PR245	41W8860	6.302	878	6.752	7.771
		2YR NBD 5x9	PR310	10N3302	15.810	2.120	16.570	20.422
		2YR SBD 7x24	PR314	10N3306	28.414	3.810	29.779	36.701
		3YR NBD 5x9	PR229	41E8779	26.794	3.733	28.709	33.041
		3YR SBD 7x24	PR237	41W8818	42.872	5.973	45.936	52.868
		4YR NBD 5x9	PR318	10N3310	34.380	4.610	36.031	44.408
		4YR SBD 7x24	PR322	10N3314	52.726	7.070	55.258	68.105
		5YR NBD 5x9	PR326	10N3318	40.644	5.450	42.597	52.499
		5YR SBD 7x24	PR330	10N3322	60.929	8.170	63.856	78.701

Industrial Printers ServicePac

Up to 4 years of on site maintenance, with next business day (NBD) response or Same Business Day (SBD) response in EPac versions.

Note* On-site element exchange/repair with IBM Courier Repair (ICR)

Type	Description	Years	Pac	ePac	DKR	Euro (€)	NKR	SKR
5403 Model M40	Infoprint 6700	1YR SBD 7x24	PR476	44J8716	1.915	257	2.088	2.400
		2YR NBD 5x9	PR477	44J8717	3.190	428	3.477	3.996
		2YR SBD 7x24	PR478	44J8718	5.023	674	5.475	6.293
		3YR NBD 5x9	PR479	44J8719	5.128	688	5.589	6.424
		3YR SBD 7x24	PR480	44J8720	7.707	1.040	8.399	9.654
		4YR NBD 5x9	PR481	44J8721	6.857	920	7.473	8.590
		4YR SBD 7x24	PR482	44J8722	9.317	1.250	10.154	11.671
4247 L03	InfoPrint 4247 Lite	1YR SBD 7x24	PR512	44T5901	1.393	187	1.519	1.746
		2YR NBD 5x9	PR513	44T5902	3.309	444	3.607	4.146
		2YR SBD 7x24	PR514	44T5903	5.955	799	6.490	7.460
		3YR NBD 5x9	PR515	44T5904	6.194	831	6.750	7.759
		3YR SBD 7x24	PR516	44T5905	9.913	1.330	10.803	12.417
		4YR NBD 5x9	PR517	44T5906	8.758	1.180	9.544	10.970
		4YR SBD 7x24	PR518	44T5907	13.424	1.810	14.629	16.815
5403 Model M40	InfoPrint 6700	3YR NBD ICR	PR521	44T5900	2.608	350	2.843	3.268

Maintenance Service Upgrades for Workgroup + Industri Printers

1 or 2 year Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or ServicePac cover

1 or 2 year of IBM Onsite Repair (IOR) with Next Business Day response (NBD) or Same Business Day (SBD) response

1 year of IBM Courier Exchange (ICE) with Next Business Day response.

Type	Model Covered	Years	Pac	ePac	DKR	Euro (€)	NKR	SKR
4312-001	Network Printer 12	1Y IOR 5X9 NBD	PR114	29R5644	1598	215	1820	1980
4312-002	Network Printer 12	1Y IOR 5X9 NBD	PR115	29R5645	1546	208	1761	1915
4308-001, 002	Infoprint Color 8	1Y IOR 5X9 NBD	PR116	29R5646	4461	600	5079	5525
4912-001, 002	Infoprint 12	1Y IOR 5X9 NBD	PR117	29R5647	1353	182	1541	1676
4320-001, 002, 003	Infoprint 20	1Y IOR 5X9 NBD	PR118	29R5648	3888	523	4428	4816
4322-001, 002	Infoprint 21	1Y IOR 5X9 NBD	PR119	29R5649	2684	361	3056	2976
4332-001, 002	Infoprint 32	1Y IOR 5X9 NBD	PR120	29R5650	6342	853	7221	7855
4332-004, 005	Infoprint 40	1Y IOR 5X9 NBD	PR121	29R5651	6750	908	7687	8362
4545	Infoprint 1145	1Y IOR 5X9 NBD	PR122	29R5652	4624	622	5266	5728
4922-d02, dn2	Infoprint 1222	1Y IOR 5X9 NBD	PR125	29R5687	792	119	1007	948
4526-xxx	Infoprint 1226	1Y IOR 5X9 NBD	PR126	29R5688	1284	174	1473	1560
4519-002, n02	Infoprint 1312	1Y IOR 5X9 NBD	PR127	29R5689	357	48	406	442
4527-002, n02, 008, n08	Infoprint 1332	1Y IOR 5X9 NBD	PR128	29R5690	929	125	1058	1116
4528-002, n02	Infoprint 1352	1Y IOR 5X9 NBD	PR129	29R5691	1284	174	1473	1560
4921-002, n02, dn2, n08, dn8	Infoprint 1354	1Y IOR 5X9 NBD	PR130	29R5692	4989	671	5681	6012
4529-002, n02	Infoprint 1372	1Y IOR 5X9 NBD	PR132	29R5694	2409	324	2743	2984
4871-001 4881-001	Scanner M22, M26	1Y IOR 5X9 NBD	PR133	29R5695	1249	168	1422	1547
4895-001	Scanner M32 (color)	1Y IOR 5X9 NBD	PR134	29R5696	2364	318	2692	2928
4885-001 4890-001	Scanner M30, M35	1Y IOR 5X9 NBD	PR135	29R5697	2409	324	2743	2984
4541-002	Infoprint 1410 MFP	1Y IOR 5X9 NBD	PR136	29R5698	1284	174	1473	1560
4224-101, 201	Matrix 4224	1Y IOR 5X9 NBD	PR137	29R5699	6468	912	7721	7572
4224-102, 202	Matrix 4224	1Y IOR 5X9 NBD	PR138	29R5700	8743	1176	9956	9792
4230-xx1	Matrix 4230	1Y IOR 5X9 NBD	PR139	29R5701	5925	797	6747	7224
4230-xx2, x x3	Matrix 4230	1Y IOR 5X9 NBD	PR140	29R5702	7955	1070	9058	9648
4232-302	Matrix 4232	1Y IOR 5X9 NBD	PR141	29R5703	5241	705	5968	6492
4247-001	Matrix 4247	1Y IOR 5X9 NBD	PR142	29R5704	4505	606	5130	5581
4247-A00	Matrix 4247	1Y IOR 5X9 NBD	PR143	29R5705	4505	606	5130	5581
4247-003	Matrix 4247	1Y IOR 5X9 NBD	PR144	29R5706	5145	692	5858	6373
4247-V03	Matrix 4247	1Y IOR 5X9 NBD	PR145	29R5707	5364	722	6112	6480

Maintenance Service Upgrades for Workgroup + Industri Printers

1 or 2 year Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or ServicePac cover

1 or 2 year of IBM Onsite Repair (IOR) with Next Business Day response (NBD) or Same Business Day (SBD) response

1 year of IBM Courier Exchange (ICE) with Next Business Day response.

Type	Model Covered	Years	Pac	ePac	DKR	Euro (€)	NKR	SKR
4400-004	Thermal 4400 - 4 Inches	1Y IOR 5X9 NBD	PR146	29R5708	4855	653	5528	5748
4400-006	Thermal 4400 - 6 Inches	1Y IOR 5X9 NBD	PR147	29R5709	5702	767	6493	6768
4400-008	Thermal 4400 - 8 Inches	1Y IOR 5X9 NBD	PR148	29R5710	7174	965	8169	8532
6400-005, 05P, 050, P50	Matrix 6400	1Y IOR 5X9 NBD	PR149	29R5711	6862	923	7814	8500
6400-009, 09P	Matrix 6400	1Y IOR 5X9 NBD	PR150	29R5712	8765	1179	9981	10857
6400-010, P10	Matrix 6400	1Y IOR 5X9 NBD	PR151	29R5713	11181	1504	12732	13850
6400-014	Matrix 6400	1Y IOR 5X9 NBD	PR152	29R5714	14735	1982	16779	18252
6400-015	Matrix 6400	1Y IOR 5X9 NBD	PR153	29R5715	8914	1199	10150	11041
6400-020	Matrix 6400	1Y IOR 5X9 NBD	PR154	29R5716	11397	1533	12978	14117
6400-I05/I5P	Matrix 6400	1Y IOR 5X9 NBD	PR155	29R5717	14534	1955	16551	18003
6400-I10/I1P/08P	Matrix 6400	1Y IOR 5X9 NBD	PR156	29R5718	17767	2577	21816	23731
4934 - xxx	Infoprint Color 1334	1Y IOR 5X9 NBD	PR157	29R5719	820	111	867	1029
4547 - xxx	Infoprint 1412	1Y IOR 5X9 NBD	PR158	29R5720	357	48	393	436
4523 - xxx	Infoprint 1422	1Y IOR 5X9 NBD	PR180	39K3131	820	111	867	1029
6408 - xxx	Matrix 800 LPM	1Y IOR 5X9 NBD	PR196	39K3139	18127	2439	19967	22175
6412 - xxx	Matrix 1200 LPM	1Y IOR 5X9 NBD	PR197	39K3140	25381	3415	27958	31048
4891 mdl 002	Infoprint 1145 MFP	1Y IOR 5X9 NBD	PR204	40M6808	6.689	900	7.368	8.182
4924 mdl n05, xn5	Infoprint Color 1454	1Y IOR 5X9 NBD	PR184	38R3160	1529	206	1615	1917
4924 mdl n02, dn2	Infoprint Color 1464	1Y IOR 5X9 NBD	PR188	39K3129	3783	507	3994	4739
5504 mdl R40	Infoprint 6700	1Y IOR 5x9 SBD	PR210	41E8649	4.384	589	4.697	5.406
		1Y IOR 7x24 SBD	PR211	41E8650	6.140	825	6.579	7.572
5504 mdl R60	Infoprint 6700	1Y IOR 5x9 SBD	PR217	41E8656	5.530	743	5.925	6.819
		1Y IOR 7x24 SBD	PR218	41E8657	7.748	1.041	8.302	9.555
5504 mdl R80	Infoprint 6700	1Y IOR 5x9 SBD	PR224	41E8663	7.048	947	7.552	8.692
		1Y IOR 7x24 SBD	PR225	41E8664	9.862	1.325	10.567	12.161
Model v5p / v05	Infoprint 6500	1YR SBD 7x24	PR238	41W8819	9.769	1.361	10.467	12.046
		2YR SBD 7x24	PR250	41W8865	18.848	2.626	20.196	23.243
		1YR NBD 5x9	PR230	41E8780	6.977	972	7.475	8.603
		2YR NBD 5x9	PR246	41W8861	13.465	1.876	14.428	16.605

Maintenance Service Upgrades for Workgroup + Industri Printers

1 or 2 year Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or ServicePac cover

1 or 2 year of IBM Onsite Repair (IOR) with Next Business Day response (NBD) or Same Business Day (SBD) response

1 year of IBM Courier Exchange (ICE) with Next Business Day response.

Type	Model Covered	Years	Pac	ePac	DKR	Euro (€)	NKR	SKR
Model v1p / v10	Infoprint 6500	1YR SBD 7x24	PR239	41W8820	12.417	1.730	13.305	15.312
		2YR SBD 7x24	PR251	41W8866	23.973	3.340	25.687	29.563
		1YR NBD 5x9	PR231	41E8781	8.872	1.236	9.506	10.940
		2YR NBD 5x9	PR247	41W8862	17.119	2.385	18.342	21.110
Model v15	Infoprint 6500	1YR SBD 7x24	PR240	41W8821	15.920	2.218	17.058	19.632
		2YR SBD 7x24	PR252	41W8867	30.720	4.280	32.916	37.883
		1YR NBD 5x9	PR232	41E8782	11.369	1.584	12.182	14.020
		2YR NBD 5x9	PR248	41W8863	21.942	3.057	23.510	27.058
Model v20	Infoprint 6500	1YR SBD 7x24	PR241	41W8822	22.064	3.074	23.641	27.208
		2YR SBD 7x24	PR253	41W8868	42.592	5.934	45.636	52.522
		1YR NBD 5x9	PR233	41E8783	15.762	2.196	16.889	19.437
		2YR NBD 5x9	PR249	41W8864	31.065	4.328	33.285	38.308
4935 all mdl's	Infoprint 1567	1YR NBD 5x9	PR259	41W9272	6.147	824	6.542	7.696
		1YR SBD 7x24	PR260	41W9273	12.295	1.650	13.084	15.392
4539 all mdl's	Infoprint 1585	1YR NBD 5x9	PR266	41W9279	7.627	1.030	8.051	9.553
		1YR SBD 7x24	PR267	41W9280	15.247	2050	16.094	19.095
4535 All Models	Infoprint 1512	1 YR ICE	PR276	41W9643	328	45	347	412
		1YR NBD 5x9	PR277	41W9644	380	52	402	477
		1YR SBD 7x24	PR278	41W9645	768	104	812	963
4536 All Models	Infoprint 1532	1YR NBD 5x9	PR291	41W9658	1.477	199	1.560	1.851
		1YR SBD 7x24	PR292	41W9659	2.947	396	3.112	3.692
4537 All Models	Infoprint 1552	1YR NBD 5x9	PR298	41W9665	1.477	199	1.560	1.851
		1YR SBD 7x24	PR299	41W9666	2.947	396	3.112	3.692
4538 All Models	Infoprint 1572	1YR NBD 5x9	PR305	41W9672	1.477	199	1.560	1.851
		1YR SBD 7x24	PR306	41W9673	2.947	396	3.112	3.692
4926 All Models	Infoprint 1534	1YR NBD 5x9	PR284	41W9651	1.529	206	1.615	1.917
		1YR SBD 7x24	PR285	41W9652	3.059	411	3.230	3.833
4543 All Models	Infoprint 1540, 1560, 1580	1YR NBD 5x9	PR336	10N3875	12.020	1.610	13.110	15.040
		1YR SBD 7x24	PR337	10N3876	24.040	3.220	26.230	30.090

Maintenance Service Upgrades for Workgroup + Industri Printers

1 or 2 year Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or ServicePac cover

1 or 2 year of IBM Onsite Repair (IOR) with Next Business Day response (NBD) or Same Business Day (SBD) response

1 year of IBM Courier Exchange (ICE) with Next Business Day response.

Type	Model Covered	Years	Pac	ePac	DKR	Euro (€)	NKR	SKR
		2YR NBD 5x9	PR338	10N3877	23.280	3.120	25.390	29.130
		2YR SBD 7x24	PR339	10N3878	46.550	6.240	50.790	58.260
4542 All Models	Infoprint 1570	1YR NBD 5x9	PR345	10N3884	3.570	480	3.890	4.470
		1YR SBD 7x24	PR346	10N3885	7.140	960	7.790	8.930
		2YR NBD 5x9	PR347	10N3886	6.910	930	7.540	8.650
		2YR SBD 7x24	PR348	10N3887	13.830	1.860	15.080	17.300
4896 All Models	M40 MFP Option	1YR ICE NBD	PR360	42V1611	2.623	353	2.732	3.289
		1YR 7x24 SBD	PR362	42V1613	5.247	704	5.464	6.576
4897 All Models	M40 MFP Bundle	1YR 5x9 NBD	PR370	42V1621	3.913	526	4.075	4.904
	InfoPrint 1572	1YR 7x24 SBD	PR371	42V1622	7.833	1.060	8.157	9.818
4544 All Models	M40 MFP Bundle	1YR 5x9 NBD	PR379	42V1630	2.817	378	2.934	3.531
	InfoPrint 1650	1YR 7x24 SBD	PR380	42V1631	5.627	756	5.860	7.053
4929 All Models	Infoprint 1654	1YR 5x9 NBD	PR388	12X7040	1.527	205	1.591	1.915
		1YR 7x24 SBD	PR389	12X7041	3.055	410	3.182	3.830
4930 All Models	InfoPrint 1664	1YR 5x9 NBD	PR397	12X7049	3.778	508	3.935	4.736
		1YR 7x24 SBD	PR398	12X7050	7.557	1.020	7.870	9.472
4898 All Models	InfoPrint 1664	1YR 5x9 NBD	PR406	43X3742	6.402	859	7.133	8.024
		1YR 7x24 SBD	PR407	43X3743	12.804	1.720	14.265	16.048
4546 All Models	InfoPrint 1622	1YR ICE NBD	PR415	43X3751	819	110	914	1.028
		1YR 7x24 SBD	PR416	43X3752	1.632	219	1.819	2.046
4931 All Models	InfoPrint 1634	1YR ICE NBD	PR424	43X3760	1.527	205	1.703	1.915
		1YR 7x24 SBD	PR425	43X3761	3.055	410	3.405	3.830
4546 4N2, X42	InfoPrint 1612	1YR ICE NBD	PR433	44J7713	409	55	457	514
		1YR 7x24 SBD	PR434	44J7714	819	110	914	1.028
4546 X22, X32	InfoPrint 1601, 1602	1YR ICE NBD	PR442	44J8128	275	37	306	336
		1YR 7x24 SBD	PR443	44J8129	551	74	612	672
4931 X22	InfoPrint 1614	1YR ICE NBD	PR451	44J8137	1.213	163	1.348	1.481
		1YR 7x24 SBD	PR452	44J8138	2.435	327	2.704	2.970
5403 Model M40	InfoPrint 6700	1YR 5x9 NBD	PR483	44J8723	2.414	324	2.632	3.025

Maintenance Service Upgrades for Workgroup + Industri Printers

1 or 2 year Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or ServicePac cover

1 or 2 year of IBM Onsite Repair (IOR) with Next Business Day response (NBD) or Same Business Day (SBD) response

1 year of IBM Courier Exchange (ICE) with Next Business Day response.

Type	Model Covered	Years	Pac	ePac	DKR	Euro (€)	NKR	SKR
		1YR 7x24 SBD	PR484	44J8724	4.830	648	5.264	6.050
4247 L03	InfoPrint 4247 Lite	1YR NBD 5x9	PR519	44T5908	3.488	468	3.802	4.370
		1YR 7x24 SBD	PR520	44T5909	6.976	936	7.603	8.739
4899	InfoPrint 1764	1YR 5x9 NBD	PR492	44T5864	5.426	728	5.914	6.797
		1YR 7x24 SBD	PR493	44T5865	10.845	1.460	11.819	13.584
4936	InfoPrint 1754	1YR 5x9 NBD	PR501	44T5873	1.833	246	1.999	2.297
		1YR 7x24 SBD	PR502	44T5874	3.667	492	3.997	4.594
4937	InfoPrint 1764	1YR 5x9 NBD	PR510	44T5882	3.398	456	3.704	4.258
		1YR 7x24 SBD	PR511	44T5883	6.805	913	7.416	8.524
4960	InfoPrint 1767	1YR 5x9 NBD	PR538	44T6026	6.522	875	7.108	8.170
		1YR 7x24 SBD	PR539	44T6027	13.036	1.750	14.207	16.329
4886	InfoPrint 1759	1YR 5x9 NBD	PR547	44D3436	14.736	1.980	16.059	18.458
		1YR 7x24 SBD	PR548	44D3437	29.472	3.960	32.117	36.915
4887	InfoPrint 1769	1YR 5x9 NBD	PR556	44D3445	14.736	1.980	16.059	18.458
		1YR 7x24 SBD	PR557	44D3446	29.472	3.960	32.117	36.915

Maintenance Service Upgrades for Cutsheet Printers

1 year Hardware Maintenance & Service Upgrade as continued service after expired IBM Warranty, Service Contract or ServicePac cover

1 year of IBM onsite maintenance (IOR), with Next Business Day response (NBD) 5x11 or 7x24 coverage

Type	Model Covered	Years	Pac	ePac	DKR	Euro (€)	NKR	SKR
2761, 2775 - 001	Infoprint 2060 ES-2075 ES	1Y IOR 5x11NBD	PR198	39K3141	26756	3600	27420	32244
2761, 2775 - 001	Infoprint 2060 ES-2075 ES	1Y IOR 7x24 NBD	PR199	39K3142	34782	4680	35646	41917
2790, 2706 - 001	Infoprint 2090 ES-2105 ES	1Y IOR 5x11NBD	PR200	39K3143	53511	7200	54840	65460
2790, 2706 - 001	Infoprint 2090 ES-2105 ES	1Y IOR 7x24 NBD	PR201	39K3144	69565	9360	71292	85098
2707 All Models	InfoPrint 2190, 2210, 2235	1YR 5x9 NBD	PR460	44J8119	57.457	7.720	63.787	70.060
2707 All Models	InfoPrint 2190, 2210, 2235	1YR 7x24 SBD	PR461	44J8120	73.260	9.840	81.332	89.330

RSS ServicePac / Warranty Service Upgrade 24x7xSBD 3Years

These 3 Years ServicePac provide 24 hour by 7 days a week cover including Holidays, with Same Business Day response (SBD).
Cover includes, for the associated products, IBM 2x20 display, IBM Keyboard and IBM Cash drawer.
For general information, see PLET ZS04-0162 / ZS05-0120

Type	Model Covered	Description	Pac	ePac	DKR	Euro (€)	NKR	SKR
4610	TF6 TM6 TN5	SureMark Thermal Printer	R301	44T5968	1.575	212	1.717	1.974
4610	TG3 TI3 TN3	SureMark Thermal Printer	R302	44T5969	2.702	363	2.946	3.386
4610	TG4	SureMark Thermal Printer	R303	44T5970	2.884	387	3.144	3.613
4610	TI4	SureMark Thermal Printer	R304	44T5971	3.066	412	3.342	3.841
4614	A04	SureOne POS Terminal	R306	44T5972	6.102	819	6.650	7.644
4614	A05	SureOne POS Terminal	R308	44T5973	7.593	1.020	8.275	9.511
4614	S04 V04	SureOne POS Terminal	R309	44T5974	8.938	1.200	9.741	11.196
4614	S05 V05	SureOne POS Terminal	R310	44T5975	10.089	1.360	10.995	12.638
4800	721 741	SurePOS 700 Terminal	R316	44T5976	2.793	375	3.045	3.500
4800	C41 W41	SurePOS 700 Terminal	R318	44T5977	3.187	428	3.474	3.993
4800	781 W81	SurePOS 700 Terminal	R319	44T5978	4.017	540	4.379	5.033
4820	10D 1FR	SurePoint Display	R327	44T5979	1.611	217	1.757	2.019
4820	2GB 2WB	SurePoint Display	R328	44T5980	2.848	383	3.104	3.568
4820	5GN 5WN	SurePoint Display	R329	44T5981	3.242	435	3.533	4.061
4820	42D 4FD	SurePoint Display	R330	44T5982	3.811	512	4.154	4.775
4910	33D T3S	SurePOS 300 Express	R331	44T5983	4.429	595	4.828	5.549
4820	46T	SurePoint Display	R332	44T5984	4.544	610	4.953	5.693
4840	543 544 563 564 E44 E64	SurePOS 500	R336	44T5985	3.720	500	4.055	4.661
4840	P44	SurePOS 500	R338	44T5986	4.763	640	5.191	5.966
4840	P64	SurePOS 500	R339	44T5987	5.538	744	6.036	6.938
4838	1Z2 1Z5 E32 E35 W7Z	IBM Kiosk	R344	44T5988	3.575	480	3.897	4.479
4800	C42 E42 E82	SurePOS 700 Terminal	R347	44T5989	2.211	297	2.411	2.771
4800	722	SurePOS 700 Terminal	R348	44T5990	1.648	222	1.797	2.065
4800	742	SurePOS 700 Terminal	R349	44T5991	1.824	245	1.988	2.285
4800	782	SurePOS 700 Terminal	R350	44T5992	2.339	314	2.549	2.930
4810	33H E3H	SurePOS 300 Terminal	R351	44T5993	2.551	343	2.781	3.196
4820	2GD 2WD	SurePoint Display	R353	44T5994	933	126	1.017	1.169
4851	514 E14	SurePOS 500 Express	R354	44T5995	4.641	623	5.059	5.815
4851	P14	SurePOS 500 Express	R355	44T5996	5.211	700	5.680	6.528

RSS ServicePac / Warranty Service Upgrade 24x7xSBD 3Years

These 3 Years ServicePac provide 24 hour by 7 days a week cover including Holidays, with Same Business Day response (SBD).
Cover includes, for the associated products, IBM 2x20 display, IBM Keyboard and IBM Cash drawer.
For general information, see PLET ZS04-0162 / ZS05-0120

Type	Model Covered	Description	Pac	ePac	DKR	Euro (€)	NKR	SKR
4951	514	SurePOS 500 Express	R356	44T5997	4.435	596	4.834	5.557
4910	33S	SurePOS 300 Express	R357	44T5998	3.308	444	3.606	4.145
4910	T3D	SurePOS 300 Express	R358	44T5999	5.205	699	5.673	6.520
4838	1Z7 EZ7 W2Z W5Z	IBM Kiosk	R359	44T6000	3.332	448	3.632	4.175
4820	1GD 1WD	SurePoint Display	R360	44T6001	757	102	826	949
4846	545 564 E45 E65	SurePOS 500	R361	44T6002	1.902	256	2.074	2.384
4846	P45 P65	SurePOS 500	R362	44T6003	2.520	339	2.748	3.158
4610	TG9 TI9	SureMark Thermal Printer	R363	44T6004	1.193	161	1.301	1.496
4610	TG5 TI5	SureMark Thermal Printer	R364	44T6005	2.678	360	2.919	3.355
4610	TF7 TM7	SureMark Thermal Printer	R365	44T6006	587	79	641	737

Point-of-Sale POS / RSS Products ServicePac

e-ServicePacs with 2 years on-site maintenance starting after the 1 year Base Warranty with a next business day onsite response.
These ServicePacs provide 18 hour by 6 days a week Mon => Sat cover. Cover includes, for the associated products, IBM 2x20 display, IBM Keyboard and IBM Cash drawer. For general information, see PLET ZS04 - 0162
Featurecode = remove "R0" in Pac name and insert "48" example = R024 is featurecode 4824.

Type	Model Covered	Description	Pac	ePac	DKR	Euro (€)	NKR	SKR
4610	TF6, TM6, TN5	SureMark Thermal Printer	R001	29R5231	1.540	178	1.560	1.640
4610	TN3, TG3, TI3	SureMark Thermal Printer	R002	29R5232	2.800	306	2.980	3.200
4610	TG4	SureMark Thermal Printer	R003	29R5233	2.980	326	3.140	3.200
4610	TI4	SureMark Thermal Printer	R004	29R5234	3.100	346	3.280	3.580
4614	A03	SureOne POS Terminal	R005	29R5235	5.290	584	5.400	5.900
4614	F03, A04, FC3	SureOne POS Terminal	R006	29R5236	5.560	690	5.060	6.760
4614	F01	SureOne POS Terminal	R007	29R5237	6.100	746	5.080	7.120
4614	A05	SureOne POS Terminal	R008	29R5238	6.600	858	5.780	7.760
4614	V04, S04	SureOne POS Terminal	R009	29R5239	7.800	1.010	6.760	9.200
4614	S05, V05	SureOne POS Terminal	R010	29R5240	8.800	1.138	7.640	10.340
4694	106, 146	SurePOS Terminal	R011	29R5241	2.640	312	2.940	3.040
4694	205, 207, 247	SurePOS Terminal	R012	29R5242	3.460	404	3.480	4.280
4694	245, SNT, 307, 347, V07, V47, LNT	SurePOS Terminal	R013	29R5243	3.840	468	3.920	4.860
4694	206, 246	SurePOS Terminal	R038	29R5268	4.260	488	4.460	4.720
4694	2L6, 2S6, P07, P47	SurePOS Terminal	R014	29R5244	4.660	538	4.800	5.720
4800	721, 741	SurePOS 700 Terminal	R015	29R5245	2.140	316	2.180	2.620
4800	7C1	SurePOS 700 Terminal	R016	29R5246	2.190	356	2.300	2.680
4800	102, 142, 781, W81	SurePOS 700 Terminal	R017	29R5247	3.660	454	3.720	4.100
4800	732, 733, 20, 24, 752, 753	SurePOS 700 Terminal	R018	29R5248	4.200	512	4.260	5.000
4800	7V2, 7V3, 7P2, 7P3	SurePOS 700 Terminal	R019	29R5249	4.560	586	4.340	5.720
4810	31C, 32C	SurePOS 300 Terminal	R020	29R5250	2.590	340	2.380	3.120
4810	31H, 32H	SurePOS 300 Terminal	R021	29R5251	2.820	368	2.580	3.400
4810	32T	SurePOS 300 Terminal	R022	29R5252	4.480	636	4.520	5.800
4810	31K, 32K	SurePOS 300 Terminal	R023	29R5253	6.620	874	6.200	8.020
4810	31T	SurePOS 300 Terminal	R024	29R5254	8.900	1.142	8.100	10.600
4820	10D, 1FR	SurePoint Display	R025	29R5255	1.420	182	1.280	1.680
4820	42D, 4FD, 46D, 48D	SurePoint Display	R026	29R5256	3.880	430	3.980	4.310
4820	42T	SurePoint Display	R027	29R5257	4.620	500	4.780	4.940
4910	33D, T3S	SurePOS 300 Express V2	R027	29R5257	4.620	500	4.780	4.940

Point-of-Sale POS / RSS Products ServicePac

e-ServicePacs with 2 years on-site maintenance starting after the 1 year Base Warranty with a next business day onsite response.
These ServicePacs provide 18 hour by 6 days a week Mon => Sat cover. Cover includes, for the associated products, IBM 2x20 display, IBM Keyboard and IBM Cash drawer. For general information, see PLET ZS04 - 0162
Featurecode = remove "R0" in Pac name and insert "48" example = R024 is featurecode 4824.

Type	Model Covered	Description	Pac	ePac	DKR	Euro (€)	NKR	SKR
4820	46T, 4FT	SurePoint Display	R028	29R5258	4.660	514	4.820	5.160
4820	48T	SurePoint Display	R029	29R5259	4.680	538	4.920	5.180
4835	150, 152, 120	IBM Kiosk	R030	29R5260	6.720	794	6.800	7.940
4840	532, 622, 552, 642, 652, 542	SurePOS 500	R031	29R5261	3.800	490	3.460	4.560
4840	562, 573, P43, P44, W73	SurePOS 500	R032	29R5262	4.200	538	3.800	5.000
4840	521, 531, P63, P64	SurePOS 500	R033	29R5263	5.460	626	5.140	6.280
4840	P32, 62P, 65P, P52, 551, 64P, P42	SurePOS 500	R034	29R5264	5.680	672	5.150	6.780
4840	541, P62, 561	SurePOS 500	R035	29R5265	6.320	722	6.420	6.880
4840	52P, 53P	SurePOS 500	R036	29R5266	6.980	808	7.080	8.160
4840	55P, 54P, 56P	SurePOS 500	R037	29R5267	7.860	894	7.960	8.700
4800	C41, W41	POS Terminal Controller / adv	R039	29R5269	2.676	360	2.945	3.248
4820	2GB, 2WB	POS Flat Panel Display	R040	29R5270	2.394	322	2.634	2.905
4820	4GT, 4WT, 5GN, 5WN	POS Flat Panel Display	R041	29R5271	2.721	366	2.995	3.302
4835	153, 15W	NetVista Kiosk High-end	R042	29R5272	4.713	634	5.188	5.720
4840	543, 544, 563, 564,	POS Flat Panel Touch Display	R043	29R5273	3.122	420	3.436	3.789
4840	E44, E64, W43, W63	POS Flat Panel Touch Display	R043	29R5273	3.122	420	3.436	3.789
4838	1Z2, 1Z5, 1ZV, E32, E35	Anyplace Kiosk	R044	29R5274	3.420	404	3.460	4.040
4910	32 E	SurePOS 300 Express	R045	29R5275	4.790	566	4.850	5.660
4940	532	SurePOS 500 Express	R046	29R5276	4.330	512	4.390	5.120
4800	E42	POS Terminal, value, XPE	R047	29R5277	1.868	250	1.989	2.340
4800	C42, E82	POS Terminal, controller	R047	29R5277	1.868	250	1.989	2.340
4800	722	POS Terminal, entry	R048	29R5278	1.386	186	1.476	1.736
4800	742	POS Terminal, value	R049	29R5279	1.526	206	1.696	1.862
4800	782	POS Terminal, performance	R050	29R5280	1.967	264	2.094	2.464
4810	33H	POS Terminal, think client	R051	29R5281	2.146	288	2.284	2.687
4810	E3H	POS Terminal, think client, XPE	R051	29R5281	2.146	288	2.284	2.687
4810	33K	POS Terminal, bundle, non-Touch	R052	29R5282	5.579	748	5.938	6.985
4810	33T	POS Terminal, bundle, Touch	R052	29R5282	5.579	748	5.938	6.985
4846	545 E45	SurePOS 500	R091	29R5291	1.599	215	1.744	2.004

Point-of-Sale POS / RSS Products ServicePac

e-ServicePacs with 2 years on-site maintenance starting after the 1 year Base Warranty with a next business day onsite response.
These ServicePacs provide 18 hour by 6 days a week Mon => Sat cover. Cover includes, for the associated products, IBM 2x20 display, IBM Keyboard and IBM Cash drawer. For general information, see PLET ZS04 - 0162
Featurecode = remove "R0" in Pac name and insert "48" example = R024 is featurecode 4824.

Type	Model Covered	Description	Pac	ePac	DKR	Euro (€)	NKR	SKR
4846	P45 P65	SurePOS 500	R092	29R5292	2.120	285	2.312	2.657
4610	TI9 TG9	SureMark Thermal Printer	R093	29R5293	1.005	135	1.097	1.260
4610	TG5	SureMark Thermal Printer	R094	29R5294	2.254	303	2.457	2.824
4610	TF7	SureMark Thermal Printer	R095	29R5295	496	67	542	623

Point-of-Sale POS / RSS Products ServicePac ePac versions

These 3 Years ServicePacs provide 9 hour by 5 days a week - Mon => Fri cover, with a Next Business Day response (NBD).
Cover includes, for the associated products, IBM 2x20 display, IBM Keyboard and IBM Cash drawer.
For general information, see PLET ZS05-0120.

Type	Model Covered	Description	Pac	ePac	DKR	Euro (€)	NKR	SKR
4610	TF6, TM6, TN5	SureMark Thermal Printer	R101	41C5179	2.200	254	2.229	2.343
4610	TN3, TG3, TI3	SureMark Thermal Printer	R102	41C5180	4.000	437	4.257	4.571
4610	TG4	SureMark Thermal Printer	R103	41C5181	4.257	466	4.486	4.571
4610	TI4	SureMark Thermal Printer	R104	41C5182	4.429	494	4.486	5.114
4614	A03	SureOne POS Terminal	R105	41C5183	7.557	834	7.714	8.429
4614	F03, A04, FC3	SureOne POS Terminal	R106	41C5184	7.943	986	7.229	9.657
4614	F01	SureOne POS Terminal	R107	41C5185	8.714	1.070	7.257	10.171
4614	A05	SureOne POS Terminal	R108	41C5186	9.429	1.230	8.257	11.086
4614	V04, S04	SureOne POS Terminal	R109	41C5187	11.143	1.450	9.657	13.143
4614	S05, V05	SureOne POS Terminal	R110	41C5188	12.571	1.630	10.914	14.771
4694	106, 146	SurePOS Terminal	R111	41C5189	3.771	446	4.200	4.343
4694	205, 207, 247	SurePOS Terminal	R112	41C5190	4.943	577	4.971	6.114
4694	245, SNT, 307, 347, V07, V47, LNT	SurePOS Terminal	R113	41C5191	5.486	669	5.600	6.943
4694	206, 246	SurePOS Terminal	R114	41C5192	6.086	697	6.371	6.743
4694	2L6, 2S6, P07, P47	SurePOS Terminal	R115	41C5193	6.657	769	6.857	8.171
4800	721, 741	SurePOS 700 Terminal	R116	41C5194	3.057	451	3.120	3.743
4800	7C1	SurePOS 700 Terminal	R117	41C5195	3.129	509	3.286	3.829
4800	C41, W41	POS Terminal Controller / adv	R118	41C5196	3.823	514	4.208	4.640
4800	102, 142, 781, W81	SurePOS 700 Terminal	R119	41C5197	5.229	649	5.314	5.857
4800	732, 733, 20, 24, 752, 753	SurePOS 700 Terminal	R120	41C5198	6.000	731	6.086	7.143
4800	7V2, 7V3, 7P2, 7P3	SurePOS 700 Terminal	R121	41C5199	6.514	837	6.200	8.171
4810	31C, 32C	SurePOS 300 Terminal	R122	41C5200	3.700	486	3.400	4.457
4810	31H, 32H	SurePOS 300 Terminal	R123	41C5201	4.029	526	3.686	4.857
4810	32T	SurePOS 300 Terminal	R124	41C5202	6.400	909	6.457	8.286
4810	31K, 32K	SurePOS 300 Terminal	R125	41C5203	9.457	1.250	8.857	11.457
4810	31T	SurePOS 300 Terminal	R126	41C5204	12.714	1.640	11.571	15.143
4820	10D, 1FR	SurePoint Display	R127	41C5205	2.029	260	1.829	2.400
4820	2GB, 2WB	POS Flat Panel Display	R128	41C5206	3.420	460	3.764	4.150
4820	4GT, 4WT, 5GN, 5WN	POS Flat Panel Display	R129	41C5207	3.887	523	4.278	4.718

Point-of-Sale POS / RSS Products ServicePac ePac versions

These 3 Years ServicePacs provide 9 hour by 5 days a week - Mon => Fri cover, with a Next Business Day response (NBD).
Cover includes, for the associated products, IBM 2x20 display, IBM Keyboard and IBM Cash drawer.
For general information, see PLET ZS05-0120.

Type	Model Covered	Description	Pac	ePac	DKR	Euro (€)	NKR	SKR
4820	42D, 4FD, 46D, 48D	SurePoint Display	R130	41C5208	5.543	614	5.686	6.157
4820	42T	SurePoint Display	R131	41C5209	6.600	714	6.829	7.057
4910	33D, T3S	SurePOS 300 Express V2	R131	41C5209	6.600	714	6.829	7.057
4820	46T, 4FT	SurePoint Display	R132	41C5210	6.657	734	6.886	7.371
4820	48T	SurePoint Display	R133	41C5211	6.686	769	7.029	7.400
4835	153, 15W	NetVista Kiosk High-end	R134	41C5212	6.734	906	7.411	8.172
4835	150, 152, 120	IBM Kiosk	R135	41C5213	9.600	1.140	9.714	11.343
4840	543, 544, 563, 564,	POS Flat Panel Touch Display	R136	41C5214	4.461	600	4.909	5.414
4840	E44, E64, W43, W63	POS Flat Panel Touch Display	R136	41C5214	4.461	600	4.909	5.414
4840	532, 622, 552, 642, 652, 542	SurePOS 500	R137	41C5215	5.429	700	4.943	6.514
4840	562, 573, P43, P44, W73	SurePOS 500	R138	41C5216	6.000	769	5.429	7.143
4840	521, 531, P63, P64	SurePOS 500	R139	41C5217	7.800	894	7.343	8.971
4840	P32, 62P, 65P, P52, 551, 64P, P42	SurePOS 500	R140	41C5218	8.114	960	7.357	9.686
4840	541, P62, 561	SurePOS 500	R141	41C5219	9.029	1.040	9.171	9.829
4840	52P, 53P	SurePOS 500	R142	41C5220	9.971	1.160	10.114	11.657
4840	55P, 54P, 56P	SurePOS 500	R143	41C5221	11.229	1.280	11.371	12.429
4838	1Z2, 1Z5, 1ZV, E32, E35	Anyplace Kiosk	R144	41C5222	4.880	577	4.940	5.770
4910	32 E	SurePOS 300 Express	R145	41C5223	6.840	809	6.930	8.090
4940	532	SurePOS 500 Express	R146	41C5224	6.190	731	6.270	7.310
4800	E42	POS Terminal, value, XPE	R147	41C5225	2.661	357	2.832	3.332
4800	C42, E82	POS Terminal, controller	R147	41C5225	2.661	357	2.832	3.332
4800	722	POS Terminal, entry	R148	41C5226	1.987	266	2.116	2.489
4800	742	POS Terminal, value	R149	41C5227	2.177	293	2.418	2.656
4800	782	POS Terminal, performance	R150	41C5228	2.737	368	2.851	3.431
4810	33H	POS Terminal, think client	R151	41C5229	3.063	411	3.261	3.836
4810	E3H	POS Terminal, think client, XPE	R151	41C5229	3.063	411	3.261	3.836
4810	33K	POS Terminal, bundle, non-Touch	R152	41C5230	7.976	1.070	8.489	9.986
4846	545 E45	SurePOS 500	R161	41C5239	2.284	307	2.490	2.862
4846	P45 P65	SurePOS 500	R162	41C5240	3.029	407	3.302	3.796

Point-of-Sale POS / RSS Products ServicePac ePac versions

These 3 Years ServicePacs provide 9 hour by 5 days a week - Mon => Fri cover, with a Next Business Day response (NBD).
Cover includes, for the associated products, IBM 2x20 display, IBM Keyboard and IBM Cash drawer.
For general information, see PLET ZS05-0120.

Type	Model Covered	Description	Pac	ePac	DKR	Euro (€)	NKR	SKR
4610	TI9 TG9	SureMark Thermal Printer	R163	41C5241	1.436	193	1.566	1.799
4610	TG5	SureMark Thermal Printer	R164	41C5242	3.217	432	3.507	4.031
4610	TF7	SureMark Thermal Printer	R165	41C5243	715	96	780	896

ServicePac for POS MVS Products

These 3 Years ServicePacs provide 9 hour by 5 days a week - Mon => Fri cover, with a Next Business Day response (NBD).
The normal 1 Year Base Warranty are included in the total of 3 Years coverage, and therefore these offering only apply for new MVS products.
For general information, see PLET ZS05-0120.

Type	Vendor	Model Covered / Description	Pac	ePac	DKR	Euro (€)	NKR	SKR
ARA2	ADS Anker	Cashdrawer mdl 000 / Case Baseplate	R365	42V1265	390	53	426	489
J065	ADS Anker	Cashdrawer mdl 000 / Case Baseplate	R366	42V1266	618	83	676	775
J066	ADS Anker	Cashdrawer mdl 000 / Cash Drawer	R367	42V1267	773	104	844	968
AK45	CashBase	Cashdrawer mdl 059 / Cash Drawer	R368	42V1268	464	63	507	581
E506	Epson	Printer mdl 000 / TM-T88iii	R369	42V1269	928	125	1.013	1.162
AK85	Symbol	Scanner, Desk mdl 000 / LS-2100	R370	42V1270	585	79	639	733
BR09	Symbol	Scanner, Desk mdl 000 / LS-4008	R371	42V1271	1.082	146	1.182	1.356
P802	PSC	Scanner, Desk mdl 000 / Magellan 2200VS	R372	42V1272	3.248	436	3.544	4.066
P732	PSC	Scanner, Desk mdl 000, 001, 002 / Magellan 820x	R373	42V1273	2.939	394	3.207	3.679
P930	PSC	Scanner, Desk mdl 000 / Magellan 8500, 8560	R374	42V1274	1.237	166	1.351	1.549
BS15	Symbol	Scanner, Handheld mdl 000 / LS-9208	R375	42V1275	854	115	932	1.069
W172	Welch-Allyn	Scanner, Handheld mdl 000 / 3870LX	R375	42V1275	854	115	932	1.069
BH30	Symbol	Scanner, Handheld mdl 000 / P302fzy	R376	42V1276	2.629	353	2.869	3.292

IBM Education / e-Learning ServicePac

The new IBM Education Pacs is a discount-purchase program that gives your employees access to the top-notch classroom training, technical conferences and e-Learning offerings at a very competitive price. Enables convenient discounted funding management for IT Learning with 1 Year of training - including 5 to 10% discount, varied on 3 entry price levels. Applies to a variety of education offerings in multiple formats. Depending on Country it can include: Classroom, Conferences, Itso, e-Learning. Details can be found in PLET: ZS05-0131

The e-Learning Web Lecture Courses let you learn three of the hottest subjects in the IBM System x environment. Details in PLET: ZS05-0130

Type	Description	Pac	ePac	DKR	Euro (€)	NKR	SKR
Education Pack	Small	DE01	41C5722	19.000	2.375	19.000	19.000
Education Pack	Medium	DE02	41C5723	36.800	4.600	36.800	36.800
Education Pack	Large	DE03	41C5724	72.000	9.000	72.000	72.000
e-Learning Course	for BladeCenter	DE04	41C5725	1.548	209	1.706	1.895
e-Learning Course	for IBM Director	DE05	41C5726	1.826	246	2.013	2.235
e-Learning Course	for VMware	DE06	41C5727	1.393	188	1.535	1.705